



### City's Annual Water Quality Report Goes from Print to Digital

All drinking water, including bottled water, is expected to contain reasonably small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. Visit [cityofcarrollton.com/WaterQualityReport](http://cityofcarrollton.com/WaterQualityReport) to view the City of Carrollton 2019 annual water quality report and learn more about the City's Superior Rated drinking water. This report contains important information about the source and quality of your drinking water. Call the number below to speak with someone about the report or if you would like a paper copy of the 2019 Annual Water Quality Report mailed to your home.

### Reporte Anual de la Ciudad Sobre la Calidad del Agua Cambia de Impreso a Digital

*En toda agua potable, incluida el agua embotellada, se espera que contenga algunos contaminantes en cantidades pequeñas y razonables. La presencia de contaminantes no indica necesariamente que el agua presenta un riesgo para su salud. Visite la página [cityofcarrollton.com/InformeCalidaddelAguaPotable](http://cityofcarrollton.com/InformeCalidaddelAguaPotable) para ver el Reporte Anual sobre la Calidad del agua de la Ciudad de Carrollton 2019, y conocer más sobre el nivel superior de calidad del agua potable en nuestra ciudad. Este reporte presenta importante información acerca de la fuente y calidad del agua que usted consume. Llame al número debajo para conversar con alguien sobre el reporte; o bien, si le gustaría obtener una copia impresa por correo del mencionado reporte.*

📞 972-466-3425

## Trinity Mills Station Development

City Council unanimously approved an agreement for a 125,000-square foot, six-story Class A office structure to serve as the marquee building within the new Trinity Mills Station urban development.

The City of Carrollton, Dallas Area Rapid Transit (DART), The Integral Group, and Koa Partners signed a Master Development Agreement for the entire Trinity Mills Station urban development in March and Council approved the first of two major office buildings at the Tuesday, April 7 City Council meeting.

The City and DART collectively own 26 contiguous acres of land that will comprise this future transit center district, located at the southeast quadrant of the President George Bush Turnpike and IH-35E interchange. It is the largest publicly owned transit-oriented development site in North Texas and the most connected, since Trinity Mills Station is served by the DART Green Line light rail service to Dallas and the Denton County Transportation Authority (DCTA) A-Train commuter service to Denton.

Mayor Kevin Falconer said he believes the Trinity Mills Station development will be one of the most impactful projects in Carrollton in recent history. In view of previous projects in surrounding cities in years past, Falconer went on to say Carrollton is in for an economic boost that will reclaim the area surrounding the old Home Depot property and infuse the neighborhood with a modern, streamlined aesthetic similar to Legacy Town Center in Plano.

Phase I features not only the six-story, 125,000 square-foot Class A office building that includes a four-story structured parking garage with five hundred parking spaces and 10,000 square feet of retail space, but also a five-story mixed-use residential development featuring structured parking, an esplanade, public infrastructure, and public green space. Construction is scheduled to begin in July 2021.

[carrolltontxdevelopment.com](http://carrolltontxdevelopment.com)



As we face this unprecedented crisis called COVID-19, I am inspired by the resilience and perseverance of you, our residents. None of us could have imagined this situation a few months ago, but you have risen to meet the challenge. I have seen so much generosity, grace, and courage as we all come together – virtually – to win this battle.

Carrollton is a community of diversity and strength, so although I am awed by our City's spirit, I'm not surprised. A Greek philosopher once said, "We can't choose our circumstances, but we can choose how we respond." That's what Carrollton has done – no whining, no crying, no complaining; just grace and courage in the face of this emergency. That's not typical, but Carrollton is not typical. We're not average. We're extraordinary, and I'm honored to be a part of this family. Among all this uncertainty, I know one thing: Carrollton will not only survive, but we will thrive. Thank you so much for your help in this crisis and, above all, BE SAFE.

