



Library Mobile Hotspots

Residents 18 years and older, in good standing with the Carrollton Public Library, are now able to check out a mobile hotspot for one week from either Library location to provide safe, convenient internet access for schoolwork, job hunting, and technical skill-building resources amid COVID-19 limitations.

The project is made possible by a grant from the U.S. Institute of Museum and Library Services and the Texas State Library and Archives Commission (Grant #LS-246561-OLS-20). (2021)

cityofcarrollton.com/library

VOTE

General Election / Elección General

Early Voting: October 13-30

Votación Anticipada: 13-30 de Octubre

Tuesday, November 3
martes, 3 de noviembre
7 am-7 pm

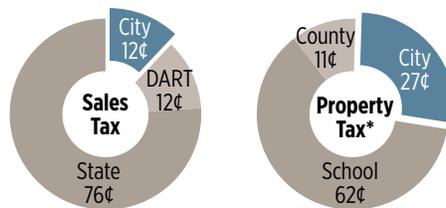
More information/más información:
cityofcarrollton.com/elections

Where Your Tax Dollars Go

City Council approved a new budget and set a reduced property tax rate for the seventh year in a row.

The FY2021 budget, effective Thursday, October 1, lowers the property tax rate from the prior year's rate of \$0.589970 to \$0.5875 per \$100 assessed value. While some residents may see a higher tax bill due to increased property values in Carrollton and the overall DFW area, as well as bills passed from the State level, the reduced tax rate aims to help offset taxpayer costs as much as possible. The City strives to continue to use taxpayer funds efficiently and effectively, and has policies to keep the rates as low as it can.

For Every Dollar You Pay



**Based on an average of participating districts. Property Tax costs will change based on rates adopted after publication. Does not include Community College or Hospital District taxes.*

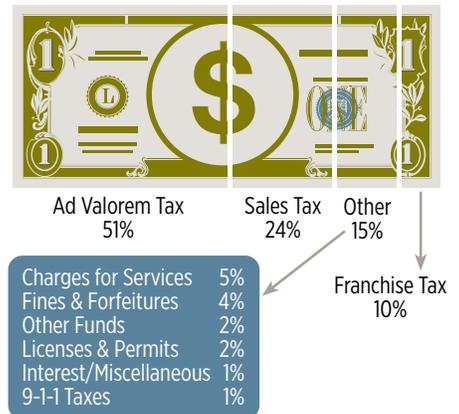
Make Sense of Your Dollars

For every dollar of City revenues...



General Fund Budget

\$112 Million



Capital Projects Funded in FY2021 (General Fund)

Downtown Carrollton Plan - Phase 1	\$125,000
Downtown Carrollton Wayfinding Signs	\$35,000
Fire Station #6	\$1,200,000
Bridge Retrofit Program	\$488,000
Frankford Road Screening Walls	\$200,000
McInnish Park Irrigation Upgrade	\$95,000

cityofcarrollton.com/Finance



Honor Our Local Heroes

The City seeks to not only honor, but also celebrate friends, neighbors, and relatives in Carrollton who have served or are serving in the U.S. Armed Forces. Residents are encouraged to share stories of the bravery, service, and sacrifice from our community's heroes via the City's online military recognition program: Veterans Voices.

In addition to Veterans Voices and the Tribute to Our Heroes video online, Carrollton recognizes service members through three different memorial sites in town honoring veterans across all branches of the military who have served around the world, including Veterans Memorial Plaza, located west of the Josey Ranch Lake Library (1700 Keller Springs Road), Veterans Park, adjacent to McInnish Sports Complex (2335 Sandy Lake Road), and the memorial monument near the Carrollton Senior Center (1720 Keller Springs Road).

cityofcarrollton.com/veterans

Message from Your Local Waterfowl

Feeding us bread, rolls, and other human "snack food" can lead to malnutrition, diseases, deformity, and bad behavior. Not to mention, leftover soggy bread attracts vermin and other pests and grows unhealthy algae, polluting the water, making it harmful to pets and wildlife.

What do we like?

We're grateful that you want to share your food, so here are some nutritious suggestions: cut seedless grapes, cooked rice, birdseed, peas, corn (canned, frozen, or fresh), earthworms, oats, chopped lettuce, and duck pellets (sold online or at feed stores).

Remember: allowing us to find our own wild, nutritionally balanced diet will result in longer, healthier lives.

cityofcarrollton.com/animalservices

DOO What's Right & Protect Your Family

One gram of dog waste contains approximately 23 million coliform bacteria, almost twice as much as human waste.



