



CARROLLTON

T E X A S

Program Year 2012 Consolidated Annual Performance and Evaluation Report

Amended December 2014



The City of Carrollton's NOTICE was awarded third place in the *Neighborhoods USA* 2007 Best Neighborhood Program of the Year Award under the category of physical revitalization/beautification.

Prepared By:

City of Carrollton, Community Services Division, 1945 East Jackson Road, Carrollton, Texas 75006



CARROLLTON

T E X A S

City Council

Mathew Marchant, Mayor
Jeff Andonian, Place 1
Anthony Wilder, Place 2
Doug Hrbacek, Place 3

Bob Garza, Place 4
Kevin Falconer, Place 5
Terry Simons, Place 6
Lisa Sutter, Place 7

Neighborhood Advisory Commission

Armando Perez, Seat 1
Marilyn Roppolo, Seat 2
Joseph Marquez, 3
Anil Joseph, Seat 4
Nancy Putnam, Seat 5

Pam Mulligan, Seat 6
Eric Dick, Seat 7
Melvin Chadwick, Seat 8
Jeffery Van Matre, Seat 9

December 2013

RESOLUTION NO. 3675

RESOLUTION NO. 3675 OF THE CITY COUNCIL OF THE CITY OF CARROLLTON, TEXAS ADOPTING THE PROGRAM YEAR 2012 CONSOLIDATED ANNUAL PERFORMANCE AND EVALUATION REPORT (CAPER) FOR THE COMMUNITY DEVELOPMENT BLOCK GRANT (CDBG) PROGRAM, TO BECOME EFFECTIVE UPON ITS PASSAGE AND APPROVAL.

WHEREAS, the City of Carrollton received \$759,782 in Community Development Block Grant funds from the United States Department of Housing and Urban Development and has prepared a Consolidated Annual Performance and Evaluation Report in partial fulfillment of the requirements to continue participating in this federal program; and

WHEREAS, the Neighborhood Advisory Commission reviewed the draft PY 2012 Consolidated Annual Performance and Evaluation Report (CAPER); and

WHEREAS, on November 14, 2013, the Neighborhood Advisory Commission held a public hearing on the draft PY 2012 CAPER, and, after all persons were given an opportunity to present verbal and written testimony, did consider and make recommendation to adopt the PY 2012 CAPER; and

WHEREAS, the City Council, after having made the draft PY 2012 CAPER available for public review in accordance with Federal law, conducted a public hearing on December 3, 2013, and thereby provided all persons with an opportunity to present verbal and written testimony for a period in excess of thirty days; and

WHEREAS, the City Council has concluded that the adoption of the PY 2012 CAPER is in the best interest of the City and is for the purpose of continued participation in the program and in securing additional community development resources for the primary benefit of low and moderate income citizens;

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF CARROLLTON, TEXAS:

SECTION 1: THAT the PY 2012 CAPER, which is attached hereto and incorporated herein for all purposes, documents the performance and accomplishments of the Community Development Block Grant program as related to the adopted 2009-2014 Consolidated Plan and is hereby adopted by the City Council.

SECTION 2: THAT this report will constitute the PY 2012 CAPER for the City of Carrollton, Texas for all matters related to program accomplishments and performance relative to the Community Development Block Grant program and other programs administered by the United States Department of Housing and Urban Development.

SECTION 3: THAT this resolution shall become and be effective on and after its passage and approval.

SECTION 4: THAT the City Manager is authorized to sign the required report certification.
PASSED AND APPROVED BY THE CITY COUNCIL OF THE CITY OF CARROLLTON, TEXAS on this the 3rd day of December, 2013.

CITY OF CARROLLTON

ATTEST:



Ashley Mitchell
City Secretary



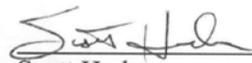
Matthew Marchant
Mayor

APPROVED AS TO FORM:

APPROVED AS TO CONTENT:



Regina Atwell Edwards
Assistant City Attorney



Scott Hudson
Environmental Services Director

DECEMBER 2014

RESOLUTION NO. 3767

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF CARROLLTON, TEXAS, ADOPTING THE PROGRAM YEAR 2013 CONSOLIDATED ANNUAL PERFORMANCE AND EVALUATION REPORT, AMENDMENTS TO THE PROGRAM YEAR 2011 AND PROGRAM YEAR 2012 ACTION PLANS, AND AMENDMENTS TO THE PROGRAM YEAR 2011 AND PROGRAM YEAR 2012 CONSOLIDATED ANNUAL PERFORMANCE AND EVALUATION REPORTS FOR THE COMMUNITY DEVELOPMENT BLOCK GRANT; AND PROVIDING AN EFFECTIVE DATE.

WHEREAS, the City of Carrollton received \$747,699 in Community Development Block Grant funds from the United States Department of Housing and Urban Development in Program Year (PY) 2013; and has prepared a Consolidated Annual Performance and Evaluation Report (CAPER) and amendments to the PY 2011, PY 2012 Action Plans and CAPERs in partial fulfillment of the requirements to continue participating in this federal program; and

WHEREAS, the Neighborhood Advisory Commission reviewed the draft Program Year 2013 CAPER and amendments to the PY 2011, PY 2012 Action Plans and CAPERs; and

WHEREAS, on November 13, 2014, the Neighborhood Advisory Commission held a public hearing on the draft PY 2013 CAPER and proposed amendments to the PY 2011, PY 2012 Action Plans and CAPERs, and, after all persons were given an opportunity to present verbal and written testimony, did consider and make recommendation to adopt the PY 2013 CAPER amendments to the PY 2011, PY 2012 Action Plans and CAPERs; and

WHEREAS, the City Council, after having made the draft PY 2013 CAPER available for public review in accordance with Federal law, conducted a public hearing on December 9, 2014, and thereby provided all persons with an opportunity to present verbal and written testimony for a period in excess of thirty days; and

WHEREAS, the City Council has concluded that the adoption of the PY 2013 CAPER and amendments to the PY 2011, PY 2012 Action Plans and CAPERs is in the best interest of the City and is for the purpose of continued participation in the program and in securing additional community development resources for the primary benefit of low and moderate income citizens;

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF CARROLLTON, TEXAS, THAT:

SECTION 1.

The PY 2013 CAPER and a summary of the amendments to the PY 2011, PY 2012 Action Plans and CAPERs, which are attached hereto and incorporated herein for all purposes, document the performance and accomplishments of the Community Development Block Grant program as related to the adopted 2009-2014 Consolidated Plan and are hereby adopted by the City Council.

Resolution No. 3767

SECTION 2.

This report will constitute the PY 2013 CAPER and amendments to the PY 2011, PY 2012 Action Plans and CAPERS for the City of Carrollton, Texas for all matters related to program planning, accomplishments, and performance relative to the Community Development Block Grant program and other programs administered by the United States Department of Housing and Urban Development.

SECTION 3.

The City Manager is authorized to sign the required program certifications.

SECTION 4.

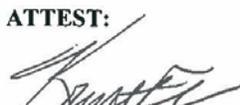
This resolution shall take effect immediately from and after its passage.

PASSED AND APPROVED BY THE CITY COUNCIL OF THE CITY OF CARROLLTON, TEXAS on this the 9th day of December, 2014.

CITY OF CARROLLTON, TEXAS


Matthew Marchant, Mayor

ATTEST:


Krystle F. Nelinson, City Secretary



APPROVED AS TO FORM:


Meredith A. Ladd, City Attorney

APPROVED AS TO CONTENT:

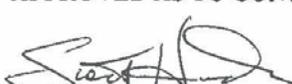

Scott Hudson, Environmental Services Director

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INTRODUCTION

In accordance with 24 CFR Part 91.520 of Title I of the Housing and Community Development Act of 1974, as amended, the City of Carrollton, a Federally-designated entitlement community, is required to conduct an annual review of its Community Development Block Grant (CDBG) Program and report on the progress it has made in implementing its five-year strategic plan to the United States Department of Housing and Urban Development (HUD). This document represents the City of Carrollton's 2012 Program Year (PY) Consolidated Annual Performance and Evaluation Report (CAPER) for the Community Development Block Grant (CDBG) Program. Further, the document reports on the specific projects and activities that were undertaken during the 2012 program year to address Carrollton's community development priorities as established in the 2009-2014 Carrollton Consolidated Plan.

EXECUTIVE SUMMARY

The following Consolidated Annual Performance and Evaluation Report represents the fourth year of completion of the City of Carrollton's 2009-2014 Consolidated Plan. It evaluates activities that were undertaken in Program Year 2012 to address priority community needs. The report outlines and describes the accomplishments of the projects and activities of Program Year 2012.

The objective of the City of Carrollton's Community Development Block Grant (CDBG) Program is to support activities which meet at least one of the primary national CDBG objectives, i.e. development of viable urban communities by providing a suitable living environment, decent housing and expansion of economic opportunities for persons of low and moderate income.

CONSOLIDATED PLAN

Carrollton's 2009-2014 Consolidated Plan describes the City's strategies and anticipated resources over a five-year period that will help to create a stronger link between the needs of the City and applicable strategies and available resources. Based on the needs analysis of the City of Carrollton in 2012, the following strategy areas were identified and are reaffirmed in this annual report:

- Infrastructure Improvements: Includes improvements to streets, sidewalks and water and sanitary sewer lines;
- Public Facility and Park Improvements: Includes improvements to existing public facilities and the construction of new facilities;
- Human Service Strategies: Enhancement of services to meet the needs of low-to-moderate income citizens;
- Lead-Based Paint: Education and reduction of lead-based paint hazards to all citizens at risk;
- Housing: Education and assistance to all citizens in the furtherance of fair, safe and affordable housing opportunities;
- Economic Development & Anti-Poverty Strategy: Support training and employment opportunities for all citizens.

CONSOLIDATED ANNUAL PERFORMANCE AND EVALUATION REPORT (CAPER)

The City of Carrollton's PY 2012 Consolidated Annual Performance and Evaluation Report (CAPER) contains the following basic elements:

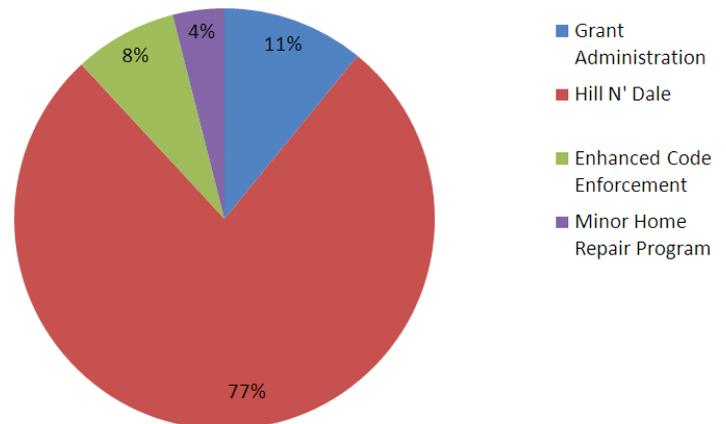
- It provides the U.S. Department of Housing and Urban Development (HUD) with necessary information for the Department to meet its regulatory requirement to assess Carrollton's ability to carry out the Community Development Block Grant (CDBG) Program in compliance with all applicable rules and regulations;
- It provides information necessary for HUD's Annual Report to the U.S. Congress;
- It provides the City of Carrollton with an opportunity to describe and relay to its citizens the many successes of the program in meeting the strategies stated in the 2009-2014 Consolidated Plan.

RESOURCES AVAILABLE

The City of Carrollton is an entitlement community under HUD's Community Development Block Grant (CDBG) Program. During the 2012 Program Year, October 1, 2012 through September 30, 2013, the following new funding was available to the City of Carrollton to further the objectives of the 2009-2014 Consolidated Plan:

In Program Year 2012, the City of Carrollton allocated a total of \$759,782 in funds to meet these objectives. The specific allocation of those funds is as follows:

- 11% \$82,525 dedicated to grant administration and planning
- 77% \$587,282 dedicated to physical improvements to the infrastructure within the oldest areas of the Community
- 4% \$30,000 dedicated to the development of the City's Minor Home Repair Program
- 8% \$59,975 for enhanced code enforcement in the CDBG Targeted area.



The total amount programmed during PY 2012 was \$759,782. Allocation of these funds is as follows:

Description	Allocation	Dedicated to 2000 CDBG Target Area
Grant Administration and Planning ~ 11%	\$82,525	N/A
N.O.T.I.C.E. Project - Reconstruction of Sidewalks and Streets – Hill 'N' Dale ~ 77% Phase I <ul style="list-style-type: none"> • 1800 Block of Elmwood • 1800 Block of Fernwood • 1800 Block of Redbud • 1800 Block of Sherwood Place • 1800 Block of Westwood Circle 	\$587,282 & [\$252,043 in PY 2012 reallocated Gravely PY2002 CDBG funding]	100% Low-Moderate Income area only
Minor Home Repair Program ~ 4% Capital funding for materials and specialized labor for implementation of minor home repair program	\$30,000 [\$5,000 in reallocated funding from cost savings from prior years]	~ 50% City-wide
<i>Public Service- 0%</i> Capital funding for materials and specialized labor For implementation of safety related repairs in Carrollton neighborhoods focused on seniors and low to moderate income families.	[\$10,473 in reallocated funding from cost savings from prior years]	~ 50% City-wide
<i>Enhanced Code Enforcement ~ 8%</i> <i>Funding for one code enforcement officer in the 2000 CDBG Targeted Area</i>	\$59,975	100% Low- Moderate Income area only
Total	\$759,782	

*The Hill 'N' Dale project was in the design phase of construction up until February 2013. Funds have been spent from the account in April of 2013. The delay in construction was due to a small portion of the project site being located within a flood plain. The Department of Housing and Development requires that all projects within a flood plain be given a full environmental review, which necessitated extra time in the planning phase. Construction is expected to terminate for PY 2011 and PY 2012 Hill 'N' Dale in December of 2013.

The City of Carrollton made available \$252,043.00 for the PY 2012 N.O.T.I.C.E. Hill 'N' Dale project. In PY 2003, the City completed the construction of a CDBG-funded renovation and expansion of Old City Hall for use as a comprehensive community service facility. Two social service agencies, the Metrocrest Social Service Center and Senior Adult Services, occupied the facility from the spring of 2003 until spring 2011. The overall scope of this project provided over 13,000 square feet of renovated or newly constructed office space and, in addition, has served as a major anchor for revitalization in the geographic center of the City's identified CDBG target area. On October 2, 2012 the City of Carrollton formally separated the Gravely Center from the CDBG program. The separation created an additional \$252,043.00 in the City's line of credit which the City has reallocated to PY 2012 N.O.T.I.C.E Hill 'n Dale Street repair project.

In addition, the City of Carrollton made available \$410,000 for local social service agencies with General Fund resources and made staff and program time available for Multi-Housing Inspection, Single Family Rental Inspection and Apartment Crime Reduction programs in order to promote fair and safe housing for all Carrollton residents.

To ensure general citizen participation in the PY 2012 CAPER process, the City followed its adopted 2009-2014 Citizen Participation Plan.

The Neighborhood Advisory Commission held a public hearing on November 14, 2013 and the City Council held a public hearing on December 3, 2013. After the PY 2012 CAPER was drafted, an advertisement was placed in the *Carrollton Star-Leader* summarizing the accomplishments and announcing that the report was available for public review.

In PY 2012, CDBG-funded activities include housing activities, grant administration and public infrastructure improvements. This document also identifies other housing and community development actions that were implemented last year. These include the prevention of homelessness, the reduction of lead-based paint hazards, removal of barriers to affordable housing and addressing the needs of special needs populations.

CITIZEN PARTICIPATION

To ensure general citizen participation in the PY 2012 Consolidated Annual Performance and Evaluation Report (CAPER) process, the City followed its adopted 2009-2014 Citizen Participation Plan. Information on the public hearing was developed and distributed to City Council, Neighborhood Advisory Commission (NAC) and the City's website. Notices were also published in the Carrollton *Star-Leader*, the City's weekly newspaper of record.

Citizen participation is highly encouraged during the review period. Public hearing notices are published at least two weeks prior to each public hearing. Citizen participation is welcomed in-person at the public hearing and in writing by mail, email and fax. One public hearing notice is published before the NAC meeting and another public hearing notification is published before the Council public hearing.

Public Comments

Citizens are encouraged to offer input regarding the City's use of CDBG funds and several opportunities are available for input. Opportunities include public hearings.

Advertising

After the CAPER PY 2012 was drafted, an advertisement was placed in the *Carrollton Star-Leader* summarizing the plan and announcing that the plan was available for public review. All public announcements are posted at City Hall and on the City's website. Language translation services at meetings as well as in general informational sessions are available and provided if requested. Public hearings are held at City facilities which are ADA compliant.

Instructions were also provided on how to submit comments regarding the document. The advertisement also included pertinent information on upcoming public hearings. All comments were addressed before submitting the plan to HUD.

Neighborhood Advisory Commission (NAC) Public Hearing – November 14, 2012

On November 14, 2013, the Neighborhood Advisory Commission (NAC) held a public hearing to receive comments on the draft PY 2012 Consolidated Annual Performance and Evaluation Report (CAPER). Having heard all comments, the NAC voted 9 to 0 to accept the report and transmit a draft version to the City Council for final action.

Public comments received are as follows:

- ➡ Prior to or during the November 14, 2013 Public Hearing, no public comments, spoken or otherwise, were received by the NAC on the PY 2012 CAPER.

City Council – Public Hearing – December 3, 2013

On December 3, 2013, the City Council held a public hearing to receive comments on the draft PY 2012 Consolidated Annual Performance and Evaluation Report (CAPER) and, after receiving all comments, the City Council closed the public hearing and voted 7 to 0 to adopt the report by resolution and transmit a final version of the document to the United States Department of Housing and Urban Development (HUD).

Public comments received during the December 3, 2013 public hearing are as follows:

- Prior to the actual public hearing, no public comments, spoken or otherwise, were received by the City Council on the PY 2012 CAPER.
- During the December 3, 2013 public hearing, no public comments, spoken or otherwise, were received by the City Council on the PY 2012 CAPER.

No other comments, spoken or otherwise, were received by the City Council prior to, during or after the public hearing process.

Neighborhood Advisory Commission (NAC) Public Hearing – March 6, 2014

On March 6, 2014 the Neighborhood Advisory Commission (NAC) held a public hearing to receive comments on the amendments to the PY 2012 Action Plan.

Changes in funding primarily are the result of cost savings from prior year programming. Proposed changes for PY 2012 include: Grants and Administration \$50,000 for the 2014-2018 Consolidated Plan; Minor Home Repair Program \$18,000 in additional exterior home repair projects, and N.O.T.I.C.E. program an additional \$252,043 in funding for the Hill 'n Dale Phase I for streets, sidewalk and sewer repair.

Upon closure of the public meeting the NAC voted 8 to 0 to adopt the PY 2012 One Year plan of Action amendments.

Neighborhood Advisory Commission (NAC) Public Hearing – November 13, 2014

On November 13, 2014, the Neighborhood Advisory Commission (NAC) held a public hearing to receive comments on the amendments to the draft PY 2012 Action Plan and PY12 Consolidated Annual Performance and Evaluation Report (CAPER).

Changes included the reallocation of funding for Minor Home Repair projects to Public Service Neighborhood Clean ups in the amount of \$10,473 to complete four (4) in order to respond to health and safety issues on low to moderate income homeowners property;

Having heard all comments, the NAC voted 9 to 0 to accept the amended report and transmit a draft version to the HUD.

Public comments received are as follows: none

City Council Public Hearing – December 9, 2014

On December 9, 2014, the City Council held a public hearing to receive comments on the amendments to the draft PY 2012 Action Plan and PY12 Consolidated Annual Performance and Evaluation Report (CAPER).

Changes included the reallocation of funding for Minor Home Repair projects to Public Service Neighborhood Clean ups in the amount of \$10,473 to complete four (4) in order to respond to health and safety issues on low to moderate income homeowners property;

Having heard all comments, the City Council voted 7 to 0 to accept the amended report and transmit a draft version to the HUD.

Public comments received are as follows: none

PUBLIC NOTICES

The advertisement presented below was featured as a highlight on the City's website. In addition, a digital copy of the report was made available on-line. A slightly modified version of the advertisement was also published in *The Carrollton Leader - Star*, the City's local newspaper of record, on November 3 and again on November 24, 2013.

NOTICE OF PUBLIC HEARING

On October 1, 2012, the City of Carrollton received \$759,782 of Community Development Block Grant (CDBG) funds from the United States Department of Housing and Urban Development (HUD). According to Federal regulations, these funds must be utilized for the principal benefit of persons of low-to-moderate income in Carrollton.

Last year's accomplishments include: reconstruction of streets and sidewalks in the Hill 'n Dale neighborhood, successful completion of 12 Minor Home Repair projects and a total of 2,338 code enforcement actions in the CDBG target area. The City expended 100 percent of its CDBG funds for activities that principally benefit low and moderate income persons.

The City of Carrollton is currently in the process of preparing a final Consolidated Annual Performance and Evaluation Report (CAPER) for the 2012 program year. This document reviews and reports on the accomplishments of the Carrollton CDBG program for the period spanning October 1, 2012 through September 30, 2013. A draft copy of the report is available for public review at City Hall, 1945 E Jackson Road, in the Office of Community Development and a digital copy is available on-line at <http://www.cityofcarrollton.com>.

The Neighborhood Advisory Commission (NAC) will hold a public hearing on November 14, 2013 to receive your comments on the Consolidated Annual Performance and Evaluation Report (CAPER) for the 2012 program year. The public hearing will be held at 6:30 p.m. in the City Council Briefing Room on the 2nd Floor of City Hall, 1945 E Jackson Road.

In addition, the City Council will hold a public hearing on December 3, 2013 to receive your comments on the Consolidated Annual Performance and Evaluation Report (CAPER) for the 2011 program year. The public hearing will be held at 5:45 p.m. in the City Council Chambers on the 2nd Floor of City Hall, 1945 E Jackson Road.

If you are unable to attend, you may submit written comments, concerns and/or ideas to the following address:

City of Carrollton

c/o Tanya Ferencak
Sr. Community Development Specialist
1945 E Jackson Road
Carrollton, Texas 75006



PHONE: (972) 466-5742 FAX: (972) 466-3175
EMAIL: community.development@cityofcarrollton.com

PUBLIC NOTICE

The advertisement presented below was featured as a highlight on the City's website. In addition, a digital copy of the report was made available on-line. A slightly modified version of the advertisement was also published in *The Carrollton Leader - Star*, the City's local newspaper of record, on November 2 and again on November 30, 2014.