*God Bless, Mayor Kevin Falconer*



## Help Shape Your Library

The Carrollton Public Library is asking how it can better serve existing and future patrons through a community survey. All responses are submitted anonymously. The survey is available in English, Korean, and Spanish and will be available through Sunday, May 31. The results will enable the Library to continue making budget allocations and scheduling plans for future events, educational programs, and entertainment offerings of interest to its patrons. The Library offers online resources and services 24 hours a day, 7 days a week. Visit the Library from your home, office, or anywhere the internet goes. Your Library card grants you access.

[cityofcarrollton.com/librarysurvey](http://cityofcarrollton.com/librarysurvey)

## COVID-19 Impacts on City General Election

Amid coronavirus concerns, the State is requiring local governments to postpone contested elections until November and swear in uncontested candidates in May. Carrollton City Council voted to postpone the City General Election originally scheduled for Saturday, May 2 until Tuesday, November 3. An oath of office will be conducted for unopposed candidates Young Sung and Andrew Palacios (Places 4 and 6) at the Tuesday, May 12 Council meeting.

[cityofcarrollton.com/elections](http://cityofcarrollton.com/elections)  
[cityofcarrollton.com/coronavirus](http://cityofcarrollton.com/coronavirus)

## Food Resources for Children

The City of Carrollton has partnered with local non-profit Kids Bring Life, Inc. to provide free grab-and-go breakfast and lunch Monday through Friday from 10-11 am at Rosemeade and Crosby Recreation Centers.

Meals will be provided to all children under the age of 18, as well as those 18 and over who are enrolled in school programs for those with disabilities.

[cityofcarrollton.com](http://cityofcarrollton.com)

United States<sup>®</sup>  
**Census  
2020**

## Have You Responded to the 2020 Census?

Step up and be counted in the 2020 U.S. Census. It's safe, easy, and important. Census data is used to distribute more than \$675 billion in federal funding for schools, medical programs/facilities, family services including WIC, SNAP, school lunches, and Head Start, as well as infrastructure such as highways, streets, and parks.



Most importantly, the information remains private as the law requires the U.S. Census Bureau to keep all participants' reported information confidential. Responses to the Census cannot be used against respondents by any government agency.



All persons living or staying in a household, including roommates and infants, should be counted.

The City provides helpful resources at [cityofcarrollton.com/census](http://cityofcarrollton.com/census) so that residents can easily participate in the 2020 Census.

**It's Safe. It's Easy.  
It's Important.**

**#carrolltoncounts**

## Save the Drains for the Rain



Blowing or sweeping yard waste into the storm drain inlets can clog the storm drain system, and the next time it rains, water that would normally flow down the storm drain and into the creeks will now be blocked which can lead to flooding in the street.

### Storm Drain Marker Program

Help Carrollton spread the word that **ONLY RAIN** goes in the storm drain by signing up for the Storm Drain Marker Program. This program allows citizens to volunteer in their own neighborhoods by placing storm drain markers on the curbs of storm drain inlets. By placing these markers, we can help educate neighbors while maintaining the health of our community.

[972-466-3060](http://972-466-3060)  
[cityofcarrollton.com/envservices](http://cityofcarrollton.com/envservices)

## Less Water, More Green



automatic irrigation systems is prohibited between the hours of 10 am and 6 pm daily.

### Free Irrigation Inspections

If you're a Carrollton Water Utilities residential customer with an in-ground irrigation system, you may be eligible for a free irrigation inspection (available through September 30 or until annual program funding is exhausted). **To schedule your free inspection, call 972-466-3120.** *Those who participated in 2018 or 2019 are ineligible for an inspection this year.*

[972-466-3200](http://972-466-3200)  
[cityofcarrollton.com/water](http://cityofcarrollton.com/water)

## — Volunteer Award Winners



Tre Williams and Mayor Falconer

The City of Carrollton honored community volunteers for their hard work and dedication at the 13th Annual Citizens' Evening event held Wednesday, March 4.

Twenty-four nominations were received in five different categories for the fifth annual Carrollton Volunteer Awards: Neighborhood Leadership, Outstanding Community Organization, Volunteer of the Year, and Youth Volunteer of the Year facilitated by the City's Neighborhood Partnership Office, as well as the Jimmy Porter Award facilitated by the Parks & Recreation Department. These

awards are designed to recognize individuals and organizations who have gone above and beyond to deliver exceptional community service to the City of Carrollton and its residents.

