



## Holiday Closures; Trash Collection Delayed

Carrollton City Hall and all non-essential City facilities (both Recreation Centers, both Libraries, Tennis Center, and the Perry Museum) will be closed Thursday, December 24 and Friday, December 25 for the Christmas holiday. The facilities will close early at 6 pm on Thursday, December 31, and will be closed on Friday, January 1 for the New Year's holiday except for the Recreation Centers, which will be open on New Year's Day from 10 am to 4 pm. Indian Creek will be closed Friday, December 25. Visit the website below for regular hours of operation and online services. For Senior Center information, visit [cityofcarrollton.com/seniorcenter](http://cityofcarrollton.com/seniorcenter).

### Trash and recycling normally collected on Christmas and New Year's Day will be picked up on Saturday this year.

The City advises customers to leave carts out if they believe collections have been missed to allow for recovery. For information regarding residential trash collections, visit [cityofcarrollton.com/solidwaste](http://cityofcarrollton.com/solidwaste) or call 972-466-4950.

[cityofcarrollton.com](http://cityofcarrollton.com)

## Trash Talk

**Keeping recycling out of the landfill and Household Hazardous Waste out of the environment takes a community commitment.**

**Residential recycling** collection occurs every other week. A map of your neighborhood and its recycling schedule can be found on the City's website. To request a printed copy, call 972-466-3593 or email [marketing.services@cityofcarrollton.com](mailto:marketing.services@cityofcarrollton.com).

**Trash and bulk waste** are collected one day each week from Carrollton single-family residences (Thanksgiving Day, Christmas Day, and New Year's Day collections will be delayed by one day).

**Reminder:** City ordinance requires residential waste to be placed at the collection location designated by the City (alley or street) no earlier than 6 pm the evening before and no later than 6:30 am collection day. Containers must not block or impede a street or alley right-of-way, water or gas meter, drainage ditch, or sight triangle at an intersection or sidewalk. Improperly placed or blocked waste will not be collected. Containers must be removed from the alley or street no later than 9 am the day following collection. Residents who do not remove containers after collection are violating City ordinances.

### New Self-Service Forms

In an effort to continue to serve the citizens of Carrollton who utilize the City's solid waste services and adapt to the ever-changing needs of the community, the City has made two new self-service forms available online.

### Missed Collection Form

Report bulk items, brush, trash, and/or recycling that has not been picked up by 7 pm on the day of collection.

### Bin Request Form

Residents may request an additional green (trash) or blue (recycling) container be dropped at their location. Additional recycling containers are supplied to residents free of charge, but additional trash containers will cost \$8.50 per month for a minimum 6-month commitment. A request can also be made to remove a container from the property if no longer needed. Containers with broken lids, missing wheels, cracked bodies, etc. will be replaced free of charge upon request.

**Household Hazardous Waste (HHW)** pickups can now be scheduled by calling 817-317-2000 Monday through Friday from 7 am to 7 pm or emailing [CarrolltonHHW@republicservices.com](mailto:CarrolltonHHW@republicservices.com). A collection kit will be mailed containing a confirmation letter with a scheduled pickup date, bags for disposal, labels to identify each bag of items, and instructions. On collection day, materials should be placed on the front porch where they are visible from the street. **Collection items must not be placed at the curb.**

Republic Services personnel will arrive on the scheduled day between 7 am and 7 pm to collect the packaged HHW items.

 **972-466-4950**  
[cityofcarrollton.com/solidwaste](http://cityofcarrollton.com/solidwaste)



## Egret Prevention

In 2011, the City faced many challenges with migratory birds nesting in our residential communities. These birds, protected by the Migratory Bird Treaty of 1918, are beautiful creatures that can leave behind a foul mess of feathers, feces, and regurgitated food. Additionally, their waste often destroys the trees they nest in and any plant life below, not to mention the smell intensified by sweltering temperatures.

Nesting season is just a few months away and the City encourages residents to join this effort by taking the following steps:

- Trim tree canopy to allow light to shine between limbs and other trees.
- Remove old nesting material.

If you identified migratory bird activity in your trees last year, begin thinking now about hanging visual deterrents such as owls, scare-eye balloons, reflective tape, or other similar materials in your tree(s). Report heron and egret activity to Animal Services immediately.

📞 972-466-3420

## Inclement Weather

Severe weather (snow, ice, high winds, etc.) may necessitate the temporary closure of City leisure facilities. During the weekdays, these facilities and programs will typically follow the Carrollton-Farmers Branch Independent School District's closure schedule (including full-day closures, delayed openings, and/or early closings). Closure schedules are announced on area television and radio stations. Automated telephone messages are recorded as conditions warrant.