NOTICE OF PUBLIC HEARING

The City of Carrollton receives Community Development Block Grant (CDBG) funds from the United States Department of Housing and Urban Development (HUD) on an annual basis. According to Federal regulations, these funds must be utilized for the principal benefit of persons of low-to-moderate income in Carrollton.

The City of Carrollton is currently in the process of amending the PY 2011, PY 2012 and PY 2013 Annual Action Plans. The requested changes in funding designations are primarily the result of reporting HUD requirements. Proposed changes for PY 2011 include removing 8 projects from the Minor Home Repair Program and designating the funding as public service for a total of \$24,521.00. Changes to PY 2012 include removing 4 projects originally designated in the Minor Home Repair program and designating the funding as public service for a total of \$10,473.00. Changes to PY 2013 include removing 1 project originally designated in the Minor Home Repair program and designating the funding as public service for a total of \$4,534.50. These updates will also be noted in the PY 2011, PY 2012 and PY 2013 CAPER report results.

In an effort to solicit increased community participation and involvement in identifying community development needs, the Neighborhood Advisory Commission (NAC) will conduct a public hearing to receive citizen input on Thursday November 13, 2014. The NAC and the City Council cordially invite your comments, concerns and/or ideas on the potential uses of these funds.

The Neighborhood Advisory Commission (NAC) will hold a public hearing on November 13, 2014 to receive your comments on the proposed amendments to the PY 2011, PY 2012 and PY 2013 Action Plans. The public hearing will be held at 6:30 p.m. in the City Council Briefing Chambers Room on the 2nd Floor of City Hall, 1945 E Jackson Road.

The City expends 100 percent of its CDBG funds for activities that principally benefit low and moderate income persons.

If you are unable to attend, you may submit written comments, concerns and/or ideas to the following address:

City of Carrollton  **CARROLLTON**
TEXAS
c/o Tanya Ferencak
Sr. Community Development Specialist
1945 E Jackson Road Carrollton, Texas 75006
PHONE: (972) 466-5742 FAX: (972) 466-3175
EMAIL: Tanya.ferencak@cityofcarrollton.com

PY 2012 CAPER ACTIVITY NARRATIVES

The purpose of the following tables and narratives is to meet the U.S. Department of Housing and Urban Development (HUD)'s requirements governing the annual submission of the Consolidated Annual Performance and Evaluation Report (CFR 91.520). The report describes how Community Development Block Grant (CDBG) funds were allocated in PY 2012 to address priority needs identified in the 2009-2014 Carrollton Consolidated Plan. The narratives also outline how the City used other resources to meet those needs.

Housing and Community Development Objectives

The City of Carrollton is committed to the on-going goals of supporting the development of safe, decent and affordable housing and improving the quality of life for all residents. Toward this end, the following list of goals and priorities were developed in partnership with the community. It is anticipated that as the 2009-2014 Consolidated Plan is implemented the goals and priorities could be modified to reflect the challenges encountered. This is a dynamic plan of action to achieve desired community development goals.

Goal No. 1: Revitalize and maintain public infrastructure in the City's low and moderate income neighborhoods.

Goal No. 2: Preserve and strengthen existing housing stock through minor home repair and rehabilitation programs.

Goal No. 3: Assist local social service providers targeting low to moderate income residents.

Carrollton's housing and community development objectives include, but are not limited to the following:

- Enhancement and preservation of infrastructure and public facilities.
- Elimination of conditions which are detrimental to the health, safety and public welfare.
- Preservation and enhancement of existing housing stock.
- Restoration and preservation of properties of special regard in terms of history, architectural style and/or aesthetics.
- Alleviation of physical and economic distress through the stimulation of private investment.

Accomplishments

- Last year, the Minor Home Repair Program successfully implemented eleven (11) projects to assist low-to-moderate income homeowners with minor exterior home repairs such as: fence repair, walkway repair, roofing projects, etc.

-
- Last year the public service component for the preservation of neighborhoods throughout the city implemented four (4) projects to assist low to moderate income homeowners with health and safety issue repairs on their property such as fence removal and repair and walkway repair.
 - Pursued 2,338 new code enforcement cases in CDBG target area.
 - Processed fourteen (14) single family units and one hundred and twenty (120) multi-family units of unsafe and sub-standard housing.
 - Hill 'N Dale N.O.T.I.C.E project was scheduled to begin construction during PY 2011, however, the project necessitated additional environmental review due to a small section of the project located in a flood plain. The City hired a consultant to complete the review, and once the review was completed the project which consists of reconstruction of existing roads, sidewalks and utilities went to the design phase. The Hill 'N Dale project began construction in February, 2013.



MHRP Project Before



MHRP Project After

Non-Housing Community Development Strategies, Priorities and Accomplishments

The following list of strategies and priorities was developed in partnership with the community. Accomplishments during PY 2012 have been identified in the far right column of the table. A complete discussion of non-housing community development needs can be found in Section IV of the 2009-2014 Carrollton Consolidated Plan.

Strategy	Target Population	Funds Allocated during Year/Sources	5-Year Accomplishments (2009-2014)		PY 2012 Accomplishments
			PY 2012 (Yr. 2)	Total CP Years	
Preserve and enhance neighborhoods throughout the city.	City-wide specifically 2000 CDBG Target Area	Approximately \$82,525 in general funds resources Approximately \$82,525 in CDBG funds	2 employees	2 employees	In PY 2012, the City allocated general fund resources for the implementation of this strategy. These funds are used for staffing and capital funds for the Neighborhood Enhancement Matching Grant Program (NEMGP). The Community Services Office also works on an ongoing basis to foster stronger partnerships in neighborhoods throughout the community. Special attention is focused on the oldest areas of the city.
	City-wide	\$15,000 in general funds resources	1 project	36 projects since inception	In PY 2012, the City made \$15,000 in General Fund resources available for Neighborhood Enhancement Matching Grant Projects. To date, thirty-five (38) projects have been awarded and implemented under this program.
	CDBG Target Area	\$59,975 CDBG funds	2,338 cases	12,809 since inception	During PY 2012, the City initiated 2,338 new code enforcement cases in the CDBG 2000 Target Area with a Code Enforcement employee paid for with CDBG funding.
	CDBG Target area	Approximately \$55,000 in general funds	1,283 cases	New data	During PY 2012 the City initiated 1,283 new code enforcement cases in the CDBG 2000 Target Area with regular code enforcement employees. These code enforcement cases were initiated off of citizen's complaints in the CDBG target area and off of N.O.T.I.C.E. area code enforcement sweeps of the Park Place and Carrollton Downs neighborhoods.

	<p>City-wide (including 2000 CDBG target area and other NOTICE Neighborhoods in City)</p>	<p>Approximately \$82,525 in general funds resources</p>	<p>2 employees</p>	<p>2 employees</p>	<p>In PY 2012 the City of Carrollton approved 5 Neighborhood Empowerment Zones in neighborhoods at the greatest risk of distress due to housing conditions, age and condition of infrastructure. The boundaries of the Neighborhood Empowerment Zones were determined to coincide with the NOTICE Neighborhoods programs that are already in effect. The current program for the Neighborhood Empowerment Zones would waive all construction fees, including building permit fees, impact fees, platting fees, and project permit fees (fences, electrical, plumbing, etc.), within the Zones, for both commercial and residential properties. Fees would be waived for all projects, including new development, and renovation, rehabilitation or repair of existing properties. This concept would offer another level of support to property owners and neighborhoods in concert with the infrastructure refreshment and targeted code enforcement efforts that are already part of each NOTICE initiative.</p>
	<p>CDBG Target Area</p> <p>City-wide specifically 2000 CDBG Target Area</p>	<p>[\$10,473 in prior year vacancy cost savings from CDBG funds]</p>	<p>4 households</p>	<p>12 households since inception</p>	<p>During PY2012, the City allocated \$10,473 in CDBG public service available from prior year vacancy cost savings funds to address emergency repair and safety issues on low to moderate income homeowners properties. To date twelve (12) households have been awarded and implemented under this program.</p>
<p>Continue to work proactively in securing additional resources to meet community infrastructure needs.</p>	<p>CDBG Target Area, renovate streets, sidewalks and utility lines</p>	<p>\$1.4 million in general funds – Hill 'N Dale Phase I & II</p> <p>\$747,270 CDBG funds</p>	<p>Hill 'N Dale Phase II, 720 LF of sidewalks 7590 LF of streets</p>	<p>Hill 'n Dale Phase I & II 9,930 LF of streets, 4,500 LF of sidewalks, 5,900 LF of sanitary sewer lines and 2,380 LF of water lines</p>	<p>In PY 2011 & 2012, the City allocated approximately \$1.4 million in General Fund resources to fund infrastructure project in CDBG-eligible Hill 'N Dale neighborhood. In addition to General Fund resources, \$583, 629.02 in PY 2011, \$587,282 in PY 2012 CDBG funds and \$252,043 in PY 2012 reallocated Gravely monies were allocated towards the Hill 'N Dale project. PH I construction was initiated in February of 2013. Due to part of the project being located in a floodplain, additional environmental</p>

					assessment procedures needed to be followed. construction was delayed to winter of 2013. The project consists of reconstruction of all of the sub-standard utility lines, streets and sidewalks in the Hill 'n Dale neighborhood (See Table on pg. 3 for additional details).
Establish a more proactive municipal presence in older neighborhoods across the city.	City-wide specifically 2000 CDBG Target Area	\$82,525 in CDBG funds for Grant Administration and Planning	2 employees	2 employees	In PY 2012, the City allocated general fund resources for the implementation of this strategy. These funds are used for staffing and capital funds for the Neighborhood Enhancement Matching Grant Program. The Community Services Office also works on an ongoing basis to foster stronger partnerships in neighborhoods throughout the community. Special attention is focused on the oldest areas of the city.
	City-wide	\$15,000 in general funds resources	1 project	38 projects since inception	In PY 2012, the City made \$15,000 in General Fund resources available for Neighborhood Enhancement Matching Grant Projects. To date, thirty-six (38) projects have been awarded and implemented under this program.
	City-wide	\$82,525 in CDBG funds for Grant Administration and Planning	2 employees	2 employees	In PY 2012, the City allocated general fund resources for the implementation of this strategy. These funds are used for staffing for the Neighborhood Partnership Office. The Community Services Office also works on an ongoing basis to foster stronger partnerships in neighborhoods throughout the community. Special attention is focused on the oldest areas of the city. In PY 2012 Leadership Development initiatives were began in 3 neighborhoods in the CDBG target area that resulted in 2 new neighborhood organizations forming in our NOTICE neighborhoods.
Establish a reinvestment plan for the reconstruction and/or enhancement of	CDBG Target Area, renovate streets, sidewalks and	\$1.4 million in general funds – Hill 'N Dale Phase I & II	Hill 'N Dale Phase II, 720 LF of sidewalks 7590 LF of streets	Hill 'n Dale Phase I & II 9,930 LF of streets, 4,500 LF of sidewalks, 5,900	First implemented in 2002, this program is ongoing. The first infrastructure project to benefit from this program was the Rollingwood Estates Neighborhood followed by two phases of Holiday Park Neighborhood streets, sidewalks,

<p>infrastructure in older neighborhoods throughout the community.</p>	<p>utility lines</p>	<p>\$583, 629 PY 2011 CDBG funds</p> <p>\$587, 282 in PY 2012 CDBG Funds</p> <p>\$252, 043 in PY 2012 reallocated Gravely CDBG funding</p>		<p>LF of sanitary sewer lines and 2,380 LF of water lines</p>	<p>water, and sewer replacements. The third NOTICE project, Carrollton Highlands Neighborhood was completed in January 2008 followed by Francis Perry Estates (FPE) Neighborhood was completed in Summer 2009. Phase I of Park Place project was completed in PY 2009 and Phase II was completed in Winter 2012.</p> <p>As of PY 2011, \$45.7 million has been allocated under the Neighborhood-Oriented Targeted Infrastructure and Code Enforcement (NOTICE) Program. Nearly 54.9 miles of utility lines, streets, sidewalks and alleys have been repaired or replaced.</p> <p>It is anticipated that this plan will be in continuous evolution as additional needs are identified. Efforts are currently underway to increase the effectiveness of neighborhood integrity initiatives in older areas of the community.</p> <p>In PY 2012, the City allocated \$82,525 in CDBG funds for grant administration and planning. These funds paid the salaries and operating expenses for two (2) staff members to work with community groups and City staff to implement this strategy. Activities include, but are not limited to the implementation, coordination, monitoring and evaluation of CDBG eligible activities. To date (PY 1999-2010), approximately \$1,469,791 has been allocated for this activity.</p>
<p>Proactively replace or construct sidewalks in predominately lower-income neighborhoods.</p>	<p>CDBG Target Area, renovate streets, sidewalks and utility lines</p>	<p>\$1.4 million in general funds – Hill 'N Dale Phase I & II</p> <p>\$583, 629.02 PY 2011 CDBG funds</p> <p>\$587, 282 in PY 2012 CDBG Funds</p>	<p>Hill 'N Dale Phase II, 720 LF of sidewalks</p>	<p>Hill 'n Dale Phase I & II 4,500 LF of sidewalks</p>	<p>In PY 2011 and 2012, the City allocated approximately \$1.4 million in general funds resources for the Hill 'N Dale neighborhood. Phase I will be complete by February 2014 and Phase II by midsummer 2014.</p> <p>As of PY 2012, \$47.1 million has been allocated under the Neighborhood-Oriented Targeted Infrastructure and Code Enforcement (NOTICE) Program. Nearly 54.9 miles of utility lines, streets, sidewalks and alleys have</p>

		\$252, 043 in PY 2012 reallocated Gravely CDBG funding			been repaired or replaced.
Proactively replace and construct drainage improvements in predominantly lower-income neighborhoods.					No action taken on this strategy in PY 2012.
On an as needed basis, assist in the rehabilitation of community facilities that principally serve lower income citizens.					No action taken on this strategy in PY 2012.
Replace or construct new sewer lines and water mains in predominantly lower income neighborhoods.	CDBG Target Area, renovate streets, sidewalks and utility lines	\$1.4 million in general funds – Hill 'N Dale Phase I & II \$583, 629.02 PY 2011 CDBG funds \$587, 282 in PY 2012 CDBG Funds \$252, 043 in PY 2012 reallocated Gravely CDBG funding	Hill ' N dale Phase II no new sewer lines	Hill 'n Dale Phase I & II 5,900 LF of sanitary sewer lines and 2,380 LF of water lines	In PY 2011 & 2012, the City allocated approximately \$1.4 million in general funds resources for the Hill 'N Dale neighborhood. Phase I began in February 2013 and Phase I & II will be complete by summer 2014.

Housing Strategies, Priorities and Accomplishments

The following list of goals and priorities was developed in partnership with the community during the preparation of the 2009-2014 Carrollton Consolidated Plan. Accomplishments during PY 2012 have been identified in the far right column of the table. A complete discussion of housing in Carrollton can be found on pages 1-16, Section III of the City's Consolidated Plan.

Strategy	PY 2012	Target Population &	Narrative		
Five Year Goal	Annual Goal	Anticipated Results	PY2012	Total CP Years	
Increase opportunities for first-time homebuyers. (Priority 1)	DH-2.1 Continue to provide significant information and referral for the Dallas County and Denton County First-Time Homebuyers Programs.	Goal of assisting 60 new potential first-time homebuyers with information and referral	25 referrals 2 staff members	115 referrals 2 staff members	No action was taken in PY 2012; staff is currently reviewing options for a first time home buyers program. The programs that the City previously worked with are no longer accepting Carrollton residents due to funding conflicts. A recent survey taken for the PY 2013 Action Plan indicated very low interest and support for a FTHB in Carrollton by the community. In PY 2012, the City allocated \$82,525 in CDBG funds for grant administration and planning. These funds paid the salaries and operating expenses for two (2) staff members to work with interested individuals and entities to implement this strategy. Activities include, but are not limited to the implementation, coordination, monitoring and evaluation of CDBG eligible activities. To date (PY 1999-2012), approximately \$1,552,316 has been allocated for this activity.
Create opportunities for elderly and disabled homeowners to make home repairs that represent a risk to their health and/or safety. (Priority 1)	DH-3.4 Proactively work with Senior Adult Services to help develop a viable Section 202 application for the development of an elderly assisted housing project.	Goal of assisting 637 seniors*	557 seniors	2,891 seniors	In PY 2012, the City continued to foster a close working relationship with Senior Adult Services (SAS), the major elderly service provider in Carrollton. In addition to Metrocrest Social Services, SAS currently administers a program that addresses this need and the City provided \$198,180 in general fund resources for the program. Approximately 91 percent of the individuals assisted were elderly and 85 percent as such, were presumed to be low-income. For more specific information on the beneficiaries and services of this program, please see the "Other

	DH-3.3 Further implement the Minor Home Repair Program. Goal of assisting Fifteen (15)* additional income-qualified citizens	Income-qualified residents	11 single family homes	75 projects	Activities" section of this document. During PY 2012, the Minor Home Repair program provided assistance to eleven (11) properties using \$35,000.00 in CDBG funds. * Please see Minor Home Repair marketing efforts section in footnotes for details on goals and accomplishments.
Preserve and enhance the existing housing stock. (Priority 2)	DH-3.3 Further implement the Minor Home Repair Program. Goal of assisting Fifteen (15)* additional income-qualified citizens	Income qualified residents	11 single family homes	75 projects since inception	During PY 2012, the Minor Home Repair program provided assistance to eleven (11) properties using \$35,000.00 in CDBG funds. * Please see Minor Home Repair marketing efforts section in footnotes for details on goals and accomplishments.
	SL 3.1 Processed four (4) units of unsafe and sub-standard single family housing and 120 units of multi-family housing in areas affected by significant blight in neighborhood.	Citizens	14 units single family 120 units multi-family	29 units 120 multi-family units	The <u>Neighborhood Integrity Program</u> funded by general funds creates and maintains a quality living environment in the City by taking an active role through code enforcement. Safe, healthy, attractive and clean surroundings are a part of what makes Carrollton a great community to live in.
	DH3.6 Preserve and enhance the existing housing stock – Create a Apartment Crime Reduction Program	Citizens	12 apartment communities	New data	In June 2011 the Carrollton City Council passed an ordinance to address apartment communities with disproportionate amounts of crime on their properties. Inspections for compliance with the ordinance are ongoing. During the current period twelve apartment communities were placed into the Apartment crime reduction (ACR) program for being non-compliant. Seven of them appealed

	DH3.6 Preserve and enhance the existing housing stock	Citizens	2 staff members	2 staff members	<p>to the Property Standards Board and five of the cases were upheld and the communities were required to participate in the ACR program. Currently 64 apartment communities in Carrollton are in complaints with the standards of the ACR requirements.</p> <p>In May 2013 the City of Carrollton approved 5 Neighborhood Empowerment Zones in neighborhoods at the greatest risk of distress due to housing conditions, age and condition of infrastructure. The boundaries of the Neighborhood Empowerment Zones were determined to coincide with the NOTICE Neighborhoods programs that are already in effect. The current program for the Neighborhood Empowerment Zones would waive all construction fees, including building permit fees, impact fees, platting fees, and project permit fees (fences, electrical, plumbing, etc.), within the Zones, for both commercial and residential properties. Fees would be waived for all projects, including new development, and renovation, rehabilitation or repair of existing properties. This concept would offer another level of support to property owners and neighborhoods in concert with the infrastructure refreshment and targeted code enforcement efforts that are already part of each NOTICE initiative.</p>
Promote the construction of affordable housing throughout the city. (Priority 3)	DH-2.3 Promote the construction of affordable housing throughout the city.	Citizens	N/A	N/A	No action taken on this strategy in PY 2012.
Promote a diverse housing stock that is affordable for all income segments of the population. (Priority 3)	DH-3.6 Preserve and enhance the existing housing stock - Strengthen the Multi-family rental inspection program	Tenants and landlords of multi-family residential properties	595 units in (83 apartment communities)	27,030 units	In 1996 the City developed and implemented a multi-family housing inspection program. This program requires all property owners and companies that rent or lease multi-family apartment homes in the City of Carrollton to register those properties and to have them inspected. The Multi-Family Housing Program is an effective way of ensuring that our rental properties are safe and sanitary. In PY 2012, a total of 595 units were inspected.

	DH-3.6 Preserve and enhance the existing housing stock. - Strengthen the new Single-family rental inspection program.	Tenants and landlords of single-family residential properties	279 inspections	1,514 inspections	In PY 2005, the city implemented a new City funded single-family rental inspections program. This program is intended to support safe, secure and quality housing across the city. During PY 2012, a total of 279 single-family houses were inspected.
Educate owners and first-time homebuyers on the hazards and safe handling of lead-based paint. (Priority 1)	DH-3.6 Preserve and enhance the existing housing stock. Test all MHRP projects for possible lead based paint	Residents of homes built before 1978	11 projects	75 projects	During PY 2012, the City has continued to participate in and promote educational opportunities on this issue The City will continue to educate citizens regarding the dangers of lead-based paint throughout the year. In addition, all CDBG-funded projects will meet all applicable regulations related to lead-based paint. Residences built before 1978 utilizing the Minor Home Repair program are tested for lead-based paint to comply with HUD requirements. In the event that lead-based paint is detected, HUD guidelines are followed including the distribution of lead-based paint information.
Educate the general citizens about fair housing laws and choice. (Priority 1)	DH-1.1 Update the City's "Analysis for Impediments to Fair Housing" study and proceed accordingly	Citizens City-wide	Completed Completed	Completed	In PY 2007, the City updated its "Analysis of Impediments to Fair Housing Choice" study for the City of Carrollton.
Continue to affirmatively further fair housing in Carrollton. (Priority 1)	DH-1.1 Update the City's "Analysis for Impediments to Fair Housing" study and proceed accordingly	Citizens City-wide	Completed Completed	Completed	In PY 2007, the City updated its "Analysis of Impediments to Fair Housing Choice" study for the City of Carrollton.

* Minor Home Repair Program (MHRP), formerly known as People Helping People was initiated in the Summer of PY 2005. The MHRP staff has been marketing this program through various methods of communication. Current marketing initiatives include: City's website, City events and water bill inserts. City's social service partners, NOTICE Code Enforcement Sweeps and Code Compliance Officers are also active advocates of this program.