Pet waste is not only smelly and unsightly, but also a health risk to pets and people, especially children. Pets, children who play outside, and adults who garden are most at risk for infection from some of the bacteria and parasites found in pet waste. So, DOO the right thing and pick up your dog's waste immediately, whether it's on a walk or around the yard, at least every 48 hours and then:

- **Flush it.** Pick up the waste with a pooper scooper or slip a plastic bag over your hand. Flush unbagged doo down the toilet (do not flush the plastic bag).
- **Toss it in a trash can.** Collect the waste in a plastic bag, tie the end securely, and toss the bag into a trash can. **Remember:** A storm drain inlet is NOT a trash can.

It is a common belief that dog poop is a natural fertilizer and will help lawns grow since chemical fertilizers usually contain a mix of nitrogen and phosphorus; however, this is a myth. A dog's carnivorous diet means its waste is too acidic and can damage grass, leaving brown or dead patches when left around for long periods. Dog poop can't equate to fertilizing manures, such as cattle whose vegetarian diet can be useful for the soil. Grass clippings also make an excellent fertilizer, but pet poop does not!

In addition to damaging a lawn, pet waste is a water quality issue. If left on the ground, the waste may be washed by rain into storm drains where the water runs directly into creeks, streams, rivers, and lakes without being treated or cleaned. Pet waste contains bacteria and ingredients that can make our lakes in the area unsuitable for activities like swimming and fishing.

Remember to carry disposable bags and pick up after your pet when out on walks. Tip: Reuse bags that would otherwise end up in the trash, such as bread and newspaper bags, to save money.

cityofcarrollton.com/stormwater



City Grants Fund Home Improvements

If your home could benefit from some rehab and replacements, the City offers several grant programs that can assist low-income residents with eligible home repairs to improve safety and health issues. These include the Minor Home Repair Program, the People Helping People Program, and the Emergency Repair Grant Program.

Need something a little more substantial? Properties located within a Neighborhood Empowerment Zone (NEZ) are eligible for specific incentives and programs, as well as other grants through the City's IMPACT (Improvement in ACTION) initiative. This includes the **waiver of building permit fees** and funding toward the renovation of a property or demolition/rebuild of a home. Other details and exclusions apply.

[972-466-4299](http://cityofcarrollton.com/IMPACT)
cityofcarrollton.com/IMPACT

Carrollton PD Announces Project H.O.M.E.

Voluntary database initiative supports officers in helping those with cognitive or communication difficulties safely find home.

The Carrollton Police Department (CPD) is now participating in a program to help our officers identify children or adults who are lost and unable to communicate their names or addresses. This includes people with autism spectrum disorder, Alzheimer's disease and other dementias, Down syndrome, a traumatic injury, or any other condition which makes communication difficult, especially in stressful situations.

Project H.O.M.E. stands for "Help Our Missing and Endangered." To enroll, a family member or caregiver of a person who might need help communicating with police officers should complete an information sheet and provide a current photo of the individual. Officers then input the photo, physical description, and other helpful identifying information into a specialized database.

If the person is found in need of help, officers can then search the database for a match to their physical description. With photo identification, medical information, and emergency contacts easily accessible, CPD will be able to return the individual to caregivers quickly and safely.

The system also works in reverse — if a loved one is reported as missing, their picture and description are immediately available for officers to begin proactively looking for them.



Project H.O.M.E. is voluntary and free for citizens who choose to participate, and all information is kept confidential. However, there is a responsibility and commitment for participants to keep the system updated and current. It is especially important to ensure CPD has a current photo at all times.

To enroll a loved one, visit the website below.

 **Click on 'Project H.O.M.E.' at cityofcarrollton.com/police**



Sign Up for eNews

Sign up for The Carrollton Connection eNewsletter today for news and updates to be delivered right to your inbox. Keep connected to all things Carrollton with updates on public safety, economic development, restaurants, and events you don't want to miss. You can also text the word CARROLLTON to 22828 to subscribe. Your email will not be submitted to other lists, and unsubscribing is easy.

 cityofcarrollton.com/eNewsletter

Thanksgiving Closures; Trash Collection Delayed

Both Josey Ranch Lake Library and Hebron & Josey Library will be closing at 6 pm on Wednesday, November 25.

City Hall and all non-essential City facilities (both Recreation Centers, both Libraries, Oak Creek Tennis Center, and the Perry Museum) will be closed Thursday, November 26 for the Thanksgiving holiday.

The following day, Friday, November 27, City Hall, both Libraries, and the Perry Museum will be closed, and Crosby Recreation Center and Rosemeade Recreation Center will be open from 10 am to 4 pm. Oak Creek Tennis Center will remain open on Friday, November 27. Indian Creek Golf Club will remain open from sunrise to sunset throughout the Thanksgiving holiday. Visit the website below for regular hours of operation and online services. For Senior Center information, visit cityofcarrollton.com/seniorcenter.