### Award Winners

Congratulations to the following volunteers for their incredible work and high level of leadership and involvement.

- **Neighborhood Leadership Award:** Tre Williams
- **Outstanding Community Organization Award:** I-CERV
- **Volunteer of the Year Award:** Judy Holleman
- **Youth Volunteer of the Year Awards:** Hima Tummalapalli and Stephen Adcox
- **Jimmy Porter Award:** Jason Benavidez

For more information about the City's various volunteer opportunities, visit the link below.

 **972-466-4299**  
[cityofcarrollton.com/volunteer](http://cityofcarrollton.com/volunteer)

## — Minimize Property Risk with Insurance

Even residents who don't live in flood-prone areas can secure flood insurance. Between 20-25 percent of National Flood Insurance Program (NFIP) claims come from outside high flood risk areas, and the NFIP's Preferred Risk Policy is designed for residential properties located in low to moderate flood risk zones.

Carrollton's local flood hazard generally comes from the Elm Fork of the Trinity River, which flows down the western City limits, and four streams, Indian Creek, Dudley Branch, Furneaux Creek, and Hutton Branch, all of which run southwesterly toward the Elm Fork.

Damage caused by floods and high wind is often not covered in homeowners' insurance. Residents should contact their insurance company to determine flood insurance eligibility. It takes at least 30 days to activate flood insurance.

To find out if your home or business is located within a flood risk zone, visit [msc.fema.gov](http://msc.fema.gov). For flood depth data, flood maps, or information regarding property protection assistance and site visits, contact the Carrollton Engineering Department.

 **972-466-3204**  
[cityofcarrollton.com/engineering](http://cityofcarrollton.com/engineering)



## Does Your House Need Repairs?

The City offers several grant programs that assist low-income residents with eligible home repairs to improve safety and health issues. These include the Minor Home Repair Program, People Helping People Program, and Emergency Repair Grant. Call or visit the website below for more information.

 **972-466-4299**  
[cityofcarrollton.com/impact](http://cityofcarrollton.com/impact)

## Mosquito Season: Be Prepared

With rising temperatures, high humidity, and standing water, the mosquito population increases in the area. Remember the Four Ds for protection against mosquitoes:

- **Drain** standing water in hot spots (e.g., old tires, open trash bins, fountains and bird baths, buckets and barrels, clogged rain gutters, ponds, neglected pools, etc.).
- **Dusk and Dawn** are the times of day to try to stay indoors, as this is when mosquitoes are most active.
- **Dress** in long sleeves and pants when outside.
- **Defend** against mosquitos by spraying exposed skin and clothing with an approved mosquito repellent.

It is very important to make sure doors and windows are sealed properly and screens are in place to protect your home from intruding mosquitoes. Call Animal Services to report standing water and stagnant pools.

 **972-466-3420**  
[cityofcarrollton.com/westnile](http://cityofcarrollton.com/westnile)

## Pick Up After Your Pets

The City reminds residents to pick up after pets during walks. Bring along a plastic bag to collect your pet's waste, then dispose of it in a trash can. When it rains, pet waste left on the ground is carried by stormwater into surface water. Picking up after pets reduces the pollution in our ponds, creeks, and other surface waters.

 [cityofcarrollton.com/animalservices](http://cityofcarrollton.com/animalservices)

## Urgent Pantry Needs in Response to COVID-19 Pandemic

**metrocrest**  
**services**  
building a stronger community together

Metrocrest Services has seen a large increase in need during the COVID-19 pandemic and anticipates the same needs continuing into the foreseeable future. Donate non-perishable items that do not require refrigeration, or make a monetary donation at [metrocrestservices.org/idonate.php](http://metrocrestservices.org/idonate.php).