**REMINDER:** Turn off irrigation systems during freezing weather. Creating a roadway ice hazard is a safety issue and can be an expensive citable offense – up to \$2,000 a day.

📞 [cityofcarrollton.com](http://cityofcarrollton.com)

# Make Your Vehicle TOUGH TO STEAL

The more time a thief has to spend stealing a vehicle, the greater the chance of detection.



A car doesn't have to be expensive to be a target. Thieves often steal vehicles just to strip them of their tires, parts, and metal components. Use multiple tips from below for a layered approach.

- **Lock your vehicle** – half of all vehicles stolen are left unlocked.
- **Take your keys** – don't ever leave your keys or fob in your vehicle.
- **Park in well-lighted or attended areas.**
- **Don't leave valuables in plain view.**
- **Don't hide spare keys in the vehicle** – the pros know where to look.
- **Completely close your vehicle windows.**
- **Keep your proof of insurance card with you** – not in the glove compartment.

- **Don't leave your vehicle running** – convenience stores, gas stations, and ATMs are common hunting grounds for thieves, and vehicles left running to warm up on cold mornings are easy prey.
- **Use emergency brake when parking.**
- **If you have a garage that your vehicle will fit in, use it** – and when you do, lock both the vehicle and the garage door.

### Devices to Prevent Car Theft

Multiple devices are available to help protect against your vehicle getting stolen, such as:

- Audible alarms
- Steering wheel lock bar
- Break or tire locks
- **Window etching** – etch vehicle identification number (VIN) on windows
- Kill switches; starter, ignition, fuel disablers, or fuse cut-offs

### Tracking Systems

A vehicle tracking system is an effective high-tech device designed to be hidden in your automobile that emits a signal, aiding in its recovery.

📍 [cityofcarrollton.com/police](http://cityofcarrollton.com/police)



## Grant Funds Support Waterway Cleanup

Carrollton's Environmental Services Department has been awarded a \$5,000 Community Giving Grant from the Wells Fargo Foundation to equip volunteers in various waterway cleanup programs.

The City provides individuals or groups with all the necessary equipment to beautify the community as they work to remove unwanted litter from creeks and parks. Grant funds will be used to purchase materials needed for the Adopt-A-Spot program, the Waterway Cleanup Project, and the Storm Drain Marking Project including trash grabbers, trash bags, gloves, storm drain markers, safety glasses, vests, and hand tools.

For more information on Carrollton's volunteer cleanup programs, visit [cityofcarrollton.com/volunteer](http://cityofcarrollton.com/volunteer).

📞 972-466-3063  
📧 [envservices@cityofcarrollton.com](mailto:envservices@cityofcarrollton.com)

# Library Offering Modified Services

Both Library locations are open, offering curbside holds, printing, computers, hotspots, study rooms, and browsing.

Hebron & Josey Library and Josey Ranch Lake Library reopened to the public on June 1 under temporary service hours and have continued to modify operations according to current recommendations. Face masks are provided at each building and required inside the Library. Social distancing is also required, and all returned materials go through a quarantine and cleaning process before becoming available for the next checkout. Visit the Library website for details about current services and hours.

In order to adapt to changing needs during the pandemic, both Library locations are offering in-person and virtual offerings for customers. The Library's modified services include computer access and printing, as well as study room reservations. If browsing the shelves in person, simply place handled materials you do not wish to check out on a designated reshelving cart. Library staff has also assembled Grab and Go Kits with take-home activities for everyone (limited to six kits per family except for Adult Card Crafting to Go Kits, which are a three kit maximum).

The Library's newest service offering, mobile hotspots, are available for one-week checkout to Carrollton residents 18 years old and older with accounts in good standing. Visit the front desk at either Library for checkout. Funded by the U.S. Institute of Museum and Library



Services through a grant to the Texas State Library and Archives Commission (grant number 246561-OLS-20). (2021)

The Library continues to offer curbside holds pickup at the Library drive-up windows during service hours. Place holds on Library materials online 24/7 or by calling ahead; an email notification will be sent when the items are ready for pickup. Bring your Library card or photo ID to present at the drive-up window.

 972-466-4800  
[cityofcarrollton.com/library](http://cityofcarrollton.com/library)



## Bike Safety Reminder

Remember, Texas state law considers a bicycle to be a vehicle, and it must be operated according to vehicular laws on the street. Obey all traffic laws, signs, and signals. Always ride with the flow of traffic, wear visible clothing, and use a white front and a red rear reflector or light.