Priority Population Strategies, Priorities and Accomplishments

The following list of goals and priorities was developed in partnership with the community during the preparation of the 2009-2014 Carrollton Consolidated Plan. Accomplishments during PY 2012 have been identified in the far right column of the table. A complete discussion of the priority population situation in Carrollton can be found on pages 1-16, Section IV of the City's Consolidated Plan.

Strategy	Priority	Funds Expended during Year/Sources	Target Population	5 – Year Accomplishments (2009-2014)		Narrative
				PY2012	Total CP Years	
Strengthen and enhance partnerships between the City of Carrollton and local social service providers.	Priority 1	\$410,00/General Funds	Social Service Agencies/Target: low-to-moderate income persons	Social Service Agencies assisted 16,331 individuals	Social Service Agencies assisted 63,997 individuals	<p>Since 1998, the City's Neighborhood Partnership Office has worked to develop partnerships throughout the community. To date, stronger partnerships have been realized between the City and neighborhoods, businesses, civic groups, non-profit agencies, religious entities and other governmental entities. In PY 2012, staff worked with social service agency constituents to strengthen partnerships between the social service agencies and the City. For more information on these partnerships, please contact the City's Community Services Office or visit the City's website at www.cityofcarrollton.com.</p> <p>In PY 2012, the City also allocated \$82,525 in CDBG funds for grant administration and planning. These funds paid the salaries and operating expenses for two (2) staff members to work with community service providers to implement this strategy. Activities include, but are not limited to the implementation, coordination, monitoring and evaluation of CDBG eligible activities. The effort is ongoing.</p>
		\$82,525 CDBG Funds/Staff	City-wide	2 staff members	2 staff members	

Provide technical assistance and support to local service agencies in order to secure additional resources and thus allow them to better meet the needs of the populations they serve.	Priority 1	\$82,525 CDBG Funds/Staff	City-wide	2 staff members	2 staff members	<p>In PY 2012, the City allocated \$82,525 in CDBG funds for grant administration and planning. These funds paid the salaries and operating expenses for two (2) staff members to work with community service providers to implement this strategy. Activities include, but are not limited to the implementation, coordination, monitoring and evaluation of CDBG eligible activities. The effort is ongoing.</p> <p>Since 1998, the City's Community Services Office has worked to develop partnerships throughout the community. To date, stronger partnerships have been realized between the City and neighborhoods, businesses, civic groups, non-profit agencies, religious entities and other governmental entities. For more information on these partnerships, please contact the City's Community Services Office or visit the city's website at www.cityofcarrollton.com.</p>
Promote self-sufficiency strategies and plans among service providers.	Priority 2	\$82,525 CDBG Funds/Staff	City-wide	2 staff members	2 staff members	<p>In PY 2012, the City allocated \$82,525 in CDBG funds for grant administration and planning. These funds paid the salaries and operating expenses for two (2) staff members to work with community service providers to implement this strategy. Activities include, but are not limited to the implementation, coordination, monitoring and evaluation of CDBG eligible activities. The effort is ongoing.</p>
Seek increased involvement from regional service providers that do not currently have an active presence in	Priority 2	\$82,525 CDBG Funds/Staff	City-wide	2 staff members	2 staff members	<p>Since 1998, the City's Community Services Office has worked to develop partnerships throughout the community. To date, stronger partnerships have been realized between the City and neighborhoods, businesses, civic groups, non-profit agencies, religious</p>

Carrollton.						<p>entities and other governmental entities. For more information on these partnerships, please contact the City's Community Services Office or visit the City's website at www.cityofcarrollton.com.</p> <p>In PY 2012, the City allocated \$82,525 in CDBG funds for grant administration and planning. These funds paid the salaries and operating expenses for two (2) staff members to work with community service providers to implement this strategy. Activities include, but are not limited to the implementation, coordination, monitoring and evaluation of CDBG eligible activities. The effort is ongoing.</p>
Promote an environment conducive to cooperation between all social service providers.	Priority 2	\$82,525 CDBG Funds/Staff \$410,000/General Funds	City-wide Social Service Agencies/Target: low-to-moderate income persons	2 staff members Social Service Agencies assisted 16,331 individuals	2 staff members Social Service Agencies assisted 63,997 individuals	<p>In PY 2012, the City allocated \$82,525 in CDBG funds for grant administration and planning. These funds paid the salaries and operating expenses for two (2) staff members to work with community service providers to implement this strategy. Activities include, but are not limited to the implementation, coordination, monitoring and evaluation of CDBG eligible activities. The effort is ongoing.</p> <p>Since 1998, the City's Community Services Office has worked to develop partnerships throughout the community. To date, stronger partnerships have been realized between the City and neighborhoods, businesses, civic groups, non-profit agencies, religious entities and other governmental entities. In PY 2012, staff worked with social service agency constituents to strengthen partnerships between the social service agencies and the City. For more information</p>



						on these partnerships, please contacts the City's Community Services Office or visit the City's website at www.cityofcarrollton.com .
Conduct and maintain an ongoing methodology to assess social service needs in the community.	Priority 3					No action pursued in regard to this strategy during PY 2012.



Anti-Poverty Strategy Accomplishments

In PY 2012, the City continued to work to implement the following actions in an attempt to reduce the overall number of persons living in poverty in Carrollton:

- Endeavored to better coordinate local and other resources to increase educational opportunities for low-income persons in order to improve their ability to earn better wages. The City regularly meets with area social service agencies to assess identified community needs and, when able, City staff has responded to help the agencies to address these needs.
- The City accomplished the following goals with the assistance of its local non-profit partners:
 - Promoted tuition assistance programs, in-house college courses and other means to higher education as offered at local education institutions.
 - Improved the linkage between job training programs and local job creation efforts to attract jobs that pay above minimum wages and provide people with the ability to service a home mortgage.
 - Promoted financial counseling and classes on budgeting and money management. In PY 2012, the City continued to promote area training and educational opportunities in this area.
 - Promoted linkages between housing, employment and educational systems and/or facilities.
 - Promoted programs and training that help families-in-need to become more self-sufficient.

Lead-Based Paint Strategy

During the 2012 program year, the City of Carrollton has continued to demonstrate its commitment to the eradication of lead-based paint hazards in the community.

For residents receiving assistance under the City's Minor Home Repair program where a lead based paint hazard is involved, the City complies with federal regulations when levels are greater than *de minimus* standards. To determine if a lead based paint hazard is present, houses built before 1978 are tested for the presence of lead by a certified technician. In the event lead based paint is present the City hires technicians certified in safe work practices for the removal of lead paint.

Estimated Number of Housing Units at Risk for Lead-Based Paint Hazards in Carrollton			
Year Housing Unit Built	Number of Housing Units	Estimated Percentage at Risk	Estimated Number of Housing Units at Risk
1939 and Earlier	157	90%	141
1940 to 1959	1,429	80%	1,143
1960 to 1979	12,797	62%	7,934
Total Older Housing:	14,383	Total Estimated Housing Units at Risk:	9,218
Note: Estimated Percentage at Risk is taken from HUD "Technical Guidelines for the Evaluation and Control of Lead-Based Paint Hazards in Housing" Source: U.S. Census Bureau			

All CDBG-funded projects meet all applicable regulations related to lead-based paint. Residences built before 1978 utilizing the Minor Home Repair program are tested for lead-based paint to comply with HUD requirements. In the event that lead-based paint is detected, HUD guidelines are followed including the distribution of lead-based paint information.

Affirmatively Furthering Fair Housing

In PY 2007, the City of Carrollton completed an Analysis of Impediments to Fair Housing Choice Study. As a result of the comprehensive study, the consultant identified potential impediments and formulated a series of detailed and achievable recommendations. The following is a summary of the consultant's recommendations to the City of Carrollton:

Remedial Activities Recommended To Address Impediments

Fair housing choice within the City of Carrollton encounters a number of impediments, as identified through focus group sessions, a review of public policies, the analysis of market conditions, the construction of a fair housing index, and analysis of the Home Mortgage Disclosure Act (HMDA) data for Carrollton and Collin, Dallas, and Denton Counties.

The following impediments are identified and discussed in Section Six of this report as barriers to fair housing.

6.1 Real Estate Impediments

Impediment: Inadequate affordable housing supply.

Remedial Actions:

1. Work with local banks, developers and non-profit organizations to expand the stock of affordable housing.

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2. Increase production of new affordable housing units and assistance toward the purchase and renovation of housing in existing neighborhoods.
 3. Greater emphasis on capacity building and technical assistance initiatives aimed at expanding non-profit, faith based organizations and private developers' production activities in the City.
 4. Alternative resources for housing programs should be sought from Federal Home Loan Bank, Fannie Mae, U.S. Department of Treasury Community Development Funding Institution (CDFI) program, and other state and federal sources.
 5. Seek resources and explore opportunities to implement a first time home buyer mortgage assistance program.
 6. Consider inclusionary zoning, as one alternative means of promoting balanced housing development.
 7. Encourage major employers and lenders to design and implement Employer-Assisted Housing (EAH) programs.

6.2 Public Policy Impediments

Impediment: Lack of a local fair housing ordinance, local enforcement and a need to increase the public awareness of fair housing.

Remedial Actions:

1. Increase fair housing education and outreach efforts.
2. City could consider future adoption of a local fair housing ordinance and regional investigation and enforcement in conjunction with other local jurisdictions when the City has additional capacity to administer the effort.

6.3 Banking, Finance, Insurance and other Industry related impediments

Impediment: Impacts of the Sub-prime Mortgage Lending Crises and increased Foreclosures

Remedial Actions:

1. Identify funding to provide mortgage assistance to first time home buyers.
2. Work with the State, National Non-Profit Housing Intermediaries and HUD to develop a program and identify funding that can help reduce the mortgage default rate and foreclosure rates among low and moderate income home buyers and existing home owners. The program includes: maintenance and replacement reserve account; mortgage default and foreclosure prevention account; post purchase support programs.

Impediment: Low number of loan applications from minorities.

Remedial Actions:

1. Continue homebuyer outreach and education efforts.
2. Encourage banks and mortgage companies to expand homebuyer support services as a means of improving the origination rates among minorities.
3. Discuss findings in this study relative to the HMDA data with lending institutions and encourage them to develop strategies to improve the success rate among loan applications submitted by minority applicants.
4. Expand homeownership and credit counseling classes as part of the high school curriculum in order to help prevent credit problems.

Impediment: Predatory lending and other industry practices.

Remedial Actions:

1. Encourage lending institutions to build banking centers in low-income census tracts and to provide greater outreach to the low income and minority communities.
2. Establishing or reestablish checking, saving, and credit accounts for residents that commonly utilize check cashing services through Bank initiated "fresh start programs" for those with poor credit and previous non compliant bank account practices.
3. Encourage appraisal industry comparability studies to identify real estate comparables that more realistically reflect the values of homes being built in low income areas.

6.4 Socio-Economic Impediments

Impediment: Poverty and low-income among minority populations.

Remedial Actions:

1. Continue to work on expanding job opportunities through the recruitment of corporations, the provision of incentives for local corporations seeking expansion opportunities, assistance with the preparation of small business loan applications, and other activities.
2. Continue to support agencies that provide workforce development programs and continuing education courses to increase the educational level and job skills of residents.

6.5 Neighborhood Conditions Related Impediments

Impediment: Limited resources to assist lower income, elderly and indigent homeowners maintain their homes and stability in neighborhoods.

Remedial Actions:

1. Design and implement a Centralized Program of Self-Help Initiatives based on volunteers providing housing assistance to designated elderly and indigent property owners and assist them in complying with municipal housing codes.
2. Gain greater involvement from volunteers, community organizations, religious organizations/institutions and businesses as a means of supplementing available financial resources for housing repair and neighborhood cleanups.

Foster and Maintain Affordable Housing

As per the City's five-year Consolidated Plan housing goals and priorities, the City will continue to support developers to build affordable housing through Low Income Housing Tax Credit program. The City also finished updating its *Analysis of Impediments to Fair Housing Choice* to assess the current affordable housing needs in Carrollton.

Overcoming Barriers to Affordable Housing

There are no overt barriers to the development of affordable housing in Carrollton and this was substantiated in the City's *Analysis of Impediments to Fair Housing Choice*. In addition, the City of Carrollton's Comprehensive Plan encourages the construction of numerous housing types and the City has adopted building codes and ordinances that promote affordable housing throughout the City. To date, there is no evidence that zoning regulations, building codes, lot size limitations, development fees, or tax rates have a significant adverse effect on the provision of affordable housing in Carrollton.

In PY 2007, the City of Carrollton, with assistance from J-Quad Planning Group, completed an analysis of impediments to fair housing in the City. The analysis identified an inadequate supply of affordable housing in the City of Carrollton. The following remedial actions were recommended by the consultant:

"Carrollton should work with local banks, developers and non-profit organizations to expand the stock of affordable housing. Attention should be given to increasing the production of new affordable housing units and assistance toward the purchase and renovation of housing in existing neighborhoods. Greater emphasis should also be placed on capacity building and technical assistance initiatives aimed at expanding non-profit, faith based organizations and private developers' production activities in the City. Alternative resources for housing programs should be sought from Federal Home Loan Bank, Fannie Mae, U.S. Department of Treasury Community Development Funding Institution (CDFI) program, and other state and federal sources.

It is recommended that the City seek resources and explore opportunities to implement a first time homebuyer mortgage assistance program. This would support eligible person in the market in acquiring affordable housing within the community and support those responsible for providing financing and engaged in affordable housing development.

In an effort to expand local resources, we also recommend that the City Planning Staff lead an effort to research and consider one particular policy change, inclusionary zoning, as one alternative

means of promoting balanced housing development. Inclusionary zoning has been used in other communities to ensure that some portion of new housing development is affordable. This becomes important as higher income individuals move into a neighborhood. As housing prices rise, low to moderate-income residents may be displaced without the use of Inclusionary Zoning which helps to create mixed-income communities. Mixed-income communities broaden access to services and jobs and provide openings through which low-wage earning families can buy homes in appreciating housing markets and, as a result, accumulate wealth.”

Inclusionary Zoning was also mentioned as a possible remedial action.

Carrollton has traditionally been a proponent of residential growth and of affordable housing. Impact fees are limited to new development citywide and are reasonable in rate; there are no “slow growth” or “no growth” ordinances in effect; and the current Zoning Ordinance allows for residential construction of single-family homes with a minimum dwelling unit area of 1,200 square feet and multi-family units with a minimum floor area of 600 square feet. Under the Ordinance, a minimum of a 5,000 square foot lot is allowed. This allowance is important especially as the City begins to address the challenge of in-fill housing in older neighborhoods across the community.

Carrollton’s subdivision regulations provide for standard infrastructure and do not vary from area to area unless specified in a Planned Development (PD) or in more restrictive zoning districts. In these cases, more restrictive development standards may apply with regard to setbacks and masonry requirements.

As long as building code requirements are met, most housing types can be built in Carrollton. The Zoning Ordinance allows for single-family, duplex, triplex, quadraplex, townhouse, mobile home, apartment, extended-stay hotels and boarding house development.

Actions to Address Underserved Needs

The City continues to target low-moderate income persons, families and neighborhoods through various programs. The City’s *Neighborhood Oriented Targeted Infrastructure and Code Enforcement (NOTICE)* program focuses on low-moderate income neighborhoods to provide safe streets, sidewalks, alleys and utility lines. The NOTICE program was recognized by *Neighborhoods USA in 2007* under the category of physical revitalization and beautification. This program has been a vital change agent in the communities and it positively impacts the quality of life of the citizens.

The Minor Home Repair program is a minor exterior home repair program targets the income qualified residents of Carrollton. The City also supports a variety of local social service agencies that provide youth, family, elderly medical, homeless and crisis services. The Community Services Division will continue to serve as the informational and referral agency for the local non-profits and housing authorities.

The City of Carrollton continues to maintain a strong emphasis on safe and affordable housing for all residents. Through the City of Carrollton Environmental Services Department there are two inspection programs geared toward maintaining rental property, one for single family rental

property and the other for multi-family rental property.

The Single Family Rental Registration and Inspection Ordinance passed by the City Council ensures tenants and landlords of residential rental properties, are involved in maintaining single family homes in a safe and sanitary condition. The Single-Family Rental Inspection Program is an effective way of ensuring a sustainable community and safe housing is available in all of the neighborhoods in Carrollton. The ultimate goal is to improve the overall condition of rental properties and to provide decent and affordable housing without being a blight on surrounding homes, thus helping enhance property values within the affected neighborhoods. This ordinance requires all property owners and companies who rent or lease single-family homes or duplexes in the Carrollton to register those rental properties with the City and to have them inspected by the City. A review of code enforcement cases found single family rental properties are approximately 15 percent of single family homes in Carrollton but, they account for a disproportionately high percentage of neighborhood code violations. This diverts staff time from other code enforcement duties and has a negative effect on the surrounding homes. The city's inspection, apartment inspection and crime free multi housing

The Multi-Family Inspection Program stabilizes, maintains and enhances the apartment communities and motels in Carrollton. The program operates in partnership with the residents and management staff of those apartment communities and motels to achieve this goal through the enforcement of the Title 9, Chapter 96 of the Carrollton Code of Ordinances, and the Comprehensive Zoning Ordinance. The Multi-Family Inspection Program operates by performing annual inspections of apartment communities and motels, responding to complaints about potential violations of the Uniform Housing Code, the Carrollton Code of Ordinances, and the Comprehensive Zoning Ordinance and meeting with apartment management staffs on a regular basis to appraise and inform them of various City Codes and regulations. Carrollton is a vital community of healthy, stable and exciting apartment communities in which people of all cultures choose to live and make a personal investment. Our apartment communities foster a feeling of security and positive atmosphere for their residents to live in.

Public Housing

The City of Carrollton does not own or maintain any public housing. Instead, the focus of the 2009-2014 Consolidated Plan is to promote, foster and create opportunities for lower income residents to purchase homes that are affordable and thus minimize the need for this type of housing.

The City also does not receive or administer funds for assisted housing. However, several surrounding communities do administer assisted housing programs to residents of Carrollton. Due to strict rules governing client confidentiality, the City has not been able to determine the number of housing vouchers and/or certificates that are currently being administered by external entities in Carrollton. In PY 2012, the City continued to provide information and referral services for citizens seeking assisted housing.

Institutional Structure and Coordination Efforts

The City's Community Services Division is the lead agency for the implementation of the community development plan. Internally, the Community Services Division works in collaboration with all City Departments to deliver projects, services and other benefits to eligible neighborhoods and clients. Externally, the Division works with all organizations (primary organizations listed below) so long as the need is well documented and is eligible under HUD regulations.

The Community Services Office is the lead agency for the administration of CDBG funding. To effectively implement the Community Development Plan, funding for the department comes from CDGB funds. In addition, the City Council made available an estimated \$271,890 in general fund resources to fund agencies which are actively engaged in the provision of social services in Carrollton.

In exchange for the funding, the agencies and organizations work closely with the City in the provision of social services to all citizens in need. The close partnership the City has with each agency grows with each year of collaboration. The staff who are employed as part of the CDBG grant administration and planning activity provide technical, referral and capacity building assistance for the agencies on an ongoing basis.

The list below identifies some of the principle partners for the City's priority funding and service development:

- Bea's Kids
- Casa of Denton County
- Children's Advocacy Center for Denton County
- Christian Community Action (CCA)
- The Family Place
- Keep Carrollton Beautiful
- LaunchAbility (formerly Special Care & Career Services)
- Metrocrest Family Medical Clinic
- Metrocrest Social Services
- Senior Adult Services

The City meets with all of its partners on an as needed basis to develop organization capacity and programming offerings. Staff also regularly provides technical assistance and professional expertise to further develop institutional structure for all agencies and organizations serving the low-to-moderate income citizens of Carrollton.

Monitoring Procedures and Standards

The City of Carrollton's Community Services Division continuously monitors programs and projects to ensure compliance with all applicable laws and regulations. Staff focuses on the following areas: environmental, financial, labor relations and programmatic.

The environmental standards and procedures are developed and implemented include the completion of compliance checklists for all activities and the City's annual Environmental Review Record (ERR). Staff maintains a copy of the ERR available for year round public review during regular business hours in the Community Services Office at City Hall, 1945 E Jackson Road.

Community Services staff and the City's accounting staff administer financial monitoring for all projects, programs and activities. The City's Treasury Division works closely with Community Services staff to ensure that all draw downs are made after all ledgers and records have been reconciled and approved. The City's Purchasing Department assists with purchases and the general bidding process to ensure compliance with all applicable State and Federal regulations. The financial operations and expenditures of the City are audited on an annual basis by an independent accounting firm.

The Community Services staff administers monitors and reviews labor standards on all capital improvement projects. Contractors are provided with training prior to the start of each project. All applicable Davis Bacon and Related Acts (DBRA) are explained to the contractor. All contractor payments are contingent upon payment of proper wages to employees and the City's receipt of appropriate payroll records.

Staff in the Community Services Office carries out programmatic monitoring on a routine basis. Project and activity checklists are utilized to ensure that all requirements are met in a systematic manner.

Programs and projects administered and implemented by the City of Carrollton are monitored on a daily basis. Staff maintains project ledgers on individual projects to ensure that all required procedures have been observed and completed. A year-end report that details expenditures, revenue, beneficiary information and major accomplishments is also required for all programs and projects.

Under the Minor Home Repair Program, staff administers and continuously monitors all projects implemented under the program. Projects requested by residents are evaluated during an on-site evaluation by staff to determine the extent of the repairs needed to be made. Use of specialized contractors ensures that the quality of services maintained at the highest level.

In addition, the Minor Home Repair program partners strongly with area social service agencies, i.e. Senior Adult Services (SAS) and Metrocrest Social Services (MSS). This partnership is a key to identifying and delivering services under this program. SAS and MSS provide referrals and conducts the intake and processing of all applicants. By partnering with these non-profit agencies, the City of Carrollton reduces administration burdens but is able to maximize program effectiveness.

In 2003, the City implemented a strategic business planning process and currently the Community Services Division operates updates its own strategic business plan. Review and updates to the plan are completed on an annual basis. All activities are reviewed on quarterly basis and a Performance Management Plan (PMP) is completed each quarter to track the Department Work plan.

HOME/American Dream Down Payment Initiative (ADDI)

The City of Carrollton is currently reevaluating options to pursue a HOME funding possibly through a collaborative application in conjunction with other neighboring municipalities.