- |                          |                 |
|--------------------------|-----------------|
| • Canned fruit           | • Pasta         |
| • Canned vegetables      | • Dried beans   |
| • Canned chicken         | • Rice          |
| • Canned tuna            | • Cereal        |
| • Canned spaghetti sauce | • Ramen noodles |



**\$1 = 3 meals**

## Getting Your Pool Ready for the Summer



With summer right around the corner and many people preparing their pools, the City reminds residents that it is a violation of City ordinance to drain pool water into the street, alley, or storm drain. The chemicals in pool water can be toxic to the fish, insects, and plants that live in area streams and creeks that receive the discharged water.

Instead, residents should drain pool water into the sanitary sewer, so that it will end up at the treatment plant before being discharged into the Trinity River. Make sure your pool's backwash system is set up to drain into the sanitary sewer or pump the water into a sewer

clean-out, usually located in the front yard, or into a bathtub or sink inside the house.

Also be sure that any contractors or pool repair workers do not drain the water used to wash equipment into the alley or street.

### Practice Water Safety

Carrollton Fire Rescue reminds parents to watch young children while in the bath and to designate a responsible adult to supervise kids when swimming or playing in or around water. Water watchers for preschoolers should provide "touch supervision" – being close enough to reach the child at all times. Drowning occurs quickly and quietly, so adults should not be involved in any other distracting activities while supervising children, even if lifeguards are present.



**972-466-5727**  
[cityofcarrollton.com/envservices](http://cityofcarrollton.com/envservices)  
[cityofcarrollton.com/fire](http://cityofcarrollton.com/fire)

## Remodeling the Right Way



Everyone appreciates the beauty of a remodeled home and a good neighbor who completes their projects with minimal disruption to the neighborhood.

**Know when to get a City permit.** Permits are required for new building construction including a pool, fence, or patio cover; a

building remodel; renovation; or repair work. New work is considered any new construction, commercial or residential, from vacant ground to a completed new structure.

### Manage your trash for efficient collection.

Contractors are responsible for the removal and disposal of all construction debris and are not allowed to place it out for collection. Homeowners performing the construction work themselves may place materials at the curb for collection no sooner than 6 pm the day before their scheduled trash pickup.

**972-466-3225**  
[cityofcarrollton.com/buildinginspection](http://cityofcarrollton.com/buildinginspection)



## Summer Reading Program June 1-August 1 Read. Log minutes. Win prizes.

Register at  
[carrolltonlibrary.READSquared.com](http://carrolltonlibrary.READSquared.com)

Sponsored by the  
 Friends of the Carrollton Public Library.



## Water Conservation Tips

Think green and save green this summer by following a few simple tips for water conservation.

- Repair all indoor and outdoor leaks.
- Run the dishwasher and washing machine only when full.
- Take short showers instead of baths.
- Turn the water off while brushing your teeth.
- Water outside early in the morning to reduce evaporation.
- Consider replacing old equipment such as toilets and dishwashers.

Visit the link below for more water saving tips.

[cityofcarrollton.com/water](http://cityofcarrollton.com/water)

## How to Dispose of Paint the Right Way

Unsure of how to dispose of old paint, fertilizers, used motor oil, or other household chemicals? Each substance has its own proper method of disposal and is prohibited from being placed with normal household waste for regular pickup. Dried water and latex-based paints (including paints that have been dried using an agent such as dirt or cat litter) are allowed in regular trash without lids. The City offers a Household Hazardous Waste Program, through which oil-based paint and other chemicals can be disposed of. This free curbside collection service is offered to Carrollton residents at no additional charge by calling 800-HHW-PKUP (800-449-7587) to schedule a collection appointment.

[cityofcarrollton.com/solidwaste](http://cityofcarrollton.com/solidwaste)

## Prevent Home Garage Fires

Did you know? Garage fires can spread farther and cause more injuries and financial loss than fires that start in other areas of your home. Keep your home safe by storing flammable items like oil, gasoline, paints, propane, and varnishes in a shed away from your home.

**972-466-3070**  
[cityofcarrollton.com/fire](http://cityofcarrollton.com/fire)  
[usfa.fema.gov](http://usfa.fema.gov)