The City reminds drivers to keep an eye out for cyclists and pedestrians. Remember to share the road, allowing a minimum of three feet when passing. Cyclists are allowed to use the full lane.

 [cityofcarrollton.com/police](http://cityofcarrollton.com/police)

## Sign Up Now for CarrolltonAlert

CarrolltonAlert is a mass warning system that gives citizens access to important information in a timely and accurate fashion. City staff will use the system to send warnings from the National Weather Service and other emergency agencies directly to Carrollton residents via text or voice message. This program provides citizens with a way to quickly receive critical information in various situations, such as severe weather, unexpected road closures, missing persons, and evacuations of buildings or neighborhoods. To register, visit the website below.

 [carrolltonalert.com](http://carrolltonalert.com)

## Winter Quarter Averaging

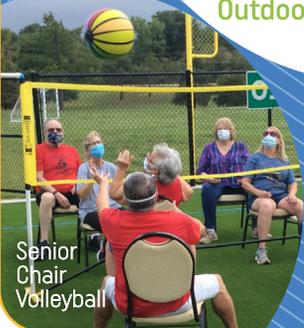
**Reminder:** Residential sewer use is calculated using the average water consumption for meter readings taken in January, February, and March as the estimated sewer volume per month. Your new sewer usage level based on the Winter Quarter Average will be effective for the bill that includes your April meter read.

 [cityofcarrollton.com/ucs](http://cityofcarrollton.com/ucs)

# Stay Healthy with Parks & Recreation

Come play in new, safe ways!  
COVID-19 safety measures in place.

 Outdoor  Indoor  Virtual

 Senior Chair Volleyball  Adaptive Archery

   [cityofcarrollton.com/parksprograms](http://cityofcarrollton.com/parksprograms)



## City Grants Fund Home Improvements

If your home could benefit from some rehab and replacements, the City offers several grant programs that can assist low-income residents with eligible home repairs to improve safety and health issues. These include the Minor Home Repair Program, the People Helping People Program, and the Emergency Repair Grant Program.

Need something a little more substantial? Properties located within a Neighborhood Empowerment Zone (NEZ) are eligible for specific incentives and programs, as well as other grants through the City's IMPACT (IMProvement in ACTION) initiative. This includes the **waiver of building permit fees** and funding toward the renovation of a property or demolition/rebuild of a home. Other details and exclusions apply.

For all programs, applications must be received and approved before the work starts to be eligible.

 **972-466-4299**  
[cityofcarrollton.com/IMPACT](http://cityofcarrollton.com/IMPACT)

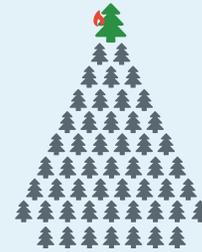
## Put a **FREEZE** on Winter Holiday Fires

It's fun to decorate for the winter holidays, but holiday decorations can increase your risk for a home fire. As you deck the halls this season, be fire smart.



**More than half** of the home decoration fires in December are started by candles.

Keep candles at least **12 inches** away from anything that burns.



Although Christmas tree fires are not common, when they do occur, they are dangerous. On average, **1 of every 52** reported home Christmas tree fires resulted in death.

A heat source too close to the Christmas tree causes **1 in every 4** winter fires.



Read manufacturer's instructions for the number of light strands to connect.



Make sure your tree is **at least 3 feet away** from heat sources such as fireplaces, radiators, space heaters, candles, or heat vents. Also, make sure your tree does not block exits.



Get rid of your tree after the holidays or when it is dry.

 [cityofcarrollton.com/fire](http://cityofcarrollton.com/fire)  
[usfa.fema.gov](http://usfa.fema.gov) • [nfpa.org/winter](http://nfpa.org/winter)

## DART IS DOUBLING DOWN FOR YOUR SAFETY

### MISTING UNITS + UV LIGHTS

EVERY DART bus and EVERY DART train is deep-cleaned EVERY night with misting units and UV lights.

### AIR PURIFICATION SYSTEMS

Most DART buses feature an auto-cleaning air purification system that kills and removes airborne **bacteria, allergens, and viruses**.

### EPA-APPROVED CLEANING SOLUTIONS

An EPA-approved solution is used to clean rails, straps and other high-touch surfaces on DART buses and DART trains throughout the day.

### HAND SANITIZER AND MASK DISPENSERS

EVERY DART bus and EVERY DART train features complimentary hand sanitizer stations and mask dispensers.



Got Questions?



[DART.org/ASK](http://DART.org/ASK)