HOMELESS

Evaluation of Activities to Address the Needs of the Homeless and Persons with Special Needs and Summary of Activities Related to the Continuum of Care

For the strategies addressing the homeless and non-homeless with special needs populations included in the 2009-2014 Consolidated Plan, the City's role is primarily one of facilitator. In that role the City provides information, referral and technical assistance and limited financial support to local agencies serving the homeless and non-homeless citizens with special needs. While, to date, no homeless programs have been funded with CDBG resources, the City did fund the Metrocrest Social Service Center in an amount of \$150,000 for the assistance to the homeless and special needs populations.

During program year 2012, Metrocrest Social Services provided assistance to a total of 24,124 individuals. The following services were provided to homeless population, population at risk of becoming homeless and those transitioning through homelessness: information and referral, counseling and/or advocacy, emergency financial assistance, medical care and/or assistance, transportation, home maintenance and/or repair, after school care and/or activities, food, utilities, clothing and shelter assistance. See the table below for a list of various services provided by Metrocrest Social Services during each quarter in PY 2012.

Individuals	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total
Information and Referral	1,711	1,626	1,647	1,948	6,932
Counseling and/or Advocacy	-	-			-
Medical Care and/or Assistance	6	3		61	70
Transportation	44	26	53	62	185
Home Repair and/or Maintenance	-	5			5
After School Care and/or Activities	-	-			-
Food Assistance	1,659	1,157	1,417	1,714	5,947
Housing Assistance (including rental assistance)	156	178	122	134	590
Utilities Assistance	239	162	157	216	774
Clothing	131	66	59	111	367
Misc. Emergency Financial Assistance	471	149	167	597	1,384
Employment Services	112	78	149	224	563
Other: (please identify type): Holiday food/gifts/Sack Summer Hunger	3,529		155	3,469	7,153
diaper baby items		154			154
Total Individuals Assisted	8,058	3,604	3,926	8,536	24,124

* For this table only, beneficiaries are counted separately when the individual receives multiple services. The totals may be duplicative.

During program year 2012, the City of Carrollton provided funding to a new social services agency providing homeless prevention services. Christian Community Action provided assistance to a total of 1,214 individuals who reside in Carrollton. The following services were provided to homeless population, population at risk of becoming homeless and those transitioning through homelessness: information and referral, counseling and/or advocacy, emergency financial assistance, medical care and/or assistance, transportation, home maintenance and/or repair, after school care and/or activities, food, utilities, clothing and shelter assistance. See the table below for a list of various services provided by Christian Community Action during each quarter in PY 2012.

Individuals	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total
Information and Referral	439	239	8	39	725
Counseling and/or Advocacy	-		29		29
Medical Care and/or Assistance	138	30	2	54	224
Transportation	5	-		1	6
Home Repair and/or Maintenance	-	-			-
After School Care and/or Activities	-	-			-

Food Assistance	283	370		202	855
Housing Assistance (including rental assistance)	84	37		44	165
Utilities Assistance	74	49		26	149
Clothing	7	-			7
Misc. Emergency Financial Assistance	26	-			26
Employment Services	-	28			28
Total Individuals Assisted	1,056	753	39	366	2,214

* For this table only, beneficiaries are counted separately when the individual receives multiple services. The totals may be duplicative.

Specific Homeless Prevention Elements

To date, the City has made great strides in positively impacting the needs of these populations. Ongoing endeavors continue to enhance programming in social service coordination, securing additional resources, public awareness and community support.

The City has also expressed a sincere interest and willingness to assist and participate in the Dallas Area Consortium on Homelessness. Efforts have also been made to work with the Denton County Consortium on Homelessness. The City's position on this issue will continue to be one of supporting and assisting agencies that are working to address this challenge in a coordinated and proactive manner.

The above mentioned services are provided to the homeless population, population at risk of becoming homeless and those transitioning from homelessness. The City of Carrollton also plans to supplement the work of the various City-funded social service agencies to end chronic homelessness by promoting the preservation and maintenance of existing housing through its Minor Home Repair Program.

Emergency Shelter Grants (ESG)

The City of Carrollton does not receive Emergency Shelter Grant (ESG) funding.

COMMUNITY DEVELOPMENT

The City Council has determined that enhancing infrastructure in older, less affluent areas of the City is the most important community development priority. On an on-going basis, City staff will identify and document eligible public infrastructure projects for inclusion in subsequent annual updates to this plan.

Carrollton's Community Services Office anticipates that a majority of future CDBG funds will be allocated for infrastructure improvements. Further, it is believed that major infrastructure projects increase resident pride and stimulate private neighborhood reinvestment in challenged areas of the community.

Infrastructure

Infrastructure includes streets, sidewalks, public facilities, water and sewer lines, park improvements, public facilities, etc. The City maintains a pro-active investment program, the Ten Year Capital Improvements Projects Plan, to identify infrastructure needs on an on-going basis. Once a project has been identified and analyzed, it is added to a digital database to be addressed when funds become available. As one might expect, identified projects always exceed available resources.

Streets

To date, City staff has identified over \$7.5 million in eligible street reconstruction projects. These projects range from the total reconstruction of complete streets to the replacement of sizeable sections of others.

Sidewalks

To date, City staff has identified over \$150,000 in eligible sidewalk replacement and/or construction projects. These projects range from the total reconstruction of complete segments of existing sidewalks to the construction of new sidewalks in areas that do not have them.

Water and Sewer Lines

To date, City staff has identified over \$670,000 in eligible water line replacement projects. City staff has also identified over \$4.5 million in eligible sewer main projects.

Drainage Projects

To date, the City has identified over \$2.5 million in eligible drainage projects.

Park Improvements

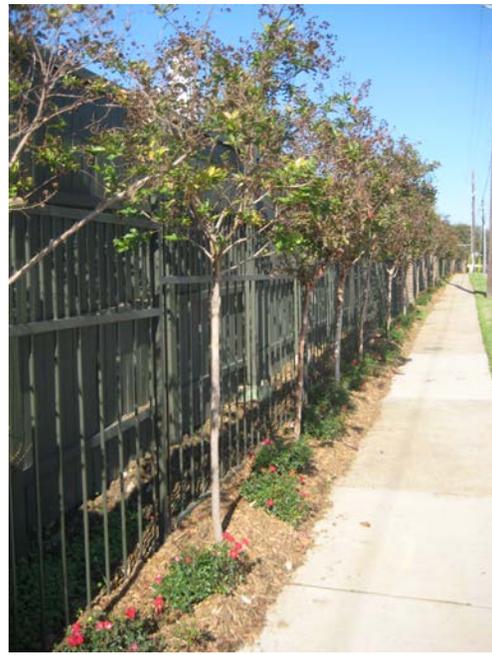
To date, improvement projects have included new security lighting, walking paths, and sidewalks. City staff has identified over \$500,000 more in eligible projects.

Neighborhood Reinvestment

Neighborhood reinvestment strategies have been developed in communities across the nation. The residents of Carrollton have increasingly embraced neighborhood revitalization initiatives throughout the community. The City has also initiated significant programming to assist in this effort.

The Neighborhood Enhancement Matching Grant Program (NEMGP) is a vital element to the City's efforts to initiate reinvestment in neighborhoods throughout Carrollton. Under the program, funding is made available for improvement projects planned and requested by neighborhood groups. In the past, these projects have included entryway signage, enhanced landscaping, and public park improvements.

A central issue in fostering an expanded effort aimed at neighborhood revitalization rests on the community's ability to enlist community participation in the initiative. Neighborhood associations, local churches, youth organizations and other groups have been recruited to heighten the general citizenry's consciousness and participation in this effort.



Savoy of Josey Ranch I Neighborhood Association
Neighborhood Enhancement Matching Grant Program
Neighborhood Beautification Project

Sign Topper Program - In PY 2011, the City initiated a new program to help neighborhood associations with the purchase and installment of sign toppers for street signs within their community. The city provides a matching grant towards the cost of the project. Each neighborhood association designs its own sign topper to ensure that the individuality of the neighborhood community is maintained.

Most of the programs that have been developed to address the aesthetic component of neighborhood reinvestment are reliant on volunteers. To date, the City of Carrollton has been very successful in recruiting and organizing volunteers for the implementation of projects that enhance neighborhoods.

Keep Carrollton Beautiful (KCB) – Is a non-profit dedicated to enhancing the community environment of Carrollton. *In PY 2012 was awarded 3rd place in the State of Texas by Keep Texas Beautiful for their community efforts.* KCB received \$4,000 in PY 2012 in grant funding and provided several events for families, youth and the environment during the PY2012 year. In October of 2012 they held the first annual Halloween Fashion Trash Contest and Awareness program in conjunction with the Downtown Carrollton Business Association. In November 2012 the Annual Texas Recycles Day was celebrated with over 100 Carrollton families donating old computers, medical equipment, books, toys, batteries, light bulbs and other items that would have

otherwise ended up in the landfill. For Earth Day, in April of 2013, KCB hosted a spring park clean up day and a EWASTE donation at City Hall at which over 3000 pounds of electronic were recycled. KBC continues to maintain two community gardens in Carrollton and hosts annual education days at the gardens that promote gardening classes, kids crafts and water conservation. The gardens regularly donate fresh vegetables to the food pantry at Metrocrest Social Services. On an on-going KCB also supplies trash bags, pickers and gloves to Neighborhood Associations and Scout Troops to clean up neighborhoods, greenway and parks in Carrollton and has assisted with over 15 small and large clean up events in Carrollton in PY 2012.

Neighborhood Oriented Targeted Infrastructure and Code Enforcement (N.O.T.I.C.E.) Program

In 2003, the City launched a new initiative to better coordinate the delivery of neighborhood infrastructure projects and code enforcement services to the areas of greatest need in the community. As a community development programmatic offering, this City-led initiative, named the N.O.T.I.C.E. Program, represents a major targeted infrastructure reinvestment and neighborhood integrity program for the oldest areas of Carrollton. The N.O.T.I.C.E. Program was awarded third place in the *Neighborhoods USA 2007* Best Neighborhood Program of the Year Award under the category of physical revitalization/beautification.

In general, the N.O.T.I.C.E. Program targets financial resources for the design and implementation of all necessary street, sidewalk, and water and sewer line projects in one neighborhood at a time until the entire public infrastructure in that area has been repaired or reconstructed. In addition, the City conducts targeted and strengthened code enforcement efforts in the same neighborhood to foster a greater sense of neighborhood pride and an overall healthier community. To date, the City currently has nine (CDBG and non-CDBG) neighborhoods participating in the program. In addition, the next 12 neighborhoods have already been identified.



Corner of Sherwood and Josey Ln. Before



Corner of Sherwood and Josey Ln. After

Hill 'n Dale Phase I

Neighborhood Oriented Targeted Infrastructure and Code Enforcement (NOTICE) Program
Reconstruction of Streets and infrastructure in the Hill 'N' Dale Neighborhood

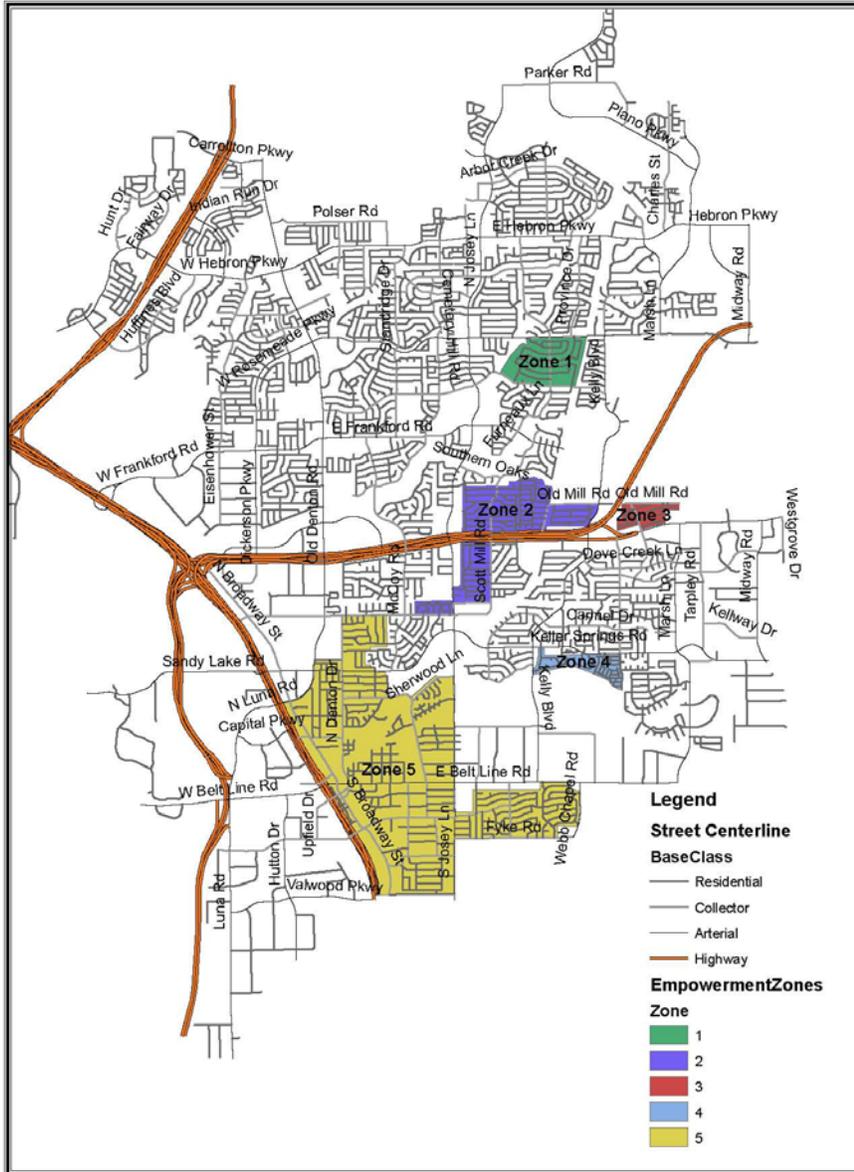
Neighborhood Empowerment Zones

In 2013 the City of Carrollton launched a new initiative to better address the issues of the aging housing stock. City Council approved the creation of 5 Neighborhood Empowerment Zones in neighborhoods at the greatest risk of distress due to housing conditions, age and condition of infrastructure. The boundaries of the Neighborhood Empowerment Zones were determined to coincide with the NOTICE Neighborhoods program that are already in effect.

The current program for the Neighborhood Empowerment Zones would waive all construction fees, including building permit fees, impact fees, platting fees, and project permit fees (fences, electrical, plumbing, etc.), within the Zones, for both commercial and residential properties. Fees would be waived for all projects, including new development, and renovation, rehabilitation or repair of existing properties. The City is looking at creating future programs designed to promote reinvestment, revitalization and repair of housing in these areas. Although no programs have been determined to date, the goal is to maintain safe and affordable housing and encourage reinvestment of targeted neighborhoods in Carrollton.

This concept would offer another level of support to property owners and neighborhoods in concert with the infrastructure reinvestment and targeted code enforcement efforts that are already part of each NOTICE initiative.

Neighborhood Empowerment Zones June 2013



During PY 2012, the City:

- Allocated \$587,282 (77%) of CDBG funding for a multi-year project that includes reconstruction of streets and sidewalks in the Hill 'N Dale Phase II Neighborhood. While the money was allocated in PY 2011, the funds will be spent in PY 2012 due to unforeseen circumstances.
- Re-allocated \$252,043 of CDBG funding from the Gravelly Center to Hill 'n Dale Phase II NOTICE project for additional street, sidewalk, sewer and water line repair and reconstruction.
- Funded Metrocrest Social Services in the amount of \$150,000 using general funds to continue to provide assistance in job training and referral for low income residents of Carrollton
- Utilized \$59,975 (8%) in CDBG funds for Enhanced Code Enforcement in the City's CDBG Target Area
- Allocated \$30,000 (4%) in CDBG resources for Minor Home Repair Projects
- Funded \$5,000 in prior year vacancy cost savings for one (1) additional Minor Home repair project.
- Funded \$10,473 in prior year vacancy cost savings for four (4) public service neighborhood clean-up projects to assist low to moderate income homeowners with health and safety issue repairs on their property such as fence removal and repair and walkway repair.
- Allocated \$410,000 in general funds to support public service partners in the provision of a variety of programs and services to help low-to-moderate citizens

Anti-Poverty Strategy

In PY 2012, the City continued to work to implement the following actions in an attempt to reduce the overall number of persons living in poverty in Carrollton:

- Endeavored to better coordinate local and other resources to increase educational opportunities for low-income persons in order to improve their ability to earn better wages. The City regularly meets with area social service agencies to assess identified community needs and, when able, City staff has responded to help the agencies to address these needs.
- The City accomplished the following goals with the assistance of its local non-profit partners:
 - Promoted tuition assistance programs, in-house college courses and other means

to higher education as offered at local education institutions.

- Funded Food pantries in both Dallas and Denton counties in Carrollton
- Improved access to preventative care, basic health care and medical services for low to moderate income families thus reducing costs for costly medical services and expensive trips to the emergency room.
- Improved the linkage between job training programs and local job creation efforts to attract jobs that pay above minimum wages and provide people with the ability to service a home mortgage.
- Promoted financial counseling and classes on budgeting and money management. In PY 2012, the City continued to promote area training and educational opportunities in this area.
- Promoted linkages between housing, employment and educational systems and/or facilities.
- Promoted programs and training that help families-in-need to become more self-sufficient.
- Funded after school programs to low income students providing tutoring and college preparation for Jr. high school and High School students coming from families where the majority of parents never finished high school.
- Funded domestic violence and leadership training for adults and children

Non-homeless Special Needs (91.220 (c) and (e))

Creating and sustaining an environment in which healthy and productive families reside is an integral component of the City's commitment to all Carrollton residents. This environment not only includes the physical attributes, such as sound and quality housing, adequate water and sewer service, and maintained streets, sidewalks and alleys, but also includes the social attributes of neighborhoods free from crime, access to public transportation, and cultural resources. Building viable public and private partnerships is a major component of this effort. Enhancing the quality of life for all citizens will insure that family and youth issues continue to be addressed in a coordinated manner.

To address the need for supportive services, the City funds Metrocrest Social Services (MSS) and Christian Community Action (CCA) to assist citizens on the verge of becoming homeless. The City will also provide technical assistance to MSS to aid in the identification of additional resources that may be available to address this significant need. A table on pg. 32 & 33 shows the number of individuals that received various types of assistance from Metrocrest Social Services and Christian Community Action in PY 2012.

Food Pantry Program at Christian Community Action (CCA) -The objective of Christian Community Action's Food Pantry Program is to ensure that families do not go hungry. During PY2012 (October 1, 2012- September 30, 2013) 25,245 pantry visits were provided to families in need and 855 pantry visits were provided by Carrollton residents. Our program improves the opportunity for clients to gain access to a consistent food source every week. CCA operates one of the largest client-choice pantries in North Texas. The client choice model of food distribution empowers the client to choose which foods they will take home and provides flexibility and dignity to the client receiving assistance. With over 150,000 pounds of fresh fruits and vegetables acquired from the North Texas Food bank annually, CCA also ensures that the food received not only relieves hunger, but aids in maintaining the overall health of the client and their family. Coupled with CCA's unique scan card system, this model eliminates waste in food and financial resources. By tracking pantry visits along with other CCA program involvement, the scan card system holds clients accountable to their course of action towards self-sufficiency. In the Food Pantry Program, the scan card provides the additional benefit of teaching budgeting techniques. When assigned a card, each family receives a set dollar amount they can "spend" at the food pantry each week. Clients learn how to plan shopping trips and operate within a set budget. With CCA-provided food, families are able to reserve their household income for rent, utilities, childcare and healthcare.

Metrocrest Social Services Programs- The objective of Metrocrest Social Services(MSS) is to provide emergency assistance to those in need, but also provide skills and knowledge that can help that family become sustainable and gain self-sufficiency. MSS received a total of \$150,000 in general funds from the City of Carrollton to assist families and address the needs of families living in poverty.

Employment Program -In FY 2013 MSS served 72 households and 224 City of Carrollton residents with employment program services. The MSS employment program provides trained employment counselors to help families find jobs. Every client meets with an employment counselor who determines their current needs and develops a program plan to meet those immediate needs. Clients are also assisted in determining current barriers and how to lower these barriers in order to find employment or upgrade employment. Once solutions have been identified for current needs, counselors discuss future goals. Clients are encouraged by counselors to continue their efforts in finding employment by providing them employment leads. Counselors also provide follow-up and encourage clients to increase their efforts when necessary.

MSS offers skills training to help with resumes, interviewing, and completing applications. We also offer many referrals to improve education, language skills, or to deal with citizenship issues which may be causing barriers to meaningful and measurable income. MSS provides clients a computer lab which allows them the opportunity to use computers, printers, fax machines, phones, and copier equipment to assist them in obtaining and preparing for employment success. We offer computer literacy classes to help those who do not know how to search or apply for employment on-line. We provide haircuts, first impression interview clothing if necessary to provide the client with a professional appearance for job interviews.

In addition, MSS offers networking groups for individuals who need further support. We offer an over 50 networking group and a special employment counselor who is trained in assisting seniors in locating and applying for employment. Many seniors are overqualified or have large gaps in their

work history and our senior specialist helps them address these issues during their employment search.

Financial Education-Caseworkers work with families to develop a "client-specific" self-sufficiency plan that includes budget counseling to develop a monthly budget and financial goals. They are required to schedule time in the MSS Computer Lab to complete at least (2) 90 minute interactive computer-based modules of the FDIC's Money Smart financial training program, and are highly encouraged to complete more for their benefit. Modules are offered in English and Spanish. Clients receive materials that include monthly income/expense worksheet; daily spending diary; budget tools; and additional information on credit counseling. Caseworkers follow up with clients after 30 days utilizing the YW calculator's database which saves client data for analysis and reporting. MSS uses this information to accurately track each client's budget, expenses and progress. It is also used to measure agency success and to follow up with clients to help maintain re-certification for eligible benefits. Caseworkers then conduct phone follow ups on a monthly basis and record their progress in the database until the client reports that they have complied with their self-sufficiency plan and are financially stable.

These client-specific practices by the caseworkers serve as a nexus for the integration of services and programs and provide an essential outline for tracking changes over a 3 year period in personal financial indicators that demonstrate success. MSS caseworkers track the services accessed by each client, ensuring that all services are provided to the client in a timely manner and the related follow-up steps are taken. In addition, caseworkers help clients overcome challenges that arise and continue to progress toward their goals. This one-on-one consolation is essential in helping families become self sufficient for the future.