Trash and recycling pickup normally collected on Thursday will be picked up the following day. Collections for the remaining days in the week will be delayed by one day through Saturday. For information regarding residential trash collections, visit cityofcarrollton.com/solidwaste or call 972-466-4950.

 cityofcarrollton.com

Carrollton at Your Fingertips

Save time by going online. Download the City's free mobile app to report issues by photo, voice, or text. Notice graffiti, potholes, abandoned vehicles, issues with trees on your street, or more? Use the app to snap a photo, include a brief description, and help us to keep your neighborhood and Carrollton beautiful.



Voice Search



Report an Issue



Search Local Restaurants



Find Businesses



Get the latest news & events

and more!

Download the app today!



Cease the Grease: Free Cooking Oil Disposal

Thanksgiving meals with its fried turkeys, buttery foods, and yummy gravy can be hard on the diet — and the sewer systems.

Grease from meat fats, lard, cooking oil, shortening, butter and margarine, food scraps, baking goods, sauces, and dairy products is often washed into the plumbing system through the kitchen sink. Grease sticks to the insides of pipes, both on private properties and in the streets. Over time, the grease can build up and block the entire pipe. This can result in raw sewage overflowing into parks, yards, streets, and/or homes.

So instead of pouring your holiday grease down the drain this season — recycle it! Stop by the City of Carrollton Central Service Center (2711 Nimitz Lane) from **8 am to 6 pm on Monday, November 30 or Tuesday, December 1** to properly dispose of grease and cooking oil for free. Proper disposal of grease will keep it out of the sewer system and away from causing damage to sewage and drain pipes and the environment.

Below are some tips for cleaning up after that big holiday meal.

- Wipe or scrape food scraps from plates, pots, pans, utensils, and grills into trash cans or garbage bags.
- Put strainers in the sink drains to collect solids and empty them into the trash.
- After cooling, put used cooking oil or grease into a sealable container. Once the can fills up, throw it away.



- Remove excess oil from pots and pans with a paper towel, and throw it in a trash can.
- Avoid using the garbage disposal.
- **Don't** pour oil and grease down sink drains or into toilets.
- **Don't** use cloth towels or rags to scrape plates or clean oily or greasy dishes. When washed, the grease will still end up in the sewer.

Did you know? Running hot water along with the fats, oil, and grease will not keep it from congealing. Eventually, the water will cool, and the grease will begin to solidify and coat the pipes, trapping other food particles and creating an expensive and messy problem.

 **972-466-3425**
cityofcarrollton.com/envservices

Help Your Community

Metrocrest Services has seen a large increase in need during the COVID-19 pandemic and anticipates the same needs continuing into the foreseeable future. Your assistance is needed to help meet these increased demands.

- **Volunteer** your time to assist in the drive-through pantry, sorting food, building food boxes, and more. Health and safety measures are in place to protect volunteers.
- **Make a monetary donation** securely online at metrocrestservices.org/donate.php. For every \$1 donated, Metrocrest Services can provide three meals.
- **Donate non-perishable items** that do not require refrigeration. Visit the website below for a list of most needed items.

 **972-446-2100**
metrocrestservices.org



Cocoa for Coats

Carrollton is once again partnering with Metrocrest Services to provide lightly worn coats and winter garments such as hats, gloves, and scarves to those less fortunate. Clean out your closets and stop by the Square on Saturday, November 14 from 5 to 7 pm to swap your coat for a warm cup of cocoa. Let's work together to keep everyone warm this winter.

 cityofcarrollton.com/downtown

Prevent Kitchen Fires

Carrollton Fire Rescue reminds everyone that cooking is the main cause of home fires and home fire injuries. Take these steps to keep your family safe.

- Be on alert. Don't use the stove or stovetop if you are sleepy or have consumed alcohol.
- Stand by your pan. If you leave the kitchen, turn off the burner.
- Watch what you are cooking. If you see any smoke or the grease starts to boil, turn off the burner.
- Keep anything that can catch fire away from the stovetop.
- Turn pot handles toward the back of the stove.
- Have a kid-free zone of at least 3 feet around the stove and areas where hot food or drink is prepared or carried.

If you have a small (grease) cooking fire and decide to fight the fire:

- On the stovetop, smother the flames by sliding a lid over the pan and turning off the burner. Leave the pan covered until it is completely cooled.
- For an oven fire, turn off the heat and keep the door closed.

If you have any doubt about fighting a small fire ... just get out! When you leave, close the door behind you to help contain the fire and call 9-1-1.

 cityofcarrollton.com/firenfpa.org

