

1 Important Contact Information

The ways to pay and get help are always included on the bill. It includes hours of operation and any phone numbers you might need for help with your account.

2 Billing Information & Dates

SERVICE PERIOD: The bill is for water used between these days.

BILL DATE: The day your bill was printed and mailed.

DUE DATE: The payment of your bill should be received before this date.

3 Meter Read Information

CURRENT READ: The numbers showing on the meter the day we checked it.

PREVIOUS: The numbers showing on the meter the previous time we checked it.

CONSUMPTION: The amount of water used since the last bill. The consumption is determined by subtracting the previous read from the current read.

4 Water Use Graph

The graph shows a picture of the water used over the last 12 months.

This allows you to monitor increases and decreases in water use. If you see a big usage change in the graph, make sure to look at the actual water use by thousands of gallons. The graph measurement is scaled to your water use and a large difference in the line, may only represent a small change in water use.



Telephone Inquiries: Mon - Fri 7AM - 6PM - 972-466-3120
 Walk-in Counter: Mon - Thurs 7:30AM - 5:30PM Fri 7:30AM - 11:30AM
 Pay online at cityofcarrollton.com/ucx under Pay Your Water Bill
 For After Hours Emergency Call 972-466-3425
 Garbage Service: Mon - Fri Call 972-466-4950

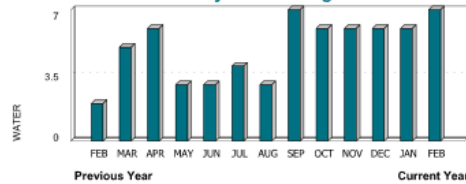
Your Carrollton Utility Statement

Account Number: 5555-55555
 Account Name: JOHN Q SAMPLE
 Service Address: 500 MAIN STREET
 Cycle-Route: 03-03 Service Period: 01/04/2018 to 02/02/2018
 Bill Date: 02/07/2018 Due Date: 02/27/2018

CURRENT METER INFORMATION

Meter	Size	Service	Current	Previous	Consumption
10000000	5/8	WA	873.00	866.00	7.00

Monthly Water Usage



Special Message

Downtown Carrollton is getting a makeover! Visit cityofcarrollton.com for ongoing news throughout the construction period beginning Feb. 23. All downtown businesses and shops will remain open during the 100 days of construction. Follow Carrollton, Texas City Hall on Facebook, and @CarrolltonTX on Twitter, Instagram, and Nextdoor. Also, subscribe to our eNews for biweekly project updates at cityofcarrollton.com/enewsletter.

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

PLEASE FOLD ON PERFORATION BEFORE TEARING - RETURN BOTTOM PORTION WITH YOUR PAYMENT.



P.O. BOX 115120
 CARROLLTON, TX 75011-5120



***AUTOMATED SCH 5-DIGIT 75007 1 P55 T-C6A-0226aa-1-1
 1 1 49 0-375



JOHN Q SAMPLE
 500 MAIN STREET
 CARROLLTON TX 75011

Engage & Connect

cityofcarrollton.com

ACCOUNT SUMMARY

Last Bill Amount	60.23
Payments	-60.23
Adjustments	0.00
Balance Forward	\$0.00

SUMMARY OF CHARGES

Water	27.33
Wastewater	13.86
Garbage/Recycling	20.40
Sales Tax	1.68
Total Current Charges	\$63.27

New Charges Due By 02/27/2018

Total Amount Due	\$63.27
-------------------------	----------------

Account Number	Due Date	Amount Due
5555-55555	02/27/2018	\$63.27

AMOUNT ENCLOSED \$

Please make checks payable to City of Carrollton. Remember to place your account number on check to ensure proper credit

CITY OF CARROLLTON
 PO BOX 115120
 CARROLLTON TX 75011-5120

5 Special Messages

This area is used to communicate important information you should know. It should be checked every month!

6 Payment Coupon

The payment coupon is the part of the bill that is removed and sent back in with your payment. It ensures that your payment is applied to your account correctly because it includes a bill summary, your account number, the balance due and has our correct mailing address on it.

You can always use the amount due that is listed on the payment coupon to be sure you have paid the bill in full.

7 Charges & Balances

Account activity shows how much your last bill was and any payments that were applied to your account.

ADJUSTMENT/LATE CHARGE: This is any fees or credits that are not part of your water, sewer or garbage charges. It will show any fees or credits that have been added since your last bill.

BALANCE FORWARD: Last month's bill amount minus any payments plus any fees or credits. This amount is included in what is due on the current bill.

CURRENT CHARGES: The amount of this month's service based on the consumption.

TOTAL AMOUNT DUE: The amount you have to pay.