Rent/Utilities Assistance-The key to keeping families in their home and truly preventing homeless in Carrollton starts with the Rent and Utility Program. In FY 2013, 46 households were assisted with housing assistance in Carrollton, which kept 134 individuals in their home. In addition, 69 families were assisted with utilities, which allowed 216 people to live in their home with water and electricity.

Food Pantry-The intention of the food pantry is to provide healthy food to families in our community who would otherwise go hungry. The intent is also to give these families hope for the future and the respect they deserve. Our volunteers personally take clients through our free-choice food pantry so they have a good experience and treated with respect. We are very fortunate to not only provide staples for families, but also fresh produce. In FY 2013 MSS Food Pantry distributed food to 569 families which fed 1,714 individuals in Carrollton.

A growing need in our community is related to seniors and hunger. Because of that need, MSS started Eat Smart, Live Strong Senior Food Program. This program provides fresh vegetables, fruits and other food items to qualified seniors on a monthly basis. Additional food is distributed with the federal People and Nutrition food boxes. This program started in May 2013 and has grown from 30 seniors to 90 seniors in six short months. We expect this program to continue to grow as the senior populations increased.

Special Programs-The objective of Special Programs is to provide families with additional resources to help them through their crisis. Additionally, Special Programs help those families that

are low-income and cannot afford the added costs of summer food, school supplies and holiday food and gifts.

Sack Summer Hunger is a program that distributes sacks of nutritious easy-to-prepare food weekly to those students. The program runs 9 weeks over the summer in June, July and August. Every week the menu changes, but includes enough food for breakfast, lunch and a snack for every day that week. *Sack Summer Hunger* partners with Carrollton-Farmers Branch ISD to identify schools or specific students who are on the federal free and reduced lunch program. Through these schools, parents can sign up their families for the Sack Summer Hunger Program. Each school is then partnered with a host organization that is in close proximity to that school. Distribution of food occurs every Saturday for those 9 weeks and families have the option of picking up the food at the host organization site or having the food delivered. The goal of home delivery is to remove all barriers of the students receiving the food. Metrocrest Social Services acquires all the food necessary for the program. Every week, volunteers assemble bags of groceries of food. The bag of groceries included a well-rounded menu to include dairy, fruit, vegetables and grains to meet dietary requirements. We worked with a volunteer nutritionist to develop a menu that children would like, but would still be healthy. Through the North Texas Food Bank, Sack Summer Hunger received fresh fruit and produce to distribute to every family. Through our relationship with North Texas Food Bank, donations and other retail stores, we were able to receive food at no cost or for a discount. On average, a week's worth of food for one child cost \$4.50. Every Saturday, volunteers with the host organization picked up the bags of groceries for their families and distributed them accordingly. Re-usable cloth bags were used to decrease waste. Each week, the family would return the bag that the groceries were delivered in the week prior so we could use that bag the next week. During the 9 weeks of Sack Summer Hunger, Metrocrest Social Services distributed 99,000 meals plus snacks to 1,200 students in our community.

Back to School Supplies, Uniforms and Shoes program is a way for the community to send our youngest citizens to school fully prepared for the year. Supplies are collected from the community and then distributed to 900 students. These supplies include everything they need to start the year. Any Carrollton-Farmers Branch ISD student who is required to wear a uniform also receives a pair of pants or shirt to start the year. The average out-of-pocket cost per child that each parent saves is around \$60. In addition to uniforms and school supplies, students also can receive brand new shoes. Through a partnership with Payless Shoes, families come into the store on Josey and Trinity Mills and the students choose what shoes they want. Through donations from local churches, Metrocrest Social Services picks up the bill at the end of the program.

Thanksgiving Program is more than just a meal for Thanksgiving. With 65% of CFB-ISD on free or reduced lunch program, Metrocrest Social Services uses the Thanksgiving program as a way to supplement the family's pantry with staples they can feed their family the week they are out of school for Thanksgiving. In FY 2013 MSS served 700 families with Thanksgiving boxes that included food for 3-4 days plus a Thanksgiving Turkey.

Holiday Program is one of MSS programs that utilizes the most volunteers and serves the most clients during a short period of time. During the month of December in 2012, Metrocrest served 1,100 families which included 2,802 children. This program is coordinated and executed with over 1,000 community volunteers.

Programs for Seniors - Senior Adult Services (SAS) gives seniors low cost options to meet needs, while continuing to live independently. IN PY2012 SAS received \$198,000 in general funds from the City of Carrollton to assist Carrollton seniors. SAS help clients maximize their retirement income by applying for government benefits, including Social Security, Medicare, Medicaid, Food Stamps, VA and HUD, but also provides direct services such as home delivered meals, home repairs, and transportation. Services may be used on a temporary or long term basis as abilities change. An information and referral program and social work staff help seniors and caregivers learn more about the resources available, assess needs, and set up services. By utilizing the programs of SAS, seniors are more independent, more a part of the community, and able to stretch limited budgets farther.

Senior Adult Services used a multifaceted approach to keep seniors in their home. Their three main programs, Home Delivered Meals, Home Repair and Transportation allow seniors in Carrollton to receive the vital services they require to stay in their home as long as possible in a safe environment. They believe that they can have the greatest impact by giving seniors more choices and enhancing their independence, by supporting family caregivers and by involving the community in the delivery of services. Senior Adult Services reported serving 557 elderly Carrollton residents in PY 2012.

Minor Home Repair Program-This fiscal year, Senior Adult Services, conducted 443 Home Repair Services. This is a 21% increase from the previous fiscal year showing the need for this service in the community. With the growing senior population in Carrollton we expect this service to continue to grow and will evaluate the need on an on-going basis. These services range from low-cost adoptions like grab bars or smoke alarms to larger projects like fence reconstruction.

Transportation-Transportation is a key element to keep seniors independent and safe. Without it they lose access to doctor appointments, dialysis treatments and physical therapy. They become isolated in their homes when they can't participate in local social activities. They lose independence when they can no longer shop for themselves, visit their banks or run errands without having to ask busy family members and friends, who often aren't available on weekdays. According to the AARP Public Policy Institute, the number of individuals who are licensed and drive regularly declines slowly up to age 85. Only about six in ten people age 75 or older report having a driver's license. Giving up the car keys due to illness, changes in our abilities, or just the cost of maintaining and operating a car is one of the most difficult adjustments many will ever make. Senior Adult Services uses both volunteer drivers in their own vehicles and three lift equipped vans to help seniors stay independent. A semi-annual survey of riders has three questions to measure how well the program keeps riders independent, living on their own and able to get out into the community. The last survey showed that 97 per cent of clients surveyed responded positively to two out of three of these questions demonstrating that the transportation program definitely helps them maintain their independence. For FY 2013, 2,145 total trips were utilized by Carrollton residents.

Home Delivered Meals -A hot cooked meal is something most people take for granted. But for someone who cannot stand long enough to cook a meal, or has difficulty opening a can or jar, eating well can be overwhelming. For these individuals, the Home Delivered Meals program provides delicious, home style meals from a local restaurant and can be both a short or long term solution to meeting the senior's nutrition needs. For FY 2013, Carrollton residents were delivered 2,776 meals. Good nutrition is important at all ages, but is particularly important as people age. A significant number of the elderly fail to get the amount and types of food necessary to meet essential energy and nutrient needs. Although the aging process often results in a decrease in the number of calories a person needs, many older people have difficulty consuming sufficient calories. Poor nutrition contributes to fatigue, depression, and a weakened immune system. Friendly volunteers who deliver the meals also ensure that someone is checking on the senior daily. A system to reach emergency contacts if the senior does not respond to the volunteer's knock if he or she appears to not be feeling well, gives family members reassurance that their elders will receive help quickly if their condition changes.

Medical Equipment Loans-People recovering from an illness or surgery or visiting family members often need to use various pieces of durable medical equipment. Many of the items both make caregiving easier and help the senior do more for himself. Though they can be expensive to purchase, Senior Adult Services loans donated items such as wheelchairs, walkers, canes, bedside commodes and shower/transfer benches for short-term use at no charge. Being able to "test drive" an item before purchasing can often convince a senior of the benefit of using an assistive device on a longer term basis. For FY 2013, 104 items were loaned out to Carrollton residents.

After School and Youth Tutoring Programs - Bea's Kids is a non-profit social service provider that hosts after school programs in Carrollton TX at their Carrollton Tutoring Center at the Metrocrest Village Apartments. In PY 2012 Bea's Kids received \$5,000 in program funding for after school programs in Carrollton, and 67 youth were assisted. Eligibility for the Bea's Kids program is based on qualifying for the free lunch program in the school district being serviced. Most of Bea's Kids youth have parents who do not speak English, have not graduated from high school, and do not understand the challenges their children face as bi-cultural citizens. These youth need an expanded support system so they can reach their full potential. The Bea's Kids after-school tutoring program offers daily assistance through volunteer tutors who help children with their homework assignments and reinforce reading and math skills. A daily snack and juice box for healthy nutrition is also provided. In PY 2012 67 youth were served at the Carrollton Tutoring Center at Metrocrest Village Apartments.

Medical Services - Another element of Carrollton's anti-poverty strategy to provide funding for access to low cost medical services. The MetroCrest Community Medical Clinic (MCMC) received \$12,000 in PY 2012 for medical care and services. The Metrocrest Community Medical Clinic is located in a new clinic space donated by the Dallas Hospital Authority adjacent to the Medical Center of Dallas on the Northeast corner of Webb Chapel and LBJ Freeway (635). The clinic provides low cost medical care to the community without zip code, ethnicity, residency or other restrictions. Patterned as clinical "Medical Home," MCMC is structured as a medical office. The full-time physician conducts regularly scheduled Adult Day Clinic, with expectation that the client will follow her recommendations and return for schedule of laboratory services and appointments.

Appointments are preferred for all visits. Specialty clinics offered include: Gynecology for well woman exams, Ear, Nose and Throat, Diabetes, Hypertension and Dermatology, Neurology and Endocrinology. The clinic has a full service Diabetes Management Program providing diagnosis and treatment; including low cost diabetic supplies, patient education and referral. MCMC does see clients for episodic care as space is available. The clinic is an active participant in all services, providing specialty clinic services and primary care management to registered participants. Patients are accepted within our scope of practice. Medical case management is offered to patients requiring management of complex medical problems.

Annually MCMC serves 3,500 clients with 5,000 appointments per year. Forty percent of MCMC's clients are from the City of Carrollton and in PY 2012 MCMC served 840 Carrollton residents. The clinic also serves as a learning site for students from Dallas Community College District: Brookhaven College, Richland and Northhaven Colleges Texas Woman's University, University of Texas at Arlington and Vocational Training

Domestic Violence

A major contributor to the City's potential homeless population is domestic violence. In addition to consulting with social service providers specializing in domestic violence, contact was also made with the Carrollton Police Department and local advocacy organizations to assess the prevalence of the issue. After an analysis of the data, it has been determined that this issue continues to have a significant impact on families throughout the city.

As of October 2013, the Police Department responded to 433 incidents of domestic violence with 96 emergency protective orders being issued. The crimes range from assault to attempted murder on family members and other partners (known as "Dating Violence").

The City of Carrollton has several social service providers specializing in the prevention of domestic violence. During PY 2012 the City of Carrollton provided funding to the following three providers; The Children's Advocacy Center of Denton County (\$25,000), The Family Place (\$5,000) and CASA of Denton County (\$2,500) to further the protection, education and prevention of domestic violence in the Carrollton community. Listed below is a description of the services provided for Carrollton residents in PY 2012.

The Family Place's Metrocrest Outreach Program provides services to victims of family violence living and working in the Carrollton area. The Family Place office is also home to the agency's Be Project, which provides prevention education and a leadership development program designed to prevent bullying, teen dating violence and sexual assault. In 2012 The Family Place served 102 Carrollton residents and 406 Carrollton students. The primary counseling program provided a total of 1,314 service hours in 2012. This is an increase of more than 300 hours from 2011. The agency is experiencing similar increases in demand across the agency as this trend continues in 2013. The Family Place provides adult group counseling in English and in Spanish and covers a variety of topics to assist the clients in:

- Getting information and education about domestic violence
- Building confidence and self-esteem

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- Learning to build a support system and how to utilize the system effectively
 - Learning to break the isolation that has occurred due to the violent relationship
 - Setting and achieving goals

Counselors also assist clients in setting housing and employment goals and provide referrals for long-term counseling as needed.

While women attend their groups their children participate in the Children's Program, which includes individual counseling, play therapy and group counseling. Children who witness domestic violence are at risk because both their physical and emotional safety is at risk. Growing up witnessing violence:

- Threatens a child's normal development
- Teaches a child that the world is not a safe place and adults cannot be trusted to keep them safe and secure
- Can lead to the development of high levels of anxiety, which can take the form of sleep disturbances, developmental delays and eating disorders
- Often produces a child who lacks skills for social competency, impulse control and anger management
- Puts a child at a higher risk to become involved with gangs, substance abuse, truancy, criminal activity and teen pregnancy

Metrocrest clients have access to the comprehensive resources of The Family Place, which include both life-saving emergency shelter and life-changing transitional housing. The Family Place also provides clothing and household items for families in need, vouchers for food at Thanksgiving and Christmas presents each year.

In 2012 The Family Place's programs served a total of 12,398 clients in Spanish and in English:

- Hotline Services, 26,664 crisis, information and referral calls in 2012.
- Emergency Shelter Services, 962 men, women and children sheltered in 2012, a 33% increase from 2011.
- Children's Program, 854 children counseled in 2012, a 13% increase from 2011.
- Outreach Services, 1,592 adults counseled in 2012, a 13% increase from 2011.
- Battering Intervention and Prevention Program, 773 court-ordered batterers and 409 of their partners and children served in 2012, a 2% and 11% increase from 2011, respectively.
- Community Education, 15,992 persons directly reached in 2012, a 34% increase from 2011.
- Transitional Housing, 211 women and children housed in 2012, a 17% increase from 2011.
- Incest Recovery Services, 845 men, women and children counseled in 2012 a 6% decrease from 2011.
- Be Project domestic violence education and leadership training, 6,201 reached in 2012, a 2% increase from 2011.
- Client Legal Services, provided services to 132 new clients and maintained an active litigation caseload of between 15 and 27 cases per month.

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- Faith and Liberty's Place Family Center court-ordered supervised child visitation and monitored exchange, 495 adults and children served in 2012, a 6% decrease from 2011.
 - Safe Campus K-2 Learning Center, 77 children served in 2012, a 24% increase from 2011.
 - Child Development Center and School-Age Program, 428 children served in 2012, a 23% increase from 2011.

The Family Place's residential services include a transitional housing program with a unique anti-poverty strategy. Lack of financial independence is a primary reason why women stay in abusive homes. Even after escaping from family violence, victims face severe economic hardship, therefore, short-term emergency shelter and one-time job skills training programs are not sufficient. To help move victims of family violence out of poverty, helps them gain confidence, get education and training, and ultimately obtain employment.

The Family Place transitional housing program is a successful program model that provides comprehensive job training skills and enables victims to become employed and gain economic independence. Of the 22 women graduating from the program in the summer of 2012, 18 had found jobs. The program's Residential Employment Specialist assesses clients' abilities to help them focus on jobs best suited for them. She helps clients create a Work Training Plan that is a good fit and prepares them for employment. Classes address workplace competencies including interpersonal skills, work ethics and teamwork. Clients learn how to complete an employment application online, create a resume, and conduct an effective job search. Before obtaining their Job Readiness Certificate, clients attend two to three local job fairs, shadowed by the Residential Employment Specialist who guides and coaches them as they implement the skills they have learned. After getting their Job Readiness Certificate, clients devote three to four months to their Work Training Plans to acquire the education and skills they need to be successful in the job search. Depending on the client's background, the Work Training Plan may also include taking GED, English as a Second Language (ESL), basic computer skills and literacy classes. The Family Place provides full scholarships for all courses including books, test fees, uniforms/scrubs and licensures. Clients also participate in a six-session financial empowerment course focused on budgeting, debt management and banking basics.

The Children's Advocacy Center for Denton County (CACDC) serves child victims of severe abuse and their non-offending family members by providing a team approach to the investigation, prosecution, and treatment of these cases. Over 92% of the cases handled by the Children's Advocacy Center involve allegations of child sexual abuse. The Children's Advocacy Center's mission is to provide justice and healing for abused children through interagency collaboration and community education.

CACDC is a partner agency of the Carrollton Police Department. Two detectives at Carrollton P.D. work cases through the Center and participate on the agency's multidisciplinary team. For Carrollton PD and the children, CACDC conducts the videotaped forensic interview of the child to reduce the trauma to the children when they must be involved in the criminal justice process.

CACDC also holds weekly case review meetings for its partner agencies and coordinates the criminal investigation so no child's cases fall through the cracks.

In the 2012 calendar year, the agency conducted 798 forensic interviews of children and served 1,848 clients. In 2012, the agency served 111 Carrollton residents with 1,836 services provided to the children and their family members. Other services provided by the agency include individual counseling, play therapy, group therapy, childcare, court preparation, forensic-medical exams, and access to other community resources. Since the agency has been in existence, Denton County has seen a measurable increase in the community's ability to hold offenders accountable for crimes against children. Meanwhile, children and non-offending family members have been able to recover from the abuse and to move forward in living healthy, productive lives.

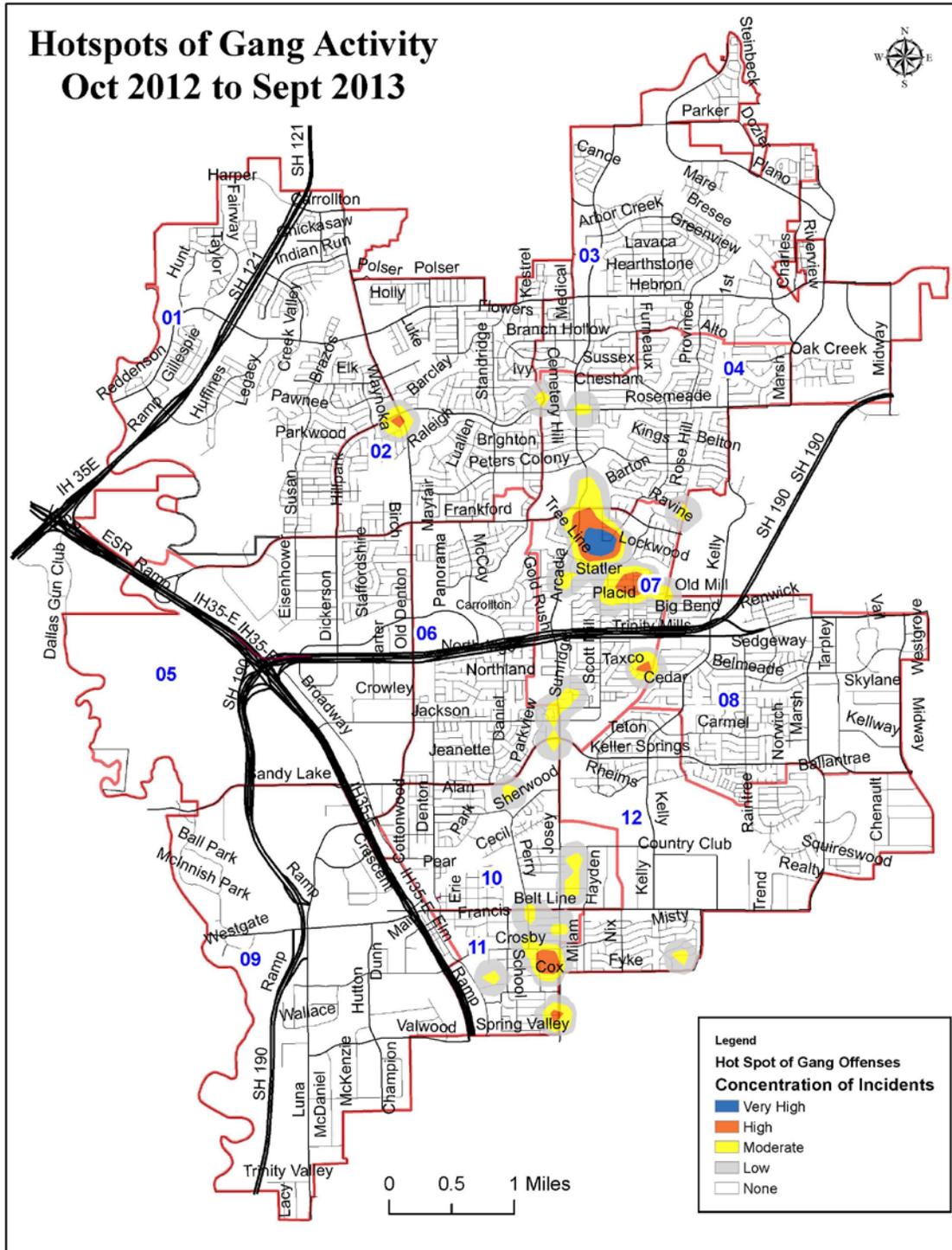
Gang Violence

Another "families and youth" issue to be addressed in this section is gang violence. As the number of disenfranchised youth increases, so does the expansion of gang activities. For the period of October 1, 2012 thru September 30, 2013, the Carrollton Police Department recorded 44 offenses of gang activity. These incidents included reports of graffiti, criminal mischief, and weapons related arrests.

Gang related violence is not confined to the oldest neighborhoods of Carrollton. Incidents have also occurred at various points along the Josey Lane corridor, north of the President George Bush Turnpike. The map below shows the level of gang activities for 2012 recorded by the Carrollton Police Department.

The Police Department operates a gang unit to counteract and control the activities of gangs. Proactive approaches to mentoring and team sports programs have targeted at-risk youth to realize early intervention in this easily impressionable segment of the City's population. The City will continue to identify strategies and resources for this at-risk population.

Hotspots of Gang Activity Oct 2012 to Sept 2013



Specific HOPWA Objectives

The City of Carrollton does not currently participate in the HOPWA program. However, the City supports ongoing efforts of regional organizations to address the needs of people living with AIDS.

OTHER ACTIVITIES

During Program Year (PY) 2012, the City of Carrollton funded nine (9) social service agencies to address local objectives and strategies identified in the 2009-2014 Consolidated Plan. These activities were funded from the General Fund in an amount of \$406,000. All of the agencies identified below predominantly serve persons of low-to-moderate income.

