



DATE	November 2016
JOB CODE	
FLSA	EXEMPT
EEO	

JOB TITLE: Marketing Manager
 DEPARTMENT/DIVISION: Marketing
 REPORTS TO: Marketing Director

SUMMARY: Responsible for writing, designing, and editing marketing materials for City programs. Coordinates media relations and communicates City plans and goals through strategic marketing to internal and external constituents. Manages Marketing Services staff and assists with overall strategic planning. Work is performed with general direction, working from broad goals and policies.

ESSENTIAL JOB FUNCTIONS:

- Supervises staff, including prioritizing and assigning work, conducting performance evaluations, ensuring staff are trained, ensuring that employees follow policies and procedures, maintaining a healthy and safe working environment; and making, hiring, termination, and disciplinary recommendations.
- Assists in developing and maintaining short and long-term strategic planning processes and coordinates departmental efforts.
- Develops and produces content for a wide variety of printed and digital communications, which may include: writing copy for print, web and television; designing, editing, and overseeing production of collateral materials; attending project meetings to maintain relations; and/or, performing other related activities.
- Consults with City staff to create, update, revise and manage web content; perform regular reviews of web site pages to ensure accuracy, timeliness and relevance.
- Supervises and participates in media relations activities, which may include: responding to routine inquiries, drafting, editing, and distributing news releases; serving as back-up to the Public Information Officer; alerting the media of photo opportunities; identifying and communicating newsworthy stories; working on-call during emergencies; and/or, performing other related activities.
- Plans, facilitates, and reviews advertising and public education campaigns for City departments and Council initiatives. Develops creative ideas and proposals for presentation to applicable departments.
- Participates in the planning, coordination, execution, and evaluation of the success of special events for targeted audiences. Assists on event committees and provides direction to contract employees engaged in providing support at events.
- Participates in/on a variety of meetings, committees, teams, and/or other related groups to provide advice and guidance regarding marketing opportunities and options. Also participates in face-to-face communications with community stakeholders.
- Participates in monitoring the work of external contractors and evaluating their performance. Assists in defining contract terms and agreements and authorizing payment

to contractors within established guidelines.

- Performs a variety of administrative activities in support of departmental operations and goals.
- Performs other duties as assigned.

SUPERVISORY/BUDGET RESPONSIBILITIES:

- Supervisory responsibility over Marketing Services staff.

KNOWLEDGE, SKILLS, AND ABILITIES:

- Knowledge of supervisory principles
- Knowledge of public administration principles
- Knowledge of applicable Federal, State, and Local laws, rules, regulations, codes, and/or statutes
- Knowledge of managerial principles
- Knowledge of writing and design principles;
- Knowledge of social media marketing;
- Knowledge of digital media formats such as web, television and video;
- Knowledge of journalism principles, and proper use of the English language;
- Knowledge of media relations principles and practices;
- Knowledge of marketing principles and practices, and event planning methods;
- Knowledge of municipal government operations;
- Skilled in prioritizing, organizing, and managing multiple simultaneous projects;
- Skilled in preparing clear and concise reports, including oral, written, and audio/visual presentations;
- Skilled in managing and evaluating the work of external contractors;
- Skilled in applying independent judgment, personal discretion, and resourcefulness in interpreting and applying guidelines;
- Skilled in developing marketing and communication materials;
- Skilled in gathering and analyzing information and making recommendations based on findings and in support of organizational goals;
- Skilled in operating a computer and related software applications;
- Skilled in communicating effectively with a variety of individuals.

MINIMUM QUALIFICATIONS:

- Bachelor's Degree in Public Relations, Marketing, Journalism, Communications, or related field.
- Four years of progressively responsible experience in marketing or public relations, including two years of supervisory experience.

PREFERENCES:

- Excellent general skills in writing, design, and marketing preferred.
- Experience in Microsoft and Adobe products preferred.

WORKING CONDITIONS:

- Frequent reaching, sitting, standing, walking, talking, seeing, and hearing.
- Occasional lifting and carrying up to 25 pounds.
- Work is typically performed in both standard office and outdoor environments, with potential exposure to adverse weather conditions.

CONDITIONS OF EMPLOYMENT:

- Must pass pre-employment drug test.
- Must pass criminal history check.
- Must pass motor vehicle records check.