



DALLAS COUNTY TAX OFFICE
JOHN R. AMES, CTA
TAX ASSESSOR/COLLECTOR

March 9, 2011

RE: Closure of Valley View Tax Office

Dear Property Tax Collection Entities:

The Dallas County Tax Office will permanently close the Farmers Branch location at 2436 Valley View Lane effective Thursday, March 31, 2011. During the 2010/2011 budget discussions, the Tax Office agreed to close one of its nine branch offices. The Tax Office performed an analysis of all nine branches and chose to close the Farmers Branch location based on volume of transactions, location, security and cost to lease the facility.

The closest alternative locations are:

North Dallas Tax Office	10056 Marsh Lane, Dallas, TX 75229
Irving Tax Office	530 N O'Conner Road, Irving, TX 75061
Richardson Tax Office	516 Twilight Trail, Richardson, TX 75080

This was a difficult but necessary decision to make during these tough economic times. I want to reassure you that the Dallas County Tax Office is committed to providing the same excellent service at the remaining eight branch offices and our downtown location as we have in the Farmers Branch location for the past 11 years.

All of the Dallas County Tax Offices will continue to be open Monday – Friday from 8:00 am to 4:30 pm to assist citizens with property tax payments and motor vehicle registrations and title transfers.

Admittedly, the last couple of years have been difficult but all things must change eventually so here's looking to the future and better times with your continued support! As always, we look forward to serving your needs!

Respectfully,

John R. Ames, CTA
Tax Assessor/Collector

Xc: Superintendents and City Managers

Mission Statement

Provide Dallas County Citizens with Excellent Service using Innovative Technology to Ensure Quality Collections.

Records Building ♦ 500 Elm St ♦ Dallas, TX 75202 ♦ 214-653-7811