Organization	Type of Service	Persons Assisted	Amount Funded
Bea's Kids	Youth Services	67	\$5,000
CASA of Denton County	Youth Services	37	\$2,500
Children's Advocacy of Denton County	Youth Services	282	\$25,000
Christian Community Action	Homeless and Crisis Services	1,214	\$3,320
The Family Place	Family Services	357	\$5,000
Keep Carrollton Beautiful	Neighborhood Beautification	NA	\$4,000
Metrocrest Family Medical Clinic	Medical Services	840	\$12,000
Metrocrest Social Services	Homeless and Crisis Services	12,860	\$150,000
Senior Adult Services	Elderly Services	557	\$198,180
Launchability	Family Services	117	\$5,000
Total		16,331	\$410,000

A subcommittee of the City Council considers the award of social service contracts annually. The City of Carrollton is proud of its continued partnership with the above-identified agencies/organizations. A brief outline of the specific services and activities offered by each of the

agencies listed above is included in Appendix C.

The following two sections illustrate the total number and demographic characteristics of individuals served by the agencies that received funding from the City of Carrollton in PY 2012. Cumulatively, these agencies served 16,331 individuals in Carrollton. Of the individuals, 983 were elderly, 475 were disabled and 3,808 were identified as female head of household. The numbers and types of specific services provided over the last year have not been presented in this document due to the overwhelming number of social services provided by these agencies. If more detail is needed, please contact the City's Community Services Office.

Individuals Assisted by Race / Ethnicity

Number of Individuals Assisted by Agency and Race / Ethnicity										
	Bea's Kids	Casa of Denton County	Children's Advocacy Center	Christian Community Action	The Family Place	Launchability	Metrocrest Family Medical Clinic	Metrocrest Social Services	Senior Adult Services	Total
American Indian or Alaska Native	0	0	50	27	0	0	689	19	1	786
Asian	0	0	116	100	13	13	45	138	40	465
Black or African American	0	16	11	443	51	7	24	2,689	63	3304
Native Hawaiian or Other Pacific Islander	0	0	0	0	0	0	0	2	1	3
White	67	18	104	626	286	95	77	8,908	423	10,604
American Indian or Alaska Native <u>and</u> White	0	0	0	0	0	1	0	16	25	42
Asian <u>and</u> White	0	1	0	0	0	1	0	4	1	7

Black or African American and White	0	2	1	0	0	0	0	73	0	76
American Indian or Alaska Native and Black or African American	0	0	0	0	0	0	0	5	1	6
Others reporting more than one race	0	0	0	18	6	0	0	1,006	2	1,032
Unknown Race	0	0	0	0	1	0	0	0	0	1
Total	67	37	282	1,214	357	117	840	12,860	557	16,331
Hispanic or Latino	67	8	46	300	216	55	689	7,780	89	9,250

Note: This table shows the distribution of social service recipient Race / Ethnicity reported during PY 2012.

Individuals Assisted by Income Level

The income levels of the individuals served by the social service agencies funded by the City of Carrollton in PY 2012 are grouped into categories based on how they compare to the median family income (MFI) for families of their size.

Number of Individuals Served by Agency and Income Level						
Agency	Other (>80% MFI)	Low (50-80% MFI)	Very Low (30-50% MFI)	Extremely Low (<30% MFI)	Unknown	Total Served
Bea's Kids			67			67
Casa of Denton County					37	37

Children's Advocacy Center for Denton County	13	44	67	158	0	282
Christian Community Action	20	91	348	755		1,214
The Family Place		182			175	357
Metrocrest Family Medical Clinic	5	48	399	388		840
Metrocrest Social Services	82	448	2,775	9,555		12,860
Senior Adult Services	78	92	188	199		557
Launchability	32	21	18	46		117
Total	230	926	3862	11,101	212	16,331

Note: This table shows the number of program recipients by agency and Median Family Income reported during PY 2012.

Annual Agency Performance

The table below illustrates the overall change in the number of individuals served by each agency for PY 2011 and PY 2012.

Annual Agency Performance			
Organization	# of Persons Assisted in PY 2011	# of Persons Assisted in PY 2012	Percent Change
Bea's Kids	56	67	19.6%
Casa of Denton County	44	37	-15.9%
Children's Advocacy Center for	139	282	102.3%

Denton County			
Christian Community Action	0	1,214	NA
The Family Place	74	357	382.4%
Metrocrest Family Medical Clinic	1,033	840	-18.68%
Metrocrest Social Services	13,263	12,860	-3.1%
Senior Adult Services	480	557	16%
Launchability	197	117	-40.6%
Total	15,286	16,331	6.83%

Note: This table shows the number of program recipients as reported by each agency for PY 2011 and PY 2012. The percentages as noted represent the amount of change over the total number of recipients served for the respective year by each agency.

PROGRAM EVALUATION

Evaluation of Activities Involving Acquisition, Rehabilitation or Demolition of Occupied Real Properties

The City of Carrollton does not currently have a major housing acquisition, rehabilitation and/or demolition program. However, in PY 2006, the City implemented a minor home maintenance assistance program. This program provides limited home repair assistance for income qualified residents.

Multi-Family Housing Inspection Program - In 1996 the City developed and implemented a multi-family housing inspection program. This program requires all property owners and companies that rent or lease single-family homes or duplexes in the City of Carrollton to register those properties and to have them inspected. It is designed to help support the long term viability of the City's multi-family family housing stock. The objective of this program is to ensure that tenants and landlords of multi-family residential rental properties are involved in maintaining a sustainable community and that safe housing is available in all neighborhoods in Carrollton thus providing for long-term viability of the City. The Multi-Family Housing Program is an effective way of ensuring that our rental properties are safe and sanitary.

The objective of this program is to improve the overall condition of rental properties and to provide decent and affordable housing without being blight on surrounding homes, thus helping enhance property values within the affected neighborhoods. During PY 2012, a total of 595 multi-family units and 83 apartment communities were inspected. In addition, one substandard 120-unit multi-family complex was purchased and demolished using the city's general funds.

Single Family Rental Inspection Program- In addition, in February 2006 the City developed and implemented a single-family rental housing inspection program. This ordinance requires all property owners and companies that rent or lease single-family homes or duplexes in the City of Carrollton to register those properties with the City and to have them inspected by the City. This program is designed to help support the long term viability of the City's single family housing stock. The objective of this program is to ensure that tenants and landlords of residential rental properties are involved in maintaining a sustainable community and that safe housing is available in all neighborhoods in Carrollton thus providing for long-term viability of the City. The Single-Family Rental Inspection Program is an effective way of ensuring that our rental properties are safe and sanitary.

The objective of this program is to improve the overall condition of rental properties and to provide decent and affordable housing without being blight on surrounding homes, thus helping enhance property values within the affected neighborhoods. During PY 2012, a total of 279 single-family houses were inspected.

Apartment Crime Reduction Program (ACR)- In June 2011 the Carrollton City Council passed an ordinance to address apartment communities with disproportionate amounts of crime on their properties. A crime index, which is comprised of arrests and criminal offenses occurring on the property, is calculated during a six month period. Apartment complexes that exceed the average crime index by more than 50% are required to participate in the Mandatory Apartment Crime Reduction Program. This program requires certain standards for locks, doors, fencing, landscaping, lighting, key control and locked common areas. It also requires background checks for employees and a lease addendum for new leases. The manager or owner must also attend Crime Prevention training or crime watch meetings as required by the ordinance. The ordinance also requires all apartments in Carrollton to post a sign stating whether they are compliant with the Apartment Crime Reduction Program both outside and inside the leasing office. The signs must be visible to anyone entering the office.

There is a \$500 registration fee for being placed in the program and violations of the ordinance are handled by the municipal court with fines of up to \$500 or up to \$2,000 in cases involving public health or zoning ordinances. All apartment managers in Carrollton are notified monthly or arrests and criminal offenses that happen on their property so they can proactively address these problems.

During the current period Sixty six apartment communities were placed in the program. Twelve apartment communities were placed into the ACR program for being non-compliant. Seven of them appealed to the Property Standards Board and five of the cases were upheld and the communities were required to participate in the ACR program. Inspections for compliance with the ordinance are ongoing.

The landlords, tenants and the community will benefit from the above three programs by:

- Documenting and recording the conditions of the rental properties
- Education about rights and responsibilities of owners and tenants
- Ensure that tenants are provided with safe and sanitary housing
- Promote healthy homes that can protect children and seniors
- Help identify dangerous structures and eliminate the hazards
- Help with identification of illegal activity inside the units
- Help maintain sustainability in an aging community

Evaluation of Limited Clientele Activities

To date, the City in partnership with the local social service network of agencies has made great strides in positively impacting the needs of these populations. Ongoing endeavors continue to enhance programming in social service coordination, securing additional resources, public awareness and community support. In PY 2012, the City also funded several agencies that serve a limited clientele with general fund resources of \$410,000. Please see the "OTHER ACTIVITIES" section of this report for the specific names of the agencies, types of services, amounts of funding, and the number of persons assisted.

In PY2012 Senior Adult Services decided to merge into Metrocrest Social Services. After nearly a year spent analyzing the feasibility of joining the efforts of the two organizations to provide aid and support services, the boards of both organizations voted unanimously to approve a merger effective August 1, 2013. Building on the rich histories of these organizations, the decision to merge the agencies is expected to improve the coordination of programs, allow the addition of new services, and ultimately provide an even high level of support to the community.

Over the last three decades, the organizations' programs have grown and developed to respond to critical needs in the community. While the focus is different for each, both help community members maintain independence and quality of life as they face either financial or age related challenges Metrocrest Social Services assists when at-risk residents are struggling to provide for themselves and their families due to low pay, job loss, or unexpected expenses. Help with rent, utility bills, food, employment, and seasonal programs keep families from falling further into debt, poverty, or homelessness. Metrocrest has earned the reputation as the 'agency of choice' for this service area and are often the first contact for families in crisis due in part to our convenient location, the quality of our services, our rich history, and long-standing presence in the local community. The goal of every intervention is to offer a support system, a plan, and opportunities that increase the likelihood for success in regaining independence—a hand up, not a hand out.

Evaluation of Housing Rehabilitation Activities

The City of Carrollton does not currently have a major housing rehabilitation program. However, in PY 2006, the City implemented a minor home maintenance assistance program. This program provides limited home repair assistance for income qualified homeowners. In addition, the City has developed and implemented a single-family rental housing inspection program. This program is designed to help support the long term viability of the City's single family housing stock.

In PY 2012, the City also provided General Fund resources in the amount of \$198,180 to Senior Adult Services, a major elderly service provider. A portion of these funds was used for minor home repairs encountered by elderly residents. This fiscal year, Senior Adult Services, conducted 443 Home Repair Services. This is a 21% increase from the previous fiscal year showing the need for this service in the community. With the growing senior population in Carrollton we expect this service to continue to grow and will evaluate the need on an on-going basis. These services range from low-cost adoptions like grab bars or smoke alarms to larger projects like fence reconstruction.

Evaluation of Non-Housing Programs, Projects and Activities

In PY 2003, the City completed the construction of a \$2.5 million, CDBG-funded renovation and expansion of Old City Hall for use as a comprehensive community service facility. Two social service agencies, the Metrocrest Social Service Center and Senior Adult Services, occupied the facility from the spring of 2003 until spring 2011. The overall scope of this project provides over 13,000 square feet of renovated or newly constructed office space and, in addition, has served as a major anchor for revitalization in the geographic center of the City's identified CDBG target area. On October 2, 2012 the City of Carrollton formally separated the Gravely Center from the CDBG program. The separation created an additional \$252,043.00 in the City's line of credit. In PY 2012 the City allocated the funds to the PY 2012 Hill 'N Dale Phase II N.O.T.I.C.E program.

Evaluation of the Leveraging of Resources

In November 1997, the City Council endorsed the creation of the Carrollton Neighborhood Partnership. To date, staff has developed an aggressive work plan that has evolved as the Neighborhood Partnership reaches varying levels of implementation. The leveraging of resources is a critical part of the reinvestment program.

The mission of the Neighborhood Partnership, as endorsed by the City Council, is to establish investment and reinvestment incentives to:

- Create neighborhood revitalization initiatives to arrest deterioration and decline of aging residential areas. Some examples include the infrastructure projects completed through:
 - N.O.T.I.C.E – funded with CDBG and general fund dollars
 - NEMGP – funded with general fund dollars
 - Minor Home Repair Program – funded with CDBG dollars

Evaluation of Performance in Meeting Specific Objectives in the 2009-2014 Consolidated Plan and Identification of Any Changes to the Program as a Result of the Evaluation

In this section, the City will evaluate the effectiveness of its performance during PY 2012 in the achievement of its overall goals and priorities as identified in the 2009-2014 Consolidated Plan.

As evidenced in this report, the City has made significant progress in the implementation of the 2009-2014 Consolidated Plan. In fact, given that the City receives a relatively small CDBG entitlement, the City has, to date, accomplished significant community development results.

In PY 2012, the City identified four (4) projects for CDBG funding. The projects are as follows:

- Grant Administration and Planning, \$82,525 – This project is ongoing
- Reconstruction of Streets and Sidewalks, \$587,282 – Hill 'N Dale; with an additional \$252,043 from reallocated Gravely funding
- Enhanced Code Enforcement in CDBG Target Areas, \$59,975 -This project is in progress
- Minor Home Repair Program, \$30,000 - This project is in progress

Three of the projects are currently in progress or ongoing; Hill 'N' Dale began construction during the winter of 2013. It is also important to reiterate that the City has chosen to focus the use of CDBG resources for major infrastructure and public facility projects. It is believed that these

projects represent the best overall value for the community.

General fund resources have been allocated for other projects, activities and programs, such as neighborhood enhancement matching grants, economic reinvestment, social services, non-CDBG eligible infrastructure projects, neighborhood revitalization, etc. Leveraging these other resources has helped to ensure that the low-to-moderate income population in Carrollton continues to receive 100% of the benefit of CDBG expenditures.

The City of Carrollton is exceeding expectations on the timeliness of expenditures and there are no disbursements that differ substantially from line of credit disbursements. All major goals are on target and the City anticipates that all goals will be fully realized and, in many cases, results will exceed expectations.

There have been no changes to the program objectives or strategies as stated in the 2009-2014 Consolidated Plan and the City continues to work toward full implementation of the document. As the capacity of the City grows to implement and utilize CDBG resources, so will the overall impact of the resources in the oldest areas of the community.

Evaluation of Actions and Efforts in Relation to Certification

This section of the PY 2012 CAPER assesses the City's efforts in carrying the planned actions described in the plan as part of the City's certification that it will follow an adopted and HUD-approved Consolidated Plan. The items below are outlined to highlight that the City of Carrollton has endeavored to implement all planned actions and strategies. In accordance with the 2009-2014 Consolidated Plan, the City of Carrollton has:

- Followed an adopted and HUD-approved Citizen Participation Plan;
- Pursued all resources as identified in the 2009-2014 Consolidated Plan;
- Implemented all activities, programs and projects in accordance with all applicable local, State and Federal laws;
- Followed an adopted and HUD-approved Residential Anti-Displacement Plan;
- Provided requested certifications of consistency for HUD programs fairly and impartially; and
- Not hindered implementation of the 2009-2014 Consolidated Plan by action or willful inaction.

In the 2009-2014 Consolidated Plan, the City identified the resources that could be pursued during the period covered by the plan. To date, every effort has been engaged to secure all non-housing resources available to the community. The potential housing resources as identified in the 2009-2014 Consolidated Plan and the City's endeavors to pursue those funds is on-going.

Unliquidated Obligations and/or Funds Awaiting Project Identification

There is one unliquidated obligation to report in the City's PY 2012 CAPER. The Hill 'N' Dale N.O.T.I.C.E. project was delayed during in PY 2011 & PY 2012 due to a small portion of the project site being located in a flood plain. The City conducted an environmental review and the HUD released the funds for the project. Work began in winter of 2013. The City has been proactive in the reimbursement of all liabilities under the program and is current complying with a timeliness workout program with HUD on this project.

Performance Measurement System

The City of Carrollton currently has a performance measurement process and program in place. During the upcoming program year, the City will continue to work to more fully integrate that overall process into the update of the City's planning and operational documents.

CERTIFICATION

As Chief Executive Officer (CEO) of the City of Carrollton, I certify that the information identified and contained in the Program Year 2012 Consolidated Annual Performance and Evaluation Report (CAPER) for the City of Carrollton is accurate to the best of my knowledge.

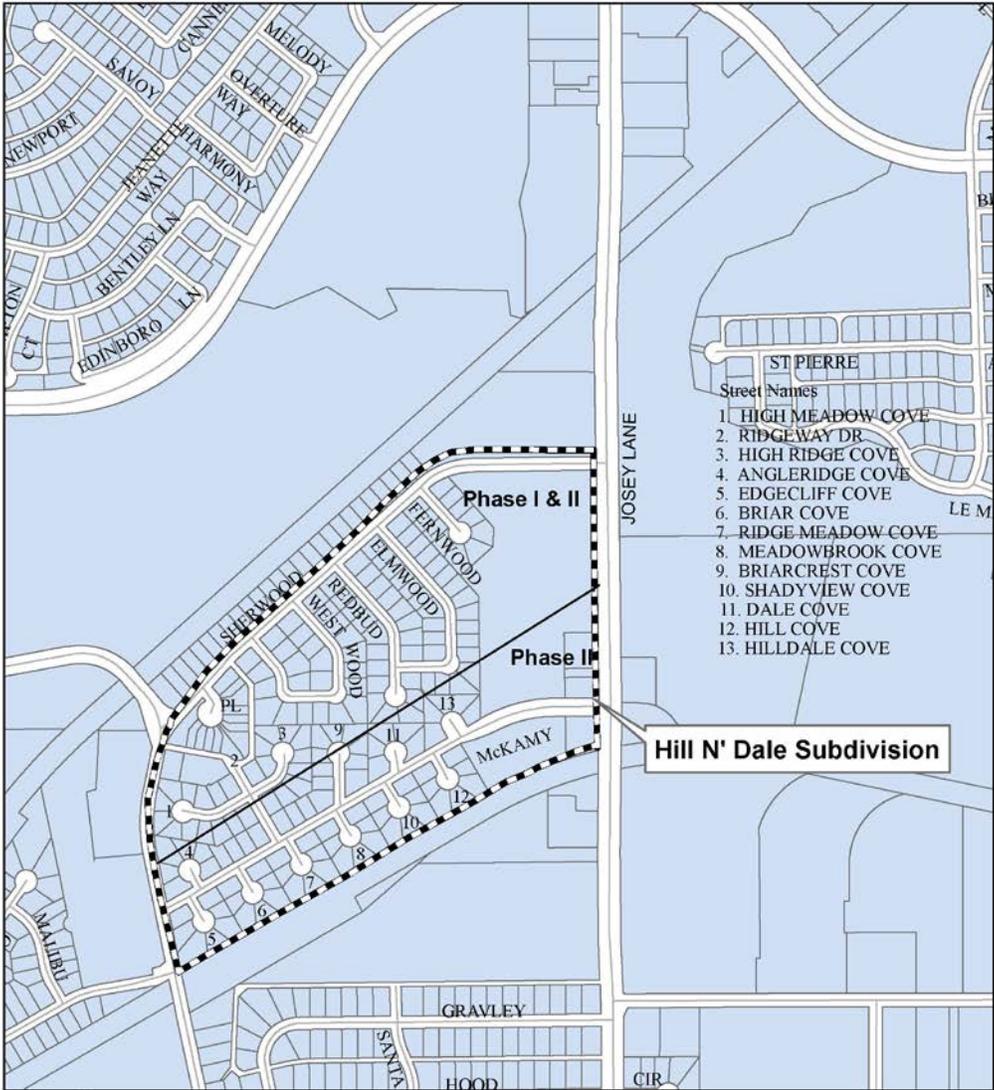


Leonard Martin
City Manager

12-18-14

Date

PY 2012 N.O.T.I.C.E Project Hill 'n Dale Phase 1 & 2



- Street Names
1. HIGH MEADOW COVE
 2. RIDGEWAY DR
 3. HIGH RIDGE COVE
 4. ANGLERIDGE COVE
 5. EDGECLIFF COVE
 6. BRIAR COVE
 7. RIDGE MEADOW COVE
 8. MEADOWBROOK COVE
 9. BRIARCREST COVE
 10. SHADYVIEW COVE
 11. DALE COVE
 12. HILL COVE
 13. HILLDALE COVE



HILL N' DALE PY 2012 NOTICE CDBG Project

- NOTICE Area
- Streets to be Improved

CDBG Accounts Ledger PY 2012

HUD ID#	Budgeted Amount (Project Start)	Budget Transfers PY 2012	Beginning Balance 10/01/2012	New Year Allotment	Adjustments	Total Expenditures PY 2012	Ending Balance 09/30/2013	Acct #
6	\$ 116,000.00						\$ -	0013
7	\$ 600,000.00						\$ -	0015
8	\$ 25,000.00						\$ -	0014
7	\$ 350,000.00						\$ -	0015
6	\$ 135,308.00						\$ -	0013
11	\$ 209,814.58						\$ -	01G5
7	\$ 775,245.00						\$ -	0015
6	\$ 75,194.00						\$ -	0013
7	\$ 674,870.42						\$ -	0015
6	\$ 112,645.00						\$ -	0013
6	\$ 106,837.58						\$ -	0013
12	\$ 898,997.00						\$ -	100860299
6	\$ 107,073.00						\$ -	0013
12	\$ 922,653.00						\$ -	100870299
6	\$ 138,980.00						\$ -	100850299
2	\$ 749,566.00						\$ -	103710299
3	\$ 40,000.00						\$ -	103720299
4	\$ 51,842.00						\$ -	104110299
18	\$ 136,327.00						\$ -	1000850299
19	\$ 685,177.00						\$ -	106650299
16	\$ 15,000.00						\$ -	103720299
17	\$ 51,842.00						\$ -	104110299
24	\$ 19,500.00						\$ -	108070299
20	\$ 77,251.50						\$ -	100850299



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Female-headed Households: 0 0 0

Income Category:

	Owner	Renter	Total	Person
Extremely Low	0	0	0	926
Low Mod	0	0	0	8,476
Moderate	0	0	0	5,196
Non Low Moderate	0	0	0	9,699
Total	0	0	0	24,297
Percent Low/Mod				60.1%

Annual Accomplishments

Years	Accomplishment Narrative	# Benefitting
1111		
1999	PROJECT IS CURRENTLY DESIGNED. ANTICIPATED START OF CONSTRUCTION IS EXPECTED IN FALL 2001.	
2000	PROJECT IS CURRENTLY UNDER CONSTRUCTION. ANTICIPATED COMPLETION DATE IS NOVEMBER 2002.	
2001	THE CONSTRUCTION PHASE OF THE PROJECT IS SUBSTANTIALLY COMPLETE. FINAL PAPERWORK AND PAYMENTS ARE BEING MADE.	
2002	THE CONSTRUCTION PHASE OF THE PROJECT IS SUBSTANTIALLY COMPLETE. FINAL PAPERWORK AND PAYMENTS ARE BEING MADE.	
2003	PROJECT IS COMPLETE.	



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PGM Year: 2009
Project: 0001 - Grant Administration and Planning
IDIS Activity: 36 - Grant Administration and Planning
Status: Completed 11/14/2013 12:00:00 AM
Location: ,
Objective:
Outcome:
Matrix Code: General Program Administration (21A) **National Objective:**

Initial Funding Date: 11/02/2009

Description:

ACTIVITY PARTIALLY FUNDS TWO STAFF POSITIONS, INCLUDING PARTIAL SALARIES AND OPERATING EXPENSES.
 BOTH POSITIONS ARE FILLED AND EMPLOYEES ARE WORKING TO IMPLEMENT CITY'S ADOPTED CONSOLIDATED PLAN.

Financing

Grant Year	Grant	Fund Type	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
Pre-2015		EN	\$44,849.63	\$1,511.14	\$44,849.63
		PI	\$34,206.70	\$0.00	\$34,206.70
Total			\$79,056.33	\$1,511.14	\$79,056.33

Proposed Accomplishments

Actual Accomplishments

Number assisted:

	Owner		Renter		Total		Person	
	Total	Hispanic	Total	Hispanic	Total	Hispanic	Total	Hispanic
White:					0	0		
Black/African American:					0	0		
Asian:					0	0		
American Indian/Alaskan Native:					0	0		
Native Hawaiian/Other Pacific Islander:					0	0		
American Indian/Alaskan Native & White:					0	0		
Asian White:					0	0		
Black/African American & White:					0	0		
American Indian/Alaskan Native & Black/African American:					0	0		
Other multi-racial:					0	0		
Asian/Pacific Islander:					0	0		
Hispanic:					0	0		
Total:	0	0	0	0	0	0	0	0
Female-headed Households:					0			



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Income Category:

	Owner	Renter	Total	Person
Extremely Low			0	
Low Mod			0	
Moderate			0	
Non Low Moderate			0	
Total	0	0	0	0
Percent Low/Mod				

Annual Accomplishments

No data returned for this view. This might be because the applied filter excludes all data.



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PGM Year: 2010
Project: 0001 - Grant Administration and Planning
IDIS Activity: 37 - Grant Administration and Planning

Status: Completed 4/2/2013 12:00:00 AM
 Location: ,

Objective:
 Outcome:
 Matrix Code: General Program Administration (21A) National Objective:

Initial Funding Date: 10/26/2010

Description:

Activity partially funds two staff positions, including partial salaries and operating expenses.
 Both positions are filled and employees are working to implement the City's adopted Consolidated Plan.

Financing

Grant Year	Grant	Fund Type	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
Pre-2015		EN	\$7,671.42	\$7,671.42	\$7,671.42
		PI	\$15,393.02	\$0.00	\$15,393.02
Total			\$23,064.44	\$7,671.42	\$23,064.44

Proposed Accomplishments

Actual Accomplishments

Number assisted:

	Owner		Renter		Total		Person	
	Total	Hispanic	Total	Hispanic	Total	Hispanic	Total	Hispanic
White:					0	0		
Black/African American:					0	0		
Asian:					0	0		
American Indian/Alaskan Native:					0	0		
Native Hawaiian/Other Pacific Islander:					0	0		
American Indian/Alaskan Native & White:					0	0		
Asian White:					0	0		
Black/African American & White:					0	0		
American Indian/Alaskan Native & Black/African American:					0	0		
Other multi-racial:					0	0		
Asian/Pacific Islander:					0	0		
Hispanic:					0	0		
Total:	0							
Female-headed Households:					0			



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Income Category:

	Owner	Renter	Total	Person
Extremely Low			0	
Low Mod			0	
Moderate			0	
Non Low Moderate			0	
Total	0	0	0	0
Percent Low/Mod				

Annual Accomplishments

No data returned for this view. This might be because the applied filter excludes all data.



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PGM Year: 2010
Project: 0003 - Minor Home Repair Program
IDIS Activity: 39 - Minor Home Repair Program

Status: Completed 11/13/2014 12:00:00 AM
Location: 2857 Kings Gate Dr Carrollton, TX 75006-2226
Objective: Provide decent affordable housing
Outcome: Sustainability
Matrix Code: Rehab; Single-Unit Residential (14A) **National Objective:** LMH

Initial Funding Date: 10/26/2010

Description:
 Minor Home Repair Program for low-moderate income persons (income qualified)residing in the City of Carrollton.

Financing

Grant Year	Grant	Fund Type	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
Pre-2015		EN	\$23,739.95	\$0.00	\$23,739.95
Total			\$23,739.95	\$0.00	\$23,739.95

Proposed Accomplishments

Housing Units : 12

Actual Accomplishments

Number assisted:

	Owner		Renter		Total		Person	
	Total	Hispanic	Total	Hispanic	Total	Hispanic	Total	Hispanic
White:	11	5	0	0	11	5	0	0
Black/African American:	1	0	0	0	1	0	0	0
Asian:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native:	0	0	0	0	0	0	0	0
Native Hawaiian/Other Pacific Islander:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native & White:	0	0	0	0	0	0	0	0
Asian White:	0	0	0	0	0	0	0	0
Black/African American & White:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native & Black/African American:	0	0	0	0	0	0	0	0
Other multi-racial:	0	0	0	0	0	0	0	0
Asian/Pacific Islander:	0	0	0	0	0	0	0	0
Hispanic:	0	0	0	0	0	0	0	0
Total:	12	5	0	0	12	5	0	0
Female-headed Households:	3		0		3			



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Income Category:

	Owner	Renter	Total	Person
Extremely Low	4	0	4	0
Low Mod	3	0	3	0
Moderate	5	0	5	0
Non Low Moderate	0	0	0	0
Total	12	0	12	0
Percent Low/Mod	100.0%		100.0%	

Annual Accomplishments

Years	Accomplishment Narrative	# Benefiting
2010	In PY 2010, MHRP assisted 12 qualified low-moderate income homeowners with their Minor Home Repair needs. Eleven units were initiated and completed. One unit was initiated and completed after September 30, 2011.	



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PGM Year: 2010
Project: 0004 - Enhanced Code Enforcement
IDIS Activity: 40 - Enhanced Code Enforcement

Status: Completed 9/30/2013 12:00:00 AM
Location: 1945 E Jackson Rd Carrollton, TX 75006-1737
Objective: Create suitable living environments
Outcome: Sustainability
Matrix Code: Code Enforcement (15) **National Objective:** LMA

Initial Funding Date: 10/26/2010

Description:

Activity funds salaries and operating expenses of one code enforcement officer that serves the 2000 CDBG Target Area in the City of Carrollton.

Financing

Grant Year	Grant	Fund Type	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
Pre-2015		EN	\$59,975.00	\$15,318.99	\$59,975.00
Total			\$59,975.00	\$15,318.99	\$59,975.00

Proposed Accomplishments

Housing Units : 2,649
 Total Population in Service Area: 27,399
 Census Tract Percent Low / Mod: 57.10

Annual Accomplishments

Years	Accomplishment Narrative	# Benefiting
2010	In PY 2010, CDBG Code Enforcement Officer closed a total of 2,267 code enforcement cases in CDBG 2000 Target Area.(completed in PY 2012)	



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PGM Year: 2011
Project: 0001 - Grant Administration and Planning
IDIS Activity: 41 - Grant Administration and Planning

Status: Canceled 2/21/2013 5:34:13 PM
Location: ,
Objective:
Outcome:
Matrix Code: General Program Administration (21A) **National Objective:**

Initial Funding Date: 01/10/2012

Description:

Activity partially funds two staff positions, including partial salaries and operating expenses.
 Both positions are filled and employees are working to implement the five-year Consolidated Plan. Fund closed due to not being drawn in PY11.

Financing

No data returned for this view. This might be because the applied filter excludes all data.

Proposed Accomplishments

Actual Accomplishments

Number assisted:

	Owner		Renter		Total		Person	
	Total	Hispanic	Total	Hispanic	Total	Hispanic	Total	Hispanic
White:					0	0		
Black/African American:					0	0		
Asian:					0	0		
American Indian/Alaskan Native:					0	0		
Native Hawaiian/Other Pacific Islander:					0	0		
American Indian/Alaskan Native & White:					0	0		
Asian White:					0	0		
Black/African American & White:					0	0		
American Indian/Alaskan Native & Black/African American:					0	0		
Other multi-racial:					0	0		
Asian/Pacific Islander:					0	0		
Hispanic:					0	0		

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Total: 0 0 0 0 0 0 0 0

Female-headed Households: 0

Income Category:

	Owner	Renter	Total	Person
Extremely Low			0	
Low Mod			0	
Moderate			0	
Non Low Moderate			0	
Total	0	0	0	0
Percent Low/Mod				

Annual Accomplishments

No data returned for this view. This might be because the applied filter excludes all data.



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PGM Year: 2011
Project: 0003 - Enhanced Code Enforcement
IDIS Activity: 42 - Minor Home Repair Program

Status: Open
Location: 2025 Stein Way Carrollton, TX 75007-2214
Objective: Create suitable living environments
Outcome: Sustainability
Matrix Code: Rehab; Single-Unit Residential (14A) **National Objective:** LMH

Initial Funding Date: 01/10/2012

Description:
 Minor Home Repair Program for low-moderate income persons (income qualified) residing in the City of Carrollton.

Financing

Grant Year	Grant	Fund Type	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
Pre-2015		EN	\$24,238.95	\$0.00	\$5,500.00
Total			\$24,238.95	\$0.00	\$5,500.00

Proposed Accomplishments

Housing Units : 1

Actual Accomplishments

Number assisted:

	Owner		Renter		Total		Person	
	Total	Hispanic	Total	Hispanic	Total	Hispanic	Total	Hispanic
White:	1	0	0	0	1	0	0	0
Black/African American:	0	0	0	0	0	0	0	0
Asian:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native:	0	0	0	0	0	0	0	0
Native Hawaiian/Other Pacific Islander:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native & White:	0	0	0	0	0	0	0	0
Asian White:	0	0	0	0	0	0	0	0
Black/African American & White:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native & Black/African American:	0	0	0	0	0	0	0	0
Other multi-racial:	0	0	0	0	0	0	0	0
Asian/Pacific Islander:	0	0	0	0	0	0	0	0
Hispanic:	0	0	0	0	0	0	0	0
Total:	1	0	0	0	1	0	0	0
Female-headed Households:	0		0		0			



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Income Category:

	Owner	Renter	Total	Person
Extremely Low	0	0	0	0
Low Mod	1	0	1	0
Moderate	0	0	0	0
Non Low Moderate	0	0	0	0
Total	1	0	1	0
Percent Low/Mod	100.0%		100.0%	

Annual Accomplishments

Years	Accomplishment Narrative	# Benefiting
2011	In PY 2011, MHRP assisted 1 qualified low-moderate income homeowner with their Minor Home Repair needs. One unit was initiated and completed.	



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PGM Year: 2011
Project: 0003 - Enhanced Code Enforcement
IDIS Activity: 43 - Enhanced Code Enforcement

Status: Completed 9/30/2013 12:00:00 AM
Location: 1945 E Jackson Rd Carrollton, TX 75006-1737
Objective: Create suitable living environments
Outcome: Sustainability
Matrix Code: Code Enforcement (15) **National Objective:** LMA

Initial Funding Date: 01/10/2012

Description:

Activity funds salaries and operating expenses for one code enforcement officer that serves the 2000 CDBG Target Area in the City of Carrollton.

Financing

Grant Year	Grant	Fund Type	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
Pre-2015		EN	\$37,552.42	\$37,552.42	\$37,552.42
Total			\$37,552.42	\$37,552.42	\$37,552.42

Proposed Accomplishments

Housing Units : 1,200
 Total Population in Service Area: 27,399
 Census Tract Percent Low / Mod: 57.10

Annual Accomplishments

Years	Accomplishment Narrative	# Benefiting
2011	In PY 2011, CDBG Code Enforcement Officer closed a total of 1,6735 code enforcement cases in the CDBG 2000 Target area. (completed in PY 2012)	



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PGM Year: 2011
Project: 0004 - Hill 'N Dale Ph I
IDIS Activity: 44 - Hill 'N Dale Ph I

Status: Completed 2/7/2014 12:00:00 AM
Location: 1711 Sherwood Ln Carrollton, TX 75006-4253

Objective: Create suitable living environments
Outcome: Sustainability
Matrix Code: Street Improvements (03K) **National Objective:** LMA

Initial Funding Date: 09/13/2012

Description:

Hill 'N Dale Infrastructure is a multi-phase project located in a 2000 CDBG Target Area. The first phase of this project is expected to commence in Fall 2012.

Financing

Grant Year	Grant	Fund Type	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
Pre-2015		EN	\$576,308.00	\$576,308.00	\$576,308.00
Total			\$576,308.00	\$576,308.00	\$576,308.00

Proposed Accomplishments

People (General) : 1,320
 Total Population in Service Area: 1,129
 Census Tract Percent Low / Mod: 44.00

Annual Accomplishments

Years	Accomplishment Narrative	# Benefiting
2011	Reconstruction of sidewalk, sanitary sewer and streets in Hill 'n Dale Neighborhood for the 1800 Blocks of Elmwood, Fernwood, Redbud, Sherwood Place and Westwood Cr. Approximately 5,900 LF of sanitary sewer lines, 2,380 LF of water lines and 4,500 LF of sidewalk was replaced. In PY 2011 \$583,629 of CDBG funds was used for this project which totaled \$1.4 million dollars. Project complete in June of 2014.	



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PGM Year: 2012
Project: 0001 - Grant Administration and Planning
IDIS Activity: 45 - Grant Administration and Planning

Status: Completed 11/14/2013 12:00:00 AM
Objective:
Location: ,
Outcome:
Matrix Code: General Program Administration (21A) **National Objective:**

Initial Funding Date: 09/19/2012

Description:

This activity will partially fund two positions to implement the City's Five Year Consolidated Plan.

Financing

Grant Year	Grant	Fund Type	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
Pre-2015		EN	\$45,886.79	\$45,886.79	\$45,886.79
Total			\$45,886.79	\$45,886.79	\$45,886.79

Proposed Accomplishments

Actual Accomplishments

	Owner		Renter		Total		Person	
	Total	Hispanic	Total	Hispanic	Total	Hispanic	Total	Hispanic
<i>Number assisted:</i>								
White:					0	0		
Black/African American:					0	0		
Asian:					0	0		
American Indian/Alaskan Native:					0	0		
Native Hawaiian/Other Pacific Islander:					0	0		
American Indian/Alaskan Native & White:					0	0		
Asian White:					0	0		
Black/African American & White:					0	0		
American Indian/Alaskan Native & Black/African American:					0	0		
Other multi-racial:					0	0		
Asian/Pacific Islander:					0	0		
Hispanic:					0	0		
Total:	0	0	0	0	0	0	0	0
Female-headed Households:					0			

Income Category:

	Owner	Renter	Total	Person
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Extremely Low			0	
Low Mod			0	
Moderate			0	
Non Low Moderate			0	
Total	0	0	0	0
Percent Low/Mod				

Annual Accomplishments

No data returned for this view. This might be because the applied filter excludes all data.



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PGM Year: 2012
Project: 0002 - Minor Home Repair Program
IDIS Activity: 46 - Minor Home Repair Program

Status: Completed 11/21/2014 12:00:00 AM
Location: 2666 Via Blanca Carrollton, TX 75006-4654

Objective: Create suitable living environments
Outcome: Sustainability
Matrix Code: Rehab; Single-Unit Residential (14A) **National Objective:** LMH

Initial Funding Date: 09/21/2012

Description:
 Minor Home Repair Program for Low-moderate income persons (income qualified) residing in the City of Carrollton.

Financing

Grant Year	Grant	Fund Type	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
Pre-2015		EN	\$34,812.00	\$10,552.00	\$10,552.00
Total			\$34,812.00	\$10,552.00	\$10,552.00

Proposed Accomplishments

Housing Units : 11

Actual Accomplishments

Number assisted:

	Owner		Renter		Total		Person	
	Total	Hispanic	Total	Hispanic	Total	Hispanic	Total	Hispanic
White:	9	1	0	0	9	1	0	0
Black/African American:	2	0	0	0	2	0	0	0
Asian:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native:	0	0	0	0	0	0	0	0
Native Hawaiian/Other Pacific Islander:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native & White:	0	0	0	0	0	0	0	0
Asian White:	0	0	0	0	0	0	0	0
Black/African American & White:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native & Black/African American:	0	0	0	0	0	0	0	0
Other multi-racial:	0	0	0	0	0	0	0	0
Asian/Pacific Islander:	0	0	0	0	0	0	0	0
Hispanic:	0	0	0	0	0	0	0	0
Total:	11	1	0	0	11	1	0	0
Female-headed Households:	9		0		9			



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Income Category:

	Owner	Renter	Total	Person
Extremely Low	0	0	0	0
Low Mod	5	0	5	0
Moderate	6	0	6	0
Non Low Moderate	0	0	0	0
Total	11	0	11	0
Percent Low/Mod	100.0%		100.0%	

Annual Accomplishments

Years	Accomplishment Narrative	# Benefiting
2012	In PY 2012, MHRP assisted 14 qualified low-moderate income homeowners with their Minor Home Repair needs. Fourteen units were initiated and completed. Six units were completed after September 30, 2013.	



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PGM Year: 2012
Project: 0003 - NOTICE (2012)
IDIS Activity: 47 - Hill N Dale - NOTICE 2012

Status: Completed 7/1/2014 12:00:00 AM
Location: 1711 Sherwood Ln Carrollton, TX 75006-4253
Objective: Create suitable living environments
Outcome: Sustainability
Matrix Code: Street Improvements (03K) **National Objective:** LMA

Initial Funding Date: 07/22/2013

Description:

Hill 'N Dale Infrastructure is a multi-phase project located in a 2000 CDBG Target Area. The first phase of this project began in the spring of 2013. Funding from Phase I and Phase II of Hill 'n Dale NOTICE will be coming out of PY 2011, PY 2012 and PY 2013.

Financing

Grant Year	Grant	Fund Type	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
Pre-2015		EN	\$839,325.00	\$334,342.60	\$334,342.60
Total			\$839,325.00	\$334,342.60	\$334,342.60

Proposed Accomplishments

People (General) : 1,320
 Total Population in Service Area: 1,129
 Census Tract Percent Low / Mod: 44.00

Annual Accomplishments

Years	Accomplishment Narrative	# Benefiting
2012	Reconstruction of sidewalk, sanitary sewer and streets in Hill 'n Dale Neighborhood for the 1800 Blocks of Elmwood, Fernwood, Redbud, Sherwood Place and Westwood Cr. Approximately 5,900 LF of sanitary sewer lines, 2,380 LF of water lines and 4,500 LF of sidewalk was replaced. In PY 2011 \$587,282 and \$252,043 in returned Gravely funding of CDBG funds was used for this project which totaled \$1.4 million dollars. Completed June 2014.	



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PGM Year: 2012
Project: 0004 - Enhanced Code Enforcement (2012)
IDIS Activity: 49 - Enhanced Code Enforcement

Status: Completed 11/14/2013 12:00:00 AM
Location: 1945 E Jackson Rd Carrollton, TX 75006-1737

Objective: Create suitable living environments
Outcome: Sustainability
Matrix Code: Code Enforcement (15) **National Objective:** LMA

Initial Funding Date: 07/22/2013

Description:

Salary for CDBG area Code Enforcement Officer.

Financing

Grant Year	Grant	Fund Type	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
Pre-2015		EN	\$5,313.94	\$5,313.94	\$5,313.94
Total			\$5,313.94	\$5,313.94	\$5,313.94

Proposed Accomplishments

Housing Units : 1,500
 Total Population in Service Area: 27,399
 Census Tract Percent Low / Mod: 57.10

Annual Accomplishments

Years	Accomplishment Narrative	# Benefiting
2012	In PY 2012, CDBG Code Enforcement Officer closed a total of 2,338 code enforcement cases in the CDBG 2000 Target area with an additional 1,238 code cases from regular (non CDBG) employees.	



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PGM Year: 2012
Project: 0001 - Grant Administration and Planning
IDIS Activity: 52 - Consolidated Plan - 2012

Status: Completed 11/13/2014 12:00:00 AM
Location: ,

Objective:
Outcome:
Matrix Code: Planning (20) **National Objective:**

Initial Funding Date: 09/18/2013

Description:

PY 2014-2019 Consolidated Plan and PY 2014 Action Plan is currently in process and will be complete by September 2014. The first payment to the consultants for PY 2012 Consolidated Plan (the one item in the PR 59 report for the City of Carrollton) is being paid out in July of 2014 and will be processed in IDIS around the 15th of August 2014. We expect the entire project to be complete before December 2014.

Financing

Grant Year	Grant	Fund Type	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
Pre-2015		EN	\$17,543.31	\$0.00	\$0.00
Total			\$17,543.31	\$0.00	\$0.00

Proposed Accomplishments

Actual Accomplishments

Number assisted:

	Owner		Renter		Total		Person	
	Total	Hispanic	Total	Hispanic	Total	Hispanic	Total	Hispanic
White:					0	0		
Black/African American:					0	0		
Asian:					0	0		
American Indian/Alaskan Native:					0	0		
Native Hawaiian/Other Pacific Islander:					0	0		
American Indian/Alaskan Native & White:					0	0		
Asian White:					0	0		
Black/African American & White:					0	0		
American Indian/Alaskan Native & Black/African American:					0	0		
Other multi-racial:					0	0		
Asian/Pacific Islander:					0	0		
Hispanic:					0	0		
Total:	0							



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Female-headed Households: 0

Income Category:

	Owner	Renter	Total	Person
Extremely Low			0	
Low Mod			0	
Moderate			0	
Non Low Moderate			0	
Total	0	0	0	0
Percent Low/Mod				

Annual Accomplishments

No data returned for this view. This might be because the applied filter excludes all data.



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Date: 04-Dec-2014
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PGM Year: 2012
Project: 0001 - Grant Administration and Planning
IDIS Activity: 53 - Housing Impediments Survey- 2012

Status: Canceled 6/25/2014 11:25:17 AM
Location: ,
Objective:
Outcome:
Matrix Code: Planning (20) **National Objective:**

Initial Funding Date: 09/18/2013

Description:

The Analysis to Impediments to Fair Housing Study will be completed in PY 2014 or PY 2015.

Financing

No data returned for this view. This might be because the applied filter excludes all data.

Proposed Accomplishments

Actual Accomplishments

Number assisted:

	Owner		Renter		Total		Person	
	Total	Hispanic	Total	Hispanic	Total	Hispanic	Total	Hispanic
White:					0	0		
Black/African American:					0	0		
Asian:					0	0		
American Indian/Alaskan Native:					0	0		
Native Hawaiian/Other Pacific Islander:					0	0		
American Indian/Alaskan Native & White:					0	0		
Asian White:					0	0		
Black/African American & White:					0	0		
American Indian/Alaskan Native & Black/African American:					0	0		
Other multi-racial:					0	0		
Asian/Pacific Islander:					0	0		
Hispanic:					0	0		
Total:	0							

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Female-headed Households:

0

Income Category:

	Owner	Renter	Total	Person
Extremely Low			0	
Low Mod			0	
Moderate			0	
Non Low Moderate			0	
Total	0	0	0	0
Percent Low/Mod				

Annual Accomplishments

No data returned for this view. This might be because the applied filter excludes all data.



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Date: 04-Dec-2014
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PGM Year: 2011
Project: 0005 - Public Service General Assistance
IDIS Activity: 66 - Code Violation Repair Fund: Public Service

Status: Completed 11/13/2014 12:00:00 AM
Location: 1945 E Jackson Rd Carrollton, TX 75006-1737

Objective: Create suitable living environments
Outcome: Sustainability
Matrix Code: Public Services (General) (05) **National Objective:** LMC

Initial Funding Date: 10/09/2014

Description:

Capital funding for materials and specialized labor for implementation of safety related repairs in Carrollton neighborhoods focused on properties owned seniors and low to moderate income families with code violations resulting in safety issues.

Financing

Grant Year	Grant	Fund Type	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
Pre-2015		EN	\$41,556.50	\$11,023.00	\$36,022.00
Total			\$41,556.50	\$11,023.00	\$36,022.00

Proposed Accomplishments

People (General) : 13

Actual Accomplishments

Number assisted:

	Owner		Renter		Total		Person	
	Total	Hispanic	Total	Hispanic	Total	Hispanic	Total	Hispanic
White:	0	0	0	0	0	0	10	2
Black/African American:	0	0	0	0	0	0	3	0
Asian:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native:	0	0	0	0	0	0	0	0
Native Hawaiian/Other Pacific Islander:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native & White:	0	0	0	0	0	0	0	0
Asian White:	0	0	0	0	0	0	0	0
Black/African American & White:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native & Black/African American:	0	0	0	0	0	0	0	0
Other multi-racial:	0	0	0	0	0	0	0	0
Asian/Pacific Islander:	0	0	0	0	0	0	0	0
Hispanic:	0	0	0	0	0	0	0	0
Total:	0	0	0	0	0	0	13	2
Female-headed Households:	0		0		0			

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Income Category:	Owner	Renter	Total	Person
Extremely Low	0	0	0	6
Low Mod	0	0	0	4
Moderate	0	0	0	3
Non Low Moderate	0	0	0	0
Total	0	0	0	13
Percent Low/Mod				100.0%

Annual Accomplishments

Years	Accomplishment Narrative	# Benefiting
2011	Capital funding for materials and specialized labor for implementation of safety related repairs in Carrollton neighborhoods focused on seniors and low to moderate income families. 8 Households were assisted.	
2012	Capital funding for materials and specialized labor for implementation of safety related repairs in Carrollton neighborhoods focused on seniors and low to moderate income families.	
2013	Capital funding for materials and specialized labor for implementation of safety related repairs in Carrollton neighborhoods focused on seniors and low to moderate income families. One (1) Household was assisted.	



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Total Funded Amount:	\$3,956,444.25
Total Drawn Thru Program Year:	\$3,385,385.09
Total Drawn In Program Year:	\$793,437.30



PART I: SUMMARY OF CDBG RESOURCES

01 UNEXPENDED CDBG FUNDS AT END OF PREVIOUS PROGRAM YEAR	786,795.80
02 ENTITLEMENT GRANT	759,782.00
03 SURPLUS URBAN RENEWAL	0.00
04 SECTION 108 GUARANTEED LOAN FUNDS	0.00
05 CURRENT YEAR PROGRAM INCOME	0.00
05a CURRENT YEAR SECTION 108 PROGRAM INCOME (FOR SI TYPE)	0.00
06 RETURNS	252,043.00
07 ADJUSTMENT TO COMPUTE TOTAL AVAILABLE	(3,420.67)
08 TOTAL AVAILABLE (SUM, LINES 01-07)	1,795,200.13

PART II: SUMMARY OF CDBG EXPENDITURES

09 DISBURSEMENTS OTHER THAN SECTION 108 REPAYMENTS AND PLANNING/ADMINISTRATION	738,367.95
10 ADJUSTMENT TO COMPUTE TOTAL AMOUNT SUBJECT TO LOW/MOD BENEFIT	247,188.23
11 AMOUNT SUBJECT TO LOW/MOD BENEFIT (LINE 09 + LINE 10)	985,556.18
12 DISBURSED IN IDIS FOR PLANNING/ADMINISTRATION	55,069.35
13 DISBURSED IN IDIS FOR SECTION 108 REPAYMENTS	0.00
14 ADJUSTMENT TO COMPUTE TOTAL EXPENDITURES	(5,872.31)
15 TOTAL EXPENDITURES (SUM, LINES 11-14)	1,034,753.22
16 UNEXPENDED BALANCE (LINE 08 - LINE 15)	760,446.91

PART III: LOWMOD BENEFIT THIS REPORTING PERIOD

17 EXPENDED FOR LOW/MOD HOUSING IN SPECIAL AREAS	0.00
18 EXPENDED FOR LOW/MOD MULTI-UNIT HOUSING	0.00
19 DISBURSED FOR OTHER LOW/MOD ACTIVITIES	738,367.95
20 ADJUSTMENT TO COMPUTE TOTAL LOW/MOD CREDIT	247,188.23
21 TOTAL LOW/MOD CREDIT (SUM, LINES 17-20)	985,556.18
22 PERCENT LOW/MOD CREDIT (LINE 21/LINE 11)	100.00%

LOW/MOD BENEFIT FOR MULTI-YEAR CERTIFICATIONS

23 PROGRAM YEARS(PY) COVERED IN CERTIFICATION	PY: PY: PY:
24 CUMULATIVE NET EXPENDITURES SUBJECT TO LOW/MOD BENEFIT CALCULATION	0.00
25 CUMULATIVE EXPENDITURES BENEFITING LOW/MOD PERSONS	0.00
26 PERCENT BENEFIT TO LOW/MOD PERSONS (LINE 25/LINE 24)	0.00%

PART IV: PUBLIC SERVICE (PS) CAP CALCULATIONS

27 DISBURSED IN IDIS FOR PUBLIC SERVICES	0.00
28 PS UNLIQUIDATED OBLIGATIONS AT END OF CURRENT PROGRAM YEAR	0.00
29 PS UNLIQUIDATED OBLIGATIONS AT END OF PREVIOUS PROGRAM YEAR	0.00
30 ADJUSTMENT TO COMPUTE TOTAL PS OBLIGATIONS	0.00
31 TOTAL PS OBLIGATIONS (LINE 27 + LINE 28 - LINE 29 + LINE 30)	0.00
32 ENTITLEMENT GRANT	759,782.00
33 PRIOR YEAR PROGRAM INCOME	0.00
34 ADJUSTMENT TO COMPUTE TOTAL SUBJECT TO PS CAP	0.00
35 TOTAL SUBJECT TO PS CAP (SUM, LINES 32-34)	759,782.00
36 PERCENT FUNDS OBLIGATED FOR PS ACTIVITIES (LINE 31/LINE 35)	0.00%

PART V: PLANNING AND ADMINISTRATION (PA) CAP

37 DISBURSED IN IDIS FOR PLANNING/ADMINISTRATION	55,069.35
38 PA UNLIQUIDATED OBLIGATIONS AT END OF CURRENT PROGRAM YEAR	50,000.00
39 PA UNLIQUIDATED OBLIGATIONS AT END OF PREVIOUS PROGRAM YEAR	164,256.90
40 ADJUSTMENT TO COMPUTE TOTAL PA OBLIGATIONS	(5,872.31)
41 TOTAL PA OBLIGATIONS (LINE 37 + LINE 38 - LINE 39 +LINE 40)	(65,059.86)
42 ENTITLEMENT GRANT	759,782.00
43 CURRENT YEAR PROGRAM INCOME	0.00
44 ADJUSTMENT TO COMPUTE TOTAL SUBJECT TO PA CAP	0.00
45 TOTAL SUBJECT TO PA CAP (SUM, LINES 42-44)	759,782.00
46 PERCENT FUNDS OBLIGATED FOR PA ACTIVITIES (LINE 41/LINE 45)	(8.56%)



LINE 17 DETAIL: ACTIVITIES TO CONSIDER IN DETERMINING THE AMOUNT TO ENTER ON LINE 17

Report returned no data.

LINE 18 DETAIL: ACTIVITIES TO CONSIDER IN DETERMINING THE AMOUNT TO ENTER ON LINE 18

Report returned no data.

LINE 19 DETAIL: ACTIVITIES INCLUDED IN THE COMPUTATION OF LINE 19

Plan Year	IDIS Project	IDIS Activity	Voucher Number	Activity Name	Matrix Code	National Objective	Drawn Amount
2002	2	7	5487224	RENOVATION OF OLD CITY HALL	03	LMC	(\$252,043.00)
2010	4	40	5527239	Enhanced Code Enforcement	15	LMA	\$4,854.77
2010	4	40	5527241	Enhanced Code Enforcement	15	LMA	\$10,464.22
2011	3	43	5527241	Enhanced Code Enforcement	15	LMA	\$1,547.39
2011	3	43	5587457	Enhanced Code Enforcement	15	LMA	\$25,981.58
2011	3	43	5589749	Enhanced Code Enforcement	15	LMA	\$3,982.26
2011	3	43	5605652	Enhanced Code Enforcement	15	LMA	\$6,041.19
2011	4	44	5586662	Hill 'N Dale Ph I	03K	LMA	\$401,169.60
2011	4	44	5605652	Hill 'N Dale Ph I	03K	LMA	\$108,573.30
2011	4	44	5620733	Hill 'N Dale Ph I	03K	LMA	\$66,565.10
2012	2	46	5586662	Minor Home Repair Program	14A	LMH	\$9,576.00
2012	2	46	5589749	Minor Home Repair Program	14A	LMH	\$3,632.00
2012	2	46	5605652	Minor Home Repair Program	14A	LMH	\$7,467.00
2012	2	46	5620733	Minor Home Repair Program	14A	LMH	\$900.00
2012	3	47	5620733	Hill N Dale - NOTICE 2012	03K	LMA	\$69,800.20
2012	3	47	5626388	Hill N Dale - NOTICE 2012	03K	LMA	\$264,542.40
2012	4	49	5620733	Enhanced Code Enforcement	15	LMA	\$5,313.94
Total							\$738,367.95

Financial Summary Attachment

A. Program Income Received

B. Prior Period Adjustments \$(10,727.08)

C. Loans and Other Receivables None

D. LOCCS Reconciliation

Unexpended Balance of CDBG funds			\$ 760,447.00
LOC Balance			\$ 1,173,110.20
Cash on Hand:			
Grantee Program Account			\$
Subrecipients Program Accounts			\$ -
Revolving Fund Cash Balances			\$ -
Section 108 Cash Balances			\$
	Cash on Hand		\$
	Total		\$
Grantee CDBG Program Liabilities (include any reimbursements due from program funds)			\$ 412,663.18
Subrecipient CDBG Program Liabilities (include any reimbursements due from program funds)			\$
	Liabilities Total		\$ 412,663.18
Balance (provide an explanation if an unreconciled difference exists)			.02

Explanation (if applicable):

E. Unprogrammed Funds Calculation

Amount of funds available during the reporting period			\$ 1,795,200.22
Income expected but not yet realized**			\$ 1,371,844.70
Less total budgeted amount		Subtotal	\$ 423,355.52
			\$
	Unprogrammed Balance		\$ 423,355.52

**City of Carrollton, Texas
CDBG Financial Summary
Justification of Adjustments
Program Year Covered: October 1, 2012 – September 30, 2013**

Part II: Summary of CDBG Expenditures (lines 10 – 14)

Line 7:

Current Year program income correction **(\$3,420.67)**

(Receipt 5035771 for \$3420.67 was cancelled to adjust for previous duplicate entry of program income in this amount from a previous year upon advice and concurrence of HUD field office and Carrollton Finance Dept.)

October – November 2013 (Prior Year Flag Draws)

Line 10:

Prior Year drawdown submitted without a prior year flag (\$4,854.77)
Prior Year Drawdown (Voucher # 5527239) entered 02/06/2013 (other than Planning and Admin)

Funding returned from PY 02 Gravely project \$252, 043.00

\$247,188.23

Line 14:

Prior Year Drawdown (Voucher # 5527239) entered 02/06/2013 (Planning and Admin) **(\$1,511.14)**

Prior Year Drawdown (Voucher # 5527239) entered 02/06/2013 (Planning and Admin) **(\$940.50)**

(\$5872.31)

Line 20:

Prior Year drawdown submitted without a prior year flag (\$4,854.77)
Prior Year Drawdown (Voucher # 5527239) entered 02/06/2013 (other than Planning and Admin)

With returned Gravely funding from PY 02	\$252, 043.00
Line 40	<u>\$247,188.23</u>
Prior year drawdown adjustments	<u>(\$5,872.31)</u>
Adjustment to Compute total expenditures	<u>(\$65,059.86)</u>

APPENDIX A – SUMMARY OF CITIZEN COMMENTS

Neighborhood Advisory Commission (NAC) – Public Hearing – November 14, 2013

On November 14, 2013, the Neighborhood Advisory Commission (NAC) held a public hearing to receive comments on the draft PY 2012 Consolidated Annual Performance and Evaluation Report (CAPER). Having heard all comments, the NAC voted 9 to 0 to accept the report and transmit a draft version to the City Council for final action.

Public comments received are as follows:

- ➡ Prior to or during the November 14, 2013 Public Hearing, no public comments, spoken or otherwise, were received by the NAC on the PY 2012 CAPER.

City Council – Public Hearing – December 3, 2013

On December 3, 2013, the City Council held a public hearing to receive comments on the draft PY 2011 Consolidated Annual Performance and Evaluation Report (CAPER) and, after receiving all comments, the City Council closed the public hearing and voted 7 to 0 to adopt the report by resolution and transmit a final version of the document to the United States Department of Housing and Urban Development (HUD).

Public comments received during the December 3, 2013 public hearing are as follows:

- Prior to the actual public hearing, no public comments, spoken or otherwise, were received by the City Council on the PY 2012 CAPER.
- During the December 3, 2013 public hearing, no public comments, spoken or otherwise, were received by the City Council on the PY 2012 CAPER.

No other comments, spoken or otherwise, were received by the City Council prior to, during or after the public hearing process.

Neighborhood Advisory Commission (NAC) Public Hearing – March 6, 2014

On March 6, 2014 the Neighborhood Advisory Commission (NAC) held a public hearing to receive comments on the amendments to the PY 2012 Action Plan.

Changes in funding primarily are the result of cost savings from prior year programming. Proposed changes for PY 2012 include: Grants and Administration \$50,000 for the 2014-2018 Consolidated Plan; Minor Home Repair Program \$18,000 in additional exterior home repair projects, and N.O.T.I.C.E. program an additional \$252,043 in funding for the Hill 'n Dale Phase I for streets, sidewalk and sewer repair.

Upon closure of the public meeting the NAC voted 8 to 0 to adopt the PY 2012 One Year plan of Action amendments.

Neighborhood Advisory Commission (NAC) Public Hearing – November 13, 2014

On November 13, 2014, the Neighborhood Advisory Commission (NAC) held a public hearing to receive comments on the amendments to the draft PY 2012 Action Plan and PY12 Consolidated Annual Performance and Evaluation Report (CAPER).

Changes included the reallocation of funding for Minor Home Repair projects to Public Service Neighborhood Clean ups in the amount of \$10,473 to complete four (4) in order to respond to health and safety issues on low to moderate income homeowners property;

Having heard all comments, the NAC voted 9 to 0 to accept the amended report and transmit a draft version to the HUD.

Public comments received are as follows: none

City Council Public Hearing – December 9, 2014

On December 9, 2014, the City Council held a public hearing to receive comments on the amendments to the draft PY 2012 Action Plan and PY12 Consolidated Annual Performance and Evaluation Report (CAPER).

Changes included the reallocation of funding for Minor Home Repair projects to Public Service Neighborhood Clean ups in the amount of \$10,473 to complete four (4) in order to respond to health and safety issues on low to moderate income homeowners property;

Having heard all comments, the City Council voted 7 to 0 to accept the amended report and transmit a draft version to the HUD.

Public comments received are as follows: none

APPENDIX B – SOCIAL SERVICE AGENCIES AND SERVICES OFFERED

Bea's Kids

Contact: Ms. Brian Henretta – Operations Manager

P.O. Box 110165 Carrollton, TX 75011- 0065

Phone: 469-892-6300 Fax: 469-892-6304

Email: contact@beaskids.org

Website: www.beaskids.org

- Bea's Kids is a non-profit 501(c)(3) organization that has been serving underprivileged children and parents since 1990. Services include educational, cultural, recreational and sports programs and activities. The program also provides food, clothing and medical/dental care. Bea's Kids leads a crusade against hunger, illiteracy, domestic strife, parental neglect, drugs, violence, gangs, school dropouts and poverty.

CASA of Denton County, Inc.

Contact: Ms. Sherri Gideon - Executive Director

614 N. Bell Avenue, Denton, Texas 76209

Phone: 940-243-2272 Fax: 940-243-1605

E-mail: sgideon@casadenton.org

Website: www.casadenton.org

- CASA of Denton County, Inc. serves children (ages 0 to 18) who have been removed from their homes by Child Protective Services due to abuse or neglect. Their service area is Denton County and includes children from the portion of Carrollton within Denton County. CASA provides independent, objective guidance in court regarding the children's best interests and is a constant provider of support during that experience.

Children's Advocacy Center for Denton County

Contact: Mr. Dan Leal - Executive Director

1854 Cain Drive; Lewisville, Texas 75077

Phone: 972-317-2818 Fax: 972-317-6989

Email: dan@cacdc.org

Website: www.cacdc.org

- This is a child-friendly environment for joint child abuse investigations by police and Child Protective Services. Some of the functions include video-taped interviews, comprehensive therapy services, information and referral and facilitation of joint investigations. Multiple professionals are involved in investigations including a Carrollton Police Child Abuse Investigator.

Christian Community Action

Michelle DeGrate – Grant Administrator
200 South Mill St., Lewisville, TX 75057
Phone: 972-219-4379 Fax: 972-219-4339
E-mail: michelle.degrate@ccahelps.org

Website:

- CCA provides Carrollton residents with the following services; weekly food, rental/utility assistance, transportation, vocational training, gas vouchers and healthcare. Some residents also enroll on CCA's Vocational Training programs that include the following classes; General Educational Development (GED), English as a Second Language (ESL), Computer Training, Budgeting and Job Search.

The Family Place

Contact: Ms. Paige Flink - Executive Director
P.O. Box 7999; Dallas, Texas 75209
Phone: 214-559-2170 Fax: 214-443-7797
Email: phflink@familyplace.org

Website: www.familyplace.org

- The Family Place provides proactive prevention and intervention, extensive community education, and caring advocacy and assistance for victims of family violence.

Keep Carrollton Beautiful

Contact: Ms. Cathey Henesey – Chair and Board of Director
P.O. Box 111175 Carrollton, TX 75011
Phone: 972-996-6993 (informational line)
E-mail: cathey@kcbadmin.org

Website: www.keepcarrolltonbeautiful.org

- Keep Carrollton Beautiful is a 501(c)(3) non-profit organization dedicated to beautifying the community and providing programs to enhance the quality of life. Keep Carrollton Beautiful provides education services, litter and waste reduction services, and beautification services.

LaunchAbility formerly known as (Special Care & Career Services)

Contact: Cathy Packard, Executive Director
4350 Sigma, Suite 100; Farmers Branch, Texas 75244
Phone: 972-991-6777 x112 Fax: 972-991-6361
Email: info@launchability.org

Website: www.launchability.org

- Provides speech, physical, occupational and other therapy to children under age three with developmental delays and disabilities.

Metrocrest Community Clinic

Contact: Ms. Jane Hawkins - Executive Director
Plaza 1, Suite 149, One Medical Parkway; Farmers Branch, Texas 75234
Phone: 972-484-6336 Fax: 972-484-0051
Email: janehawkinsmfm@sbcglobal.net

- The Metrocrest Family Medical Clinic helps by treating adults for minor medical conditions such as: respiratory tract infections, eye and ear infections and skin rashes. In addition, The Metrocrest Family Medical Clinic provides immunizations and affordable services to uninsured residents in Carrollton, Coppell, Farmers Branch, Addison and northwest Dallas.

Metrocrest Social Services

Contact: Mr. Tracy Eubanks - Executive Director
13801 Hutton Dr., Suite 150; Farmers Branch, Texas 75006
Phone: 972-446-2100 Fax: 214-694-2171

Email: teubanks@metrocrestsocialservices.org Website: www.metrocrestsocialservices.org

- Metrocrest Social Services provides information, referral and short-term emergency assistance for rent, utilities, food, clothing, medical and other financial needs in time of family crisis. Other services include job assistance, food bank and thrift store. Metrocrest Social Services collaborates and partners with local governments, business and non-profits for mobilization and maximization of resources.

Senior Adult Services

Contact: Mr. Mary Joiner - Executive Director
One Medical Pkwy, Professional Plaza I, Suite 115
Farmers Branch, TX 75234
Phone: 972-242-4464 Fax: 972-242-0299

Email: mary.joiner@senioradultservices.org Website: www.senioradultservices.org

- Senior Adult Services provides direct services including: case management, home delivered meals, transportation, home repair, grab bar installation, home safety, Senior Adult News, a monthly newsletter, and emergency financial